STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL034087	A. BUILDING: **01** B. WING _____	**07/17/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
FOREST HEIGHTS SENIOR LIVING COMMUNIT	**2500 POLO RIDGE COURT WINSTON SALEM, NC 27106**

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C 000	Initial Comments Report of a Construction Section Biennial Survey by Ed Miller and Dennis Harrell, conducted on July 17, 2019. Records indicate this facility was first licensed as a Home for the Aged on 6-27-1997. The facility is currently licensed for 125 licensed beds, with 24 of these beds in a Special Care Unit. Therefore, the facility must meet the 1996 North Carolina State Building Code 1997 revision; Section 409.1 Group I, Unrestrained Occupancy, and the 1996 and applicable portions of the 2005 Rules for Adult Care Homes. Deficiencies were cited that require a Plan of Correction.	C 000		
C 143	Janitor's Closets-Locked SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (f) The requirements for storage rooms and closets are: (B) There shall be separate locked areas for storing cleaning agents, bleaches, pesticides, and other substances which may be hazardous if ingested, inhaled or handled. Cleaning supplies shall be monitored while in use; This Rule is not met as evidenced by: 1. Based on observation, the Facility failed to secure the medication storage area. Findings on July 17, 2019: a. 2nd FL Med Room - the corridor door is held open and there was no attendant providing, direct physical supervision of the room. The cabinets, carts and refrigeration containing medication in this room are unlocked.	C 143		

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C 150	Corridors-Free of equipment and Obstructions SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (4) Corridors shall be free of all equipment and other obstructions. This Rule is not met as evidenced by: 1. Based on observation, corridors are not free of obstructions. This would affect all residents, staff, and visitors by slowing or obstructing egress during an emergency. Findings on July 17, 2019: a. 3rd FL Nurse Station - there is an unattended medication cart and bench, obstructing the required six feet width corridor to four feet and 6 inches. Deficiency corrected before Construction Surveyors departed site. b. 1st FL Service Hall - there is a washing machine and boxes, obstructing the required six feet width corridor to four feet and inches.	C 150		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the building Ceilings	C 164		

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C 164	Continued From page 2 are not kept clean and in good repair. Findings on July 17, 2019: a. 3rd FL Clean Linen - there is three acoustical ceiling tiles that are stained from previous leaks. 2. Based on observation, the building mechanical systems are not kept clean and in good repair. Findings on July 17, 2019: a. 3rd FL Med Room - the ventilation system with its radiation damper has an excessive accumulation of dust/lint. b. 2nd FL Laundry/Janitor - the ventilation system with its radiation damper has an excessive accumulation of dust/lint. 3. Based on observation, the building Walls are not kept clean and in good repair. Findings on July 17, 2019: a. 1st FL MCU Entrance - the panic hardware is missing its end cover.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on Observation, the Building was not maintained free of hazards, if oxygen cylinders fall, breaking their valves, propelling the cylinder,	C 166		

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C 166	Continued From page 3 and turning it into a dangerous projectile. Findings on July 17, 2019: a. 2nd FL Nurse Station - one portable medical oxygen cylinder is standing up on the floor not physically secured in a rack, stand or chained to the structure.	C 166		
C 185	Fire Safety-Rehearsals on Each Shift SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION (b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official. (c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved. (f) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on Record review of the last 12 months of rehearsals, and interview with Executive Director Maintenance Manager the Facility failed to document a short description of what the rehearsal involved. Findings on July 17, 2019: a. There is no short description of what the rehearsal involved.	C 185		
C 188	Electrical Outlets in Wet Locations SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0310 ELECTRICAL OUTLETS	C 188		

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C 188	Continued From page 4 All adult care home electrical outlets in wet locations at sinks, bathrooms and outside of building shall have ground fault interrupters. This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to provide electrical outlets in wet locations at sinks, with ground fault interrupters. This would affect residents, staff, and visitors by not providing ground fault protection to these devices. Findings on July 17, 2019: a. 1st FL MCU - a electrical power receptacle is within six feet of a sink and is not ground fault protected.	C 188		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the Building was not maintained in a safe and operating condition, because the door(s) protecting the opening in the smoke barrier did not close completely and latch to restrict fire and smoke. This could affect all residents, staff, and visitors by not containing the smoke of the fire in the compartment of origin. Findings on July 17, 2019:	C 189		

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C 189	Continued From page 5 a. 3rd FL Smoke Barrier near Bedroom 300 - the front leaf, of the double-egress cross-corridor doors, does not latch into the frame when the fire alarm system released the doors. b. 3rd FL Smoke Barrier near Bedroom 341 - the cross-corridor double-egress doors do not have an astragal to provide a smoke tight seal between the meeting edges of the doors when the fire alarm system released the doors. c. 1st FL MCU Smoke Barrier - the bask leaf, of the double-egress cross-corridor doors, does not latch into the frame when the fire alarm system released the doors. 2. Based on observation, the building's emergency equipment was not maintained in a safe and operating condition. This would affect all if they could not promptly find their way to an exit during an emergency. Findings on July 17, 2019: a. 2nd FL Smoke Barrier near Bedroom 237- the exit sign does not illuminate on backup power when tested. b. 1st FL MCU near Nurse Station- the exit sign does not illuminate on backup power when tested. c. 1st Fl Central Stair Tower - the self-contained emergency light (number 14) does not illuminate on backup power when the test button is pushed. d. 1st FL AL Dining - the right exit sign does not illuminate on backup power when tested. 3. Based on Observation, fire rated doors in the one-hour fire-resistance-rated wall enclosure of Incidental areas are not being maintained in a safe and operating condition. This could affect residents, staff and visitors if smoke/fire is not contained in Room of origin. Findings on July 17, 2019: a. 1st FL Laundry - the corridor door, part of the	C 189		

