

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>HAL060106</b>                     | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____                                                | (X3) DATE SURVEY<br>COMPLETED<br><br><b>09/19/2019</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>THE LAURELS IN HIGHLAND CREEK</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6101 CLARKE CREEK PARKWAY<br/>CHARLOTTE, NC 28269</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                                 | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | ID<br>PREFIX<br>TAG                                                                               | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| C 000                                                                    | Initial Comments<br><br>Construction Section Biennial Survey report by Frank Strickland and Suzanna Fay conducted on 09/19/2019:<br><br>This facility was first licensed for licensure on 11/18/1997 for Ninety- Seven (97) Beds. Currently licensed for one-hundred five (105) Beds on 06/03/2005. Based on this information, we are requiring tha this facility to meet the 1996 Homes for the Aged and Disabled - Minimum Standards and Regulations, the applicable portions of the 2005 Rules for Adult Care Homes of seven or more beds, and the 1996 Edition of the North Carolina State Building Code (1997 Rev), Section 409.1, Group I Unrestrained Occupancy.<br><br>Deficiencies have been cited and a Plan of Correction is required. | C 000                                                                                             |                                                                                                                          |                                                        |
| C 160                                                                    | Outside Premises-Clean, Safe<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL ENVIRONMENT<br>(m) The requirements for outside premises are:<br>(1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition;<br><br>This Rule is not met as evidenced by:<br>1-Based on observation, this facility has failed to maintained the outside walking surfaces in good repair.<br><br>Findings on 09/19/2019:<br>The concrete landings have settled and have created a trip hazard at the following locations:                                                                                                                                                                          | C 160                                                                                             |                                                                                                                          |                                                        |

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

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| C 160                                                                    | Continued From page 1<br><br>(a) Stairwill C1-"C" HALL-Level 1<br>(b) Dining Exit-"D" HALL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | C 160                                                                                             |                                                                                                                          |                                                        |
| C 164                                                                    | Housekeeping and Furnishings-Clean, Repaired<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND<br>FURNISHINGS<br>(a) Adult care homes shall:<br>(1) have walls, ceilings, and floors or floor<br>coverings kept clean and in good repair;<br>(2) have no chronic unpleasant odors;<br>(3) have furniture clean and in good repair;<br>(e) This Rule shall apply to new and existing<br>facilities.<br><br>This Rule is not met as evidenced by:<br>1-Based on observation, this facility has failed to<br>maintain the ceilings in good repair.<br><br>Findings on 09/19/2019:<br>The ceilings at the following locations<br>penetrations that are not fire protected:<br>(a) Mechanical/Sprinkler Riser Room-Level 1<br>(b) Stair C-"C" HALL-Level 2<br><br>2-Based on observation, this facility has failed to<br>maintain the ceilings in good repair.<br><br>Findings on 09/19/2019:<br>The ceiling is damaged due to water migration in<br>the closet for Room 205-"B" HALL<br><br>3-Based on observation, this facility has failed to<br>maintain the walls in good repair.<br><br>Findings on 09/19/2019:<br>The sheet-rock is severely damaged behind the | C 164                                                                                             |                                                                                                                          |                                                        |

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| C 164                                                                    | Continued From page 2<br><br>washing machines in the Laundry Room-"D"<br>HALL<br><br>4-Based on observation, this facility has failed to<br>maintain the floor coverings in good repair.<br><br>Findings on 09/19/2019:<br>The floor covering is damage and is in disrepair<br>located at the Bathroom/Lobby-"C" HALL.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | C 164                                                                                             |                                                                                                                          |                                                        |
| C 166                                                                    | Housekeeping-Maintained Free of Hazards<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND<br>FURNISHINGS<br>(a) Adult care homes shall:<br>(5) be maintained in an uncluttered, clean and<br>orderly manner, free of all obstructions and<br>hazards;<br>(e) This Rule shall apply to new and existing<br>facilities.<br><br>This Rule is not met as evidenced by:<br>1-Based on observation, this facility has not been<br>maintained in a safe manner by improperly<br>storing oxygen cylinders that could potentially<br>expose staff and residents to a ruptured cylinder.<br><br>Findings on 09/19/2019:<br>There are oxygen bottles that are not secured in<br>their current stored racks located at the following<br>locations:<br>(a) Room 101-"C" HALL-Level 1<br>(b) Room 1211-"A" HALL-Level 2 | C 166                                                                                             |                                                                                                                          |                                                        |
| C 189                                                                    | Building Equipment Maintained Safe, Operating<br><br>SECTION .0300 - PHYSICAL PLANT                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | C 189                                                                                             |                                                                                                                          |                                                        |

