STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL078079	A. BUILDING: **01** B. WING _____	**07/05/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DIAL'S FAMILY CARE HOME #10	**70 CARE DRIVE** **PEMBROKE, NC 28372**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on July 5, 2019 at the above referenced facility from 10:00 AM to 11:45 AM. DHSR records indicate the home was first licensed on August 16, 2006 as a Family Care Home for six (6) Residents with up to three (3) being non-ambulatory (un-able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes, the 2006 North Carolina State Building Code - Section 421.3 - Small Residential Care Facilities. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the front door locking mechanism was not a single hand motion device. This is not compliant with the rule. Take the necessary steps to correct	C 174		

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C 174	Continued From page 1 this deficiency. 2. At the time of the survey it was observed that the fire extinguishers were not being monitored on a monthly basis by staff. This is not compliant with the rule. Take the necessary steps to have the staff check the extinguishers monthly and initial the tags. 3. At the time of the survey it was observed that the faucet in the lobby bathroom was loose. This is not compliant with the rule. Takwe the necessary steps to secure the faucet. 4. At the time of the survey it was observed that the exhaust fans in all of the bathrooms were clogged with dust and lint. This is not compliant with the rule. Take the necessary steps to clean the fans. 5. At the time of the survey it was observed that there were bulbs missing and burned out bulbs in various light fixtures throughout the house. This is not compliant with the rule. Take the necessary steps to replace the bulbs. 6. At the time of the survey it was observed that the air return registervin the staff room was clogged and the grate was dirty. This is not compliant with the rule. Take the necessary steps to replace the filter and clean the grate. 7. At the time of the survey it was observed that there was no hot water in the kitchen or in the staff bathroom. This is not compliant with the rule. Take the necessary steps to have this deficiency corrected. 8. At the time of the survey it was observed that the range hood vent filter was missing. This is not	C 174		

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	FCL078079	A. BUILDING: **01** B. WING _____	**07/05/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DIAL'S FAMILY CARE HOME #10	**70 CARE DRIVE PEMBROKE, NC 28372**

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C 174	Continued From page 2 compliant with the rule. Take the necssary steps to replace the filter. 9. At the time of the survey it was observed that there was a build up of lint behind the dryer. This is not compliant with the rule. Take the necessary steps to clean out the lint and check the dryer vent hose for leaks. 10. At the time of the survey it was observed that the sink in the bathroom between the first two rooms had a slow drain. This is not compliant with the rule. Take the necessary steps to unclog the drain. 11. At the time of the survey it was observed that there were oxygen tanks not stored in an approved rack in the closet of the third bedroom on the right side of the hallway. This is not compliant with the rule. Take the necessary steps to store the tanks in a proper rack. 12. At the time of the survey it was observed that there was a hoist lift being stored at the end of the hallway blocking the egress door. This is not compliant with the rule. Take the necessary steps to store the lift in a suitable place. 13. At the time of the survey it was observed that the toilet between the two bedrooms on the left side of the hallway was loose at it's base. This is not compliant with the rule. Take the necessaery steps to secure the toilet. 14. At the time of the survey it was observed that the exaust fan in the bathroom between the two bedrooms on the left side of the hallway was hanging down from the ceiling. This is not compliant with the rule. Take the necessary steps to repair the fan.	C 174		

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C 174	Continued From page 3 15. At the time of the survey it was observed that some of the smoke detectors were chirping indicating dead or weak batteries. This is not compliant with the rule. Take the necessary steps to correct this deficiency. 16. At the time of the survey it was observed that there was a broken window pane on the right end front window. This is not compliant with the rule. Take te necessary steps to repair/replace the window as needed. 17. At the time of the survey it was observed that the dryer exhaust vent was clogged at its discharge. This is not compliant with the rule. Take the necessary steps to clean out the vent. 18. At the time of the survey it was observed that the receptacle cover was missing on the outlet in the back of the house. This is not compliant with the rule. Take the necessary steps to correct this deficiency. 19. At the time of the survey it was observed that the rear steps only had a handrail on one side of the steps. This is not compliant with the rule. Take the necessary steps to add a rail on the open side of the steps so that there will be handrails on both sides of the steps.	C 174		