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C 189	Continued From page 6 fire-resistance-rated enclosure, is not closing and latching because of a broom stick in between the fame and door. Deficiency corrected before Construction Surveyors departed site 4. Based on observation, the Building was not maintained in a safe and operating condition, because the commercial kitchen hood's fire suppression system lacked the inspections, maintenance, and documentation required to ensure a properly working system. This could affect residents, staff, and visitors if the commercial kitchen hood's suppression system fails to operate properly when needed. Findings on July 17, 2019: a. 1st FL Kitchen - per the attached semi-annual maintenance tag, the commercial kitchen hood's fire suppression system had its last semi-annual maintenance performed in February 2019 and there is no documentation of the monthly in-house/owner inspections since that time. 5. Based on observation, the Building is not maintained in a safe manner. This could expose residents, staff, and visitors to fire if there was enough fuel for fire to grow beyond the ability of the Building to contain it. Findings on July 17, 2019: a. 2nd FL Bedroom 215 - this Bedroom is being used as a storage rooms, significantly increasing the fire load without the required additional protection mandated by the building code. There are 8-mattresses or box springs, 1-large upholstered soft chair, 1-wood bed frame, 3-dressers, 5-chester drawers and 4-night stands. 6. Based on observations, the Building fire safety was not maintained in a safe and operating condition. This could expose all to fire/smoke if	C 189		

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C 189	Continued From page 7 not contained in room of origin. Findings on July 17, 2019: a. 1st FL Laundry - there are holes not firestopped as they penetrate the fire-resistance-rated acoustical ceiling tile assembly. 7. Based on observation, the Facility failed to maintain the electrical system in a safe and operating condition. Findings on July 17, 2019: a. 2nd FL Bedroom 203 - an extension cord is being used to power a fixture across the room. Extension cords cannot substitute for permanent wiring. 8. Based on observation, the smoke tight corridor doors are not maintained in a safe and operating condition. Findings on July 17, 2019: a. 3 FL Bedroom 324 - the corridor door latches into its frame about 50 percent of the time when shut. b. 1st FL MCU Bedroom 110 - there is a 5/8-inch gap between the face of the door and the stop on the doorframe near the door handle. 9. Based on observation, the Building was not maintained in a safe and operating condition, because some corridor doors did not resist the passage of smoke due to holes in the leaf of the doors. This could affect all residents, staff and visitors if the doors did not contain smoke/fire in the room of origin. Findings on July 17, 2019: a. 3rd FL Therapy Room - the pair of corridor doors have two 1/4-inch diameter holes through each leaf around the door handles. 10. Based on Observation, corridor doors are not	C 189		

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C 189	Continued From page 8 maintained in a safe and operating condition. Doors are blocked open or held open by unapproved devices or methods. All occupants in the facility could be affected if doors cannot be closed or closed rapidly with a light push or pull of the door to limit the spread of smoke and fire to the area of origin. Findings on July 17, 2019: a. 3rd FL Activity Office - the corridor door has a heavy item holding the door open. b. 2nd FL Med Room - the corridor door has a step stool holding the door open. 11. Based on observation, the Building Sprinkler System was not maintained in a safe and operating condition. This could affect all residents, staff, and visitors if smoke/fire is not contained in the room or compartment of origin. Findings on July 17, 2019: a. 1st FL Sales & Marketing Closet - the fire sprinkler head is missing its escutcheon plate, exposing an opening through the fire-resistance-rated ceiling that allows the spread of smoke and heat. b. 1st FL Business Office - the escutcheon plate on the fire sprinkler does not cover the complete hole through the fire-resistance-rated ceiling that allows the spread of smoke and heat. 12 Based on Observation, and interview with Maintenance Manager the Building call system is not maintained in proper operating condition. Findings on July 17, 2019: a. 3rd FL Haft Bath near Bedroom 341 - the call system battery in the pull station is exhausted.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT	C 199		

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C 199	Continued From page 9 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order. This could affect all residents, staff, and visitors by preventing the exhausting of odors. Findings on July 17, 2019: a. 3rd FL Soiled Utility - the required exhaust ventilation system is running but is not removing any air. b. 3rd FL Mop Room near Central Stair Tower - the required exhaust ventilation system is running but is not removing any air. c. 3rd FL Spa near Therapy- the required exhaust ventilation system is running but is not removing any air. d. 2nd FL Mop Room near Central Stair Tower - the required exhaust ventilation system is running but is not removing any air. e. 2nd FL Soiled Utility - the required exhaust ventilation system is running but is not removing any air. f. 1st FL Hopper/Eyewash Room - the required	C 199		

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C 199	Continued From page 10 exhaust ventilation system is running but is not removing any air. g. 1st FL Soiled Utility - the required exhaust ventilation system is running but is not removing any air. h. 1st FL Kitchen Mop Room - the required exhaust ventilation system is running but is not removing any air. 2. Based on Observation, the facility failed to provide ventilation in areas where odors are generated or required. This could affect all residents, staff and visitors by subjecting them to odors. Findings on July 17, 2019: a. 3rd FL Mop Room near Central Stair Tower - the ventilation system in this room is missing.	C 199		