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| C 189                                                                    | <p>Continued From page 3</p> <p>10A NCAC 13F .0311 OTHER<br/>REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical,<br/>mechanical, and plumbing equipment in an adult<br/>care home shall be maintained in a safe and<br/>operating condition.</p> <p>(k) This Rule shall apply to new and existing<br/>facilities with the exception of Paragraph (e)<br/>which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1-Based on observation, this facility has failed to<br/>maintain the building in a safe and operating<br/>condition.</p> <p>Findings on 09/19/2019:<br/>The Service Hall outside the Kitchen has excess<br/>stored materials (ie. mattresses, boxes 7<br/>furniture) blocking the path of egress.</p> <p>2-Based on observation, this facility has failed to<br/>maintain the building in a safe and operating<br/>condition.</p> <p>Findings on 09/19/2019:<br/>There are attic access panels that are damaged<br/>that would allow the passage of fire and/or smoke<br/>into the attic located outside the following<br/>locations:<br/>(a) Evac/Storage Records Room-"A" HALL-Level<br/>2<br/>(b) Library-"B" HALL</p> <p>3-Based on observation, this facility has failed to<br/>maintain the building in a safe and operating<br/>condition.</p> <p>Findings on 09/19/2019:<br/>There is a 3" air gap between the sheet-rock and</p> | C 189                                                                                             |                                                                                                                          |                                                        |

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| C 189                                                                    | <p>Continued From page 4</p> <p>the roof sheathing at the smoke-barrier wall above Room 202/Laundry-"A" HALL-Level 2.</p> <p>5-Based on observation, this facility has failed to maintain the building in a safe and operating condition.</p> <p>Findings on 09/19/2019:<br/>The following corridor doors are wedged in the open position by devices that do not prevent the passage of fire and/or smoke:<br/>(a) Laundry-"D" HALL-Level 1<br/>(b) Maintenance Shop-Service Hall-Level 1<br/>(c) Ice Cream Shop-"B" HALL-Level 1<br/>(d) Salon-"B" HALL-Level 1</p> <p>6-Based on observation, this facility has failed to be maintained in a safe and operating condition.</p> <p>Findings on 0/19/2019:<br/>The following corridor doors are out of adjustment that do not prevent the passage of fire and/or smoke:</p> <p>Finding on 08/28/2019:<br/>(a) Stairwell A1-"A" HALL-Level 1<br/>(b) Room 114-"A" HALL-Level 1<br/>(c) Stairwell C1-"C" HALL-Level 1<br/>(d) Stairwell D1-"D" HALL-Level 1<br/>(e) Kitchen Office-"D" HALL-Level 1<br/>(f) Maintenance Shop-Level 1<br/>(g) Cross Corridor Doors/Life Enrichment Center-Level 1<br/>(h) Stairwell D1-"D" HALL-Level 2<br/>(i) Storage Room-"B" HALL-Level 2<br/>(j) Soiled Utility-"C" HALL-Level 2</p> <p>7-Based on observation, this facility has failed to be maintained in a safe and operating condition.</p> | C 189                                                                                             |                                                                                                                          |                                                        |

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| C 189                                                                    | Continued From page 5<br><br>Findings on 0/19/2019:<br>The magnetic catch that is attached to the door is broken for one of the cross corridor door adjacent to the Kitchen.<br><br>8-Based on observation, this facility has failed to be maintained in a safe and operating condition.<br><br>Findings on 0/19/2019:<br>There are stored items on the top of the shelving that obstructs the sprinkler head coverage at the following locations:<br>(a) Storage Closet/Service Hall-Level 1<br>(b) Storage/Records Room-"A" HALL-Level 2                                                                                                                                                                                                                                                                                                      | C 189                                                                                             |                                                                                                                          |                                                        |
| C 199                                                                    | Exhaust Ventilation<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:<br>(1) soiled linen storage;<br>(2) soil utility room;<br>(3) bathrooms and toilet rooms;<br>(4) housekeeping closets; and<br>(5) laundry area.<br>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:<br>1-Based on observation, this facility has failed to maintain the mechanical exhaust system in good repair. | C 199                                                                                             |                                                                                                                          |                                                        |

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| C 199                                                                    | Continued From page 6<br><br>Findings on 09/19/2019:<br>The exhaust fans are not operational at the<br>following locations:<br>(a) Room 104/Bathroom-"A" HALL-Level 1<br>(b) Room 110/Bathroom-"A" HALL-Level 1<br>(c) Room 110/Bathroom-"C" HALL-Level 1<br>(d) Bathroom/Lobby-"C" HALL-Level 1<br>(e) All Bathrooms/Utility Closets-"D" HALL-Level<br>1<br>(f) Service Hall/Housekeeping-Level 1<br>(g) Laundry-"D" HA""-level 1<br>(i) Laundry-"A" HALL/Level 2<br>(j) Bathroom/Lobby "C" HALL/Level 2<br>(k) Room 211/Bathroom-"D" HALL/Level 2<br>(l) Laundry-"D" HALL/Level 2 | C 199                                                                                             |                                                                                                                          |                                                        |