STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL092206	A. BUILDING: **01** B. WING _____	**09/19/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NOVELTY HEALTHCARE SERVICES	**1101 LOXLEY PLACE RALEIGH, NC 27610**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Greg Williams DHSR Construction Section conducted a Biennial Survey on September 19, 2019 from 11:15 AM to 12:15 PM at the above referenced facility. DHSR records indicate the home was first licensed on May 1, 2007 as a Family Care Home for six ambulatory Residents (who are able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2006 North Carolina State Building Code - Section 421.2 - Residential Care Homes. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 117	Have Current San. And Fire Safety Approvals SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review.	C 117		

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C 117	Continued From page 1 This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that there was not a copy of the Fire Inspection report at the facility. Provide a copy of the current Fire Inspection to our office.	C 117		
C 135	Bathroom-Hand Grips SECTION .0300 - THE BUILDING 10A NCAC 13G .0309 BATHROOM (e) Hand grips shall be installed at all commodes, tubs and showers used by the residents. This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that there were no hand grips in the tub and around the toilet in the hallway bathroom. This is not compliant with the rule. 2.) At the time of the survey it was observed that there were no hand grips in the shower and around the toilet in the back bedroom bathroom. This is not compliant with the rule.	C 135		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails. This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that the handrails on the side porch (right side) did not extend down both sides of the steps. Extend the handrails down both sides of the steps. This is	C 149		

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C 149	Continued From page 2 not compliant with the rule.	C 149		
C 152	Floors 10A NCAC 13G .0314 FLOORS (a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs shall not be used. (c) All floors shall be kept in good repair. This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that there were scatter rugs in the hallway bathroom, back bedroom bathroom and the kitchen. This is not compliant with the rule.	C 152		
C 153	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that the back bedroom bathroom needs to be cleaned. This is not compliant with the rule.	C 153		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE	C 174		

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C 174	Continued From page 3 EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that the shutters on the front of the facility needed to be painted. This is not compliant with the rule. 2.) At the time of the survey it was observed that the masonite siding around the back door needs to be repaired and painted. This is not compliant with the rule. 3.) At the time of the survey it was observed that the front lamp post by the driveway was missing its top light and needs to be replaced. This is not compliant with the rule. 4.) At the time of the survey it was observed that the top section of the gutter downspout was missing on the back right. This is not compliant with the rule. 5.) At the time of the survey it was observed that ivy was growing up the exterior on the right side of the facility. This is not compliant with the rule. 6.) At the time of the survey it was observed that the flood light bulbs were missing on the back right. This is not compliant with the rule. 7.) At the time of the survey it was observed that there was a section of damaged ceiling in the dining room that needs to be repaired. This is not compliant with the rule.	C 174		

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C 174	Continued From page 4 8.) At the time of the survey it was observed that one of the base cabinets in the kitchen had dropped down. This is not compliant with the rule. 9.) At the time of the survey it was observed that several walls in the bedrooms had been repaired and need to be painted. This is not compliant with the rule. 10.) At the time of the survey it was observed that the trim at the base of the hallway bathroom cabinets had water damage and needs to be repaired. This is not compliant with the rule. 11.) At the time of the survey it was observed that the trim at the base of the shower in the back bedroom bathroom had water damage and needs to be repaired. This is not compliant with the rule. 12.) At the time of the survey it was observed that the floor between the kitchen and dining room was on different levels and needs a sloped transition strip to eliminate potential trip hazards. This is not compliant with the rule. 13.) At the time of the survey it was observed that there was a drop cord in the back bedroom. This is not compliant with the rule.	C 174		