

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL078038	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 08/07/2019
NAME OF PROVIDER OR SUPPLIER COVENANT CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 600 MT. MORIAH ROAD LUMBERTON, NC 28360		
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C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay conducted on August 7, 2019. Records indicate this facility was first licensed on September 28, 1998. The facility is currently licensed for 30 Beds. Therefore the facility was surveyed for conformance with the 1996 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure, applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and the 1996 Edition of the North Carolina Building Code, Institutional Occupancy. Deficiencies were cited which require a plan of corrections.	C 000		
C 133	Bathrooms-Hand Grips SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents; This Rule is not met as evidenced by: 1. Observations revealed that the facility did not provide hand grips at all commodes used by or accessible to residents. Findings on August 7, 2019: a. Bath #1 - there is not a hand grip for the commode in the first stall.	C 133		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 164	Continued From page 1	C 164		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls and ceilings were not maintained in good repair. Findings on August 7, 2019: a. There was a leak outside of Room 10. The ceiling has yellow water stains and the wall finish below the stains has bubbled. 2. Observations revealed that the kitchen equipment was not kept clean. Findings on August 7, 2019: a. Kitchen - the filters on the kitchen range hood had a thick coating of grease.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards;	C 166		

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C 166	Continued From page 2 (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility was not maintained free from hazards. Oxygen bottles without any means of restraint to prevent them from falling or being knocked over may present a danger to the occupants of the facility. Findings on August 7, 2019: a. Room 14 - there is one unsecured oxygen bottle by the window. b. Room 23 - there is one unsecured oxygen bottle at the side wall.	C 166		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths and exits were not illuminated during a power outage. Findings on August 7, 2019:	C 189		

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C 189	Continued From page 3 a. Living Room - the emergency light over the couch did not illuminate on battery test. 2. Based on observation there is a failure to maintain the buildings's fire safety components in a safe operating condition. Any unapproved device used to keep a door open is an impediment to quickly closing the door. The occupants in the facility could be effected if doors cannot be closed as required so as to limit the spread of smoke and/or fire to the area of origin. Findings on August 7, 2019: a. Living Room - one door was held open with a chair. One of the doors in the second pair of doors was held open with a magazine rack. 3. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on August 7, 2019: a. Laundry - the sprinkler head escutcheon on the right has dropped down leaving a gap in the rated ceiling assembly. b. Room 13 - the escutcheon plate is missing on the sprinkler head leaving a hole in the rated ceiling assembly. 4. Based on observation the facility's fire safety equipment is not maintained in operating condition. Failure to maintain fire safety equipment in operating condition could effect occupants of the facility if the equipment did not activate during a fire or other emergency. Findings on August 7, 2019:	C 189		

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C 189	Continued From page 4 a. Room 5 - the smoke detector is dangling by wires from the ceiling. 5. Based on observation the facility's fire safety equipment is not maintained in operating condition. Failure to maintain doors in good operating condition could endanger the residents if the door did not open easily for evacuation or close properly to prevent the passage of smoke from the area of origin. Findings on August 7, 2019: a. Room 1 - the door drags heavily on the frame making it difficult to open and close. b. Room 3 - the door drags heavily on the top left of the frame making it difficult to open and close. The veneer is coming off where the door hits the frame. 6. Based on observation the facility was not equipped in a safe manner. Locked rooms that are not accessible cannot be inspected for hazards. Findings on August 7, 2019: a. Several rooms were locked and staff did not have keys. The surveyor could not inspect the rooms for compliance. These rooms include: the outside storage room, the hot water heater closets and the mop closet. 7. Observations revealed that the plumbing equipment was not maintained in a safe and operating condition. Findings on August 7, 2019: a. Beauty Shop - the control knob was missing at the hair washing sink. b. Bathroom #4 - the toilet would not flush and the bowl was full of urine producing a strong odor.	C 189		

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C 189	Continued From page 5 8. Based on observation the electrical equipment has not been maintained in a safe manner. This is a potential shock hazard if receptacles near water sources do not function to provide shock protection. Findings on August 7, 2019: a. Public Bathroom - the GFCI outlet to the right of the sink did not trip when tested. 9. Observations revealed that the electrical equipment was not maintained in a safe and operating condition. Findings on August 7, 2019: a. Bath #5 - the light cover was hanging by one side.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	C 199		

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C 199	Continued From page 6 This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain working exhaust ventilation in required areas. Findings on August 7, 2019: a. Laundry - the exhaust fan is not working. b. Bath #1 - the exhaust fan is not working. c. Soiled Utility - the exhaust fan is not working. d. Public Bathroom - the exhaust fan is not working. e. Bath #5 - the exhaust fan is not working.	C 199		