Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL078079	A. BUILDING: **01** B. WING _____	R **08/16/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DIAL'S FAMILY CARE HOME #10	**70 CARE DRIVE** **PEMBROKE, NC 28372**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Follow-up Survey on August 16, 2019 from 11:00 AM to 11:45 AM at the above referenced facility. The following deficiencies remain outstanding:	{C 000}		
{C 174}	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the front door locking mechanism was not a single hand motion device. This is not compliant with the rule. Take the necessary steps to correct this deficiency. * This item has not been corrected. 2. At the time of the survey it was observed that the fire extinguishers were not being monitored on a monthly basis by staff. This is not compliant with the rule. Take the necessary steps to have the staff check the extinguishers monthly and initial the tags. * This item has not been corrected. 3. At the time of the survey it was observed that the faucet in the lobby bathroom was loose. This is not compliant with the rule. Takwe the necessary steps to secure the faucet.	{C 174}		

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{C 174}	Continued From page 1 * This item has not been corrected. 4. At the time of the survey it was observed that the exhaust fans in all of the bathrooms were clogged with dust and lint. This is not compliant with the rule. Take the necessary steps to clean the fans. * This item has not been corrected. 5. At the time of the survey it was observed that the air return registervin the staff room was clogged and the grate was dirty. This is not compliant with the rule. Take the necessary steps to replace the filter and clean the grate. * This item has not been corrected. 6. At the time of the survey it was observed that the range hood vent filter was missing. This is not compliant with the rule. Take the necssary steps to replace the filter. * This item has not been corrected. 7. At the time of the survey it was observed that there were oxygen tanks not stored in an approved rack in the closet of the third bedroom on the right side of the hallway. This is not compliant with the rule. Take the necessary steps to store the tanks in a proper rack. * This item has not been corrected. 8. At the time of the survey it was observed that the toilet between the two bedrooms on the left side of the hallway was loose at it's base. This is not compliant with the rule. Take the necessaery steps to secure the toilet. * This item has not been corrected. 9. At the time of the survey it was observed that there was a broken window pane on the right end front window. This is not compliant with the rule.	{C 174}		

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{C 174}	Continued From page 2 Take te necessary steps to repair/replace the window as needed. * This item has not been corrected. 10. At the time of the survey it was observed that the dryer exhaust vent was clogged at its discharge. This is not compliant with the rule. Take the necessary steps to clean out the vent. * This item has not been corrected. 11. At the time of the survey it was observed that the rear steps only had a handrail on one side of the steps. This is not compliant with the rule. Take the necessary steps to add a rail on the open side of the steps so that there will be handrails on both sides of the steps. * This item has not been corrected.	{C 174}		