STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL032096	A. BUILDING: _____ B. WING _____	R 08/07/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
JONES FAMILY HOME	2122 OVERLAND DRIVE DURHAM, NC 27704

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments The Adult Care Licensure Section conducted a follow-up survey on August 7, 2019.	{C 000}		
{C 078}	10A NCAC 13G .0315(a)(5) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: FOLLOW-UP TO TYPE B VIOLATION. The Type B Violation was abated. Non-compliance continues. Based on observations, record reviews, and interviews, the facility failed to maintain mattress covers free from bedbug residue in two resident rooms (#3, #4). The findings are: Review of the Bed Bug Service Agreement dated 05/01/19 revealed the contract was for a standard agreement for bedbugs. Observation of resident room #3 on 08/07/19 at 10:00 am revealed: -There were brownish smeared stains that resembled bedbug residue throughout the mattress cover of the first bed.	{C 078}		

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{C 078}	Continued From page 1 -There were brownish smeared stains that resembled bedbug residue on the mattress cover near the bottom of the second bed. Interview with a resident who resided in room #3 on 08/07/19 at 10:05 am revealed: -He had not seen any bedbugs for 3-4 months. -He did not know the last time the mattress cover on his bed had been changed. Observation of resident room #4 on 08/07/19 at 10:12 am revealed there were brownish smeared stains that resembled bedbug residue throughout the mattress cover of the first bed. Interview with a resident who resided in room #4 on 08/07/19 at 10:12 am revealed: -He had not seen any bedbugs for 2-3 months. -He did not know the last time the mattress cover on his bed had been changed. Interview with the medication aide (MA) on 08/07/19 at 10:35 am revealed: -She did not know the last time the mattress covers had been changed in the residents' rooms. -She had not seen any bedbugs since she started working in April 2019. Interview with the Director on 08/07/19 at 11:35 am revealed: -He did know the mattress covers needed to be replaced in resident room #3 and #4. -He wanted to wait until the bedbug problem was under control before he changed the mattress covers. -He would change the mattress cover on 08/08/19. -The exterminator was treating for bedbugs monthly.	{C 078}		

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{C 078}	Continued From page 2 -The exterminator's last visit was on 06/03/19.	{C 078}		
C 256	10A NCAC 13G .0904(a)(1) Nutrition and Food Service 10A NCAC 13G .0904 Nutrition and Food Service (a) Food Procurement and Safety in Family Care Homes: (1) The kitchen, dining and food storage areas shall be clean, orderly and protected from contamination. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to protect the kitchen area from contamination related to live roaches in the kitchen. The findings are: Observation during the initial tour of the kitchen on 08/07/19 between 9:30 am and 10:00 am revealed: -There was a roach crawling on the wall above the stove. -There was another roach crawling on the floor near the stove. -There was a paper plate sitting on both sides of the stove near the front of the stove which contained a dried brown substance. -There was a paper plate sitting near a trash can in the kitchen near the stove which contained a dried brown substance. -There was a paper plate sitting near the back door of the kitchen which contained a dried brown substance.	C 256		

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C 256	Continued From page 3 Interview with a medication aide (MA) on 08/07/19 at 9:34 am revealed: -It had been over a month ago when she first saw a roach in the kitchen. -The Director knew there were roaches present in the kitchen. -The Director used the steam cleaner with distilled water to get rid of the roaches in the kitchen. -The dried brownish substance on the paper plates on the floor in the kitchen contained roach powder. -The Director started the treatment on 08/06/19, Interview with the Director on 08/07/19 at 11:35 am revealed: -He had noticed roaches in the kitchen, and it had been about three weeks ago. -He used the stream cleaner with distilled water in the kitchen to treat for roaches, but this treatment was not working. The dried brownish substance on the paper plates on the floor in the kitchen contained roach powder mixed with carbonated soft drink. -This treatment for roaches started on 08/06/19. -If this treatment did not get rid of the roaches within two weeks, he would hire a professional exterminator.	C 256		