STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL012043	A. BUILDING: **01** B. WING _____	R **10/07/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CLARA'S COTTAGE # 2	**5824 HOLLAND STREET** **MORGANTON, NC 28655**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Follow Survey on October 4, 2019 from 9:15 AM to 9:35 AM at the above referenced facility. NOTES: 1.) At the time of our visit, there were cited deficiencies that remained outstanding and require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
{C 174}	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the screws in the grab bar in bathroom 2 were loose and hanging out causing a potential hazard. This is not compliant with the rule. Take the necessary steps to correct this deficiency.	{C 174}		

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{C 174}	Continued From page 1 * The screws have not been tightened and the bar is still loose. 2. At the time of the survey it was observed that there were several tears in the hallway and living room area floors. This is not compliant with the rule. Take the necessary steps to correct this deficiency. * This deficiency has not been corrected. 3. At the time of the survey it was observed that the filter in the hallway return vent was missing. This is not compliant with the rule. Take the necessary steps to correct this deficiency. * This deficiency has not been corrected. 4. At the time of the survey it was observed that the emergency egress window in the staff bedroom was hard to open. This is not compliant with the rule. Take the necessary steps to correct this deficiency. * This deficiency has not been corrected. 5. At the time of the survey it was observed that the transition strip from the hallway to bedroom 2 was missing. This is not compliant with the rule. Take the necessary steps to correct this deficiency. * This deficiency has not been corrected. 6. At the time of the survey it was observed that there were two multigang plugs being used in the kitchen outlets. This is not compliant with the rule. These items were removed at the time of the survey. Take the necessary steps to ensure that these are not used in the future. * This item was corrected at the time of the follow up survey. Staff needs to ensure that this is not a reoccuring deficiency.	{C 174}		

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{C 174}	Continued From page 2 7. At the time of the survey it was observed that the dryer vent exhaust was clogged with lint. This is not compliant with the rule. Take the necessary steps to correct this deficiency. * This deficiency has not been corrected.	{C 174}		
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the holes in the soffit were the HVAC lines penetrated them were not sealed properly. This is not compliant with the rule. Take the necessary steps to correct this deficiency. * This deficiency has not been corrected.	C 183		