STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL026062	A. BUILDING: **01** B. WING _____	**10/17/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CUMBERLAND VILLAGE ASSISTED LIVING	**1124 CEDAR CREEK ROAD FAYETTEVILLE, NC 28301**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Biennial Construction Survey by Suzanna Fay and Frank Strickland on October 17, 2019. Records indicate this facility was Licensed on November 11, 1984. The facility is currently licensed for 163 beds. Therefore, this facility is required to meet the 1984 Homes for the Aged and Disabled Minimum Standards and Regulations, applicable portions of the 2005 Rules 10A NCAC 13F for Adult Care Homes of Seven or More Beds and the 1978 (Revision 5) North Carolina State Building Code, Group I, Institutional Occupancy. Physical plant deficiencies were noted which require a plan of correction.	C 000		
C 111	Must Have Current San. & Fire Safety Reports SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION(f) The facility shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1. Review of records revealed that the facility did not maintain all current sanitation and building safety inspection reports for review. Findings on October 17, 2019: a. A copy of the current kitchen sanitation inspection report was not available for review. b. A copy of the current fire alarm inspection report was not available for review.	C 111		

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C 133	Continued From page 1	C 133		
C 133	Bathrooms-Hand Grips SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents; This Rule is not met as evidenced by: 1. Observations revealed that the facility did not provide hand grips at all commodes used by or accessible to residents. Findings on October 17, 2019: a. G Hall, Room 34 - there was not a hand grip at the toilet.	C 133		
C 160	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Observations revealed that the outside premises were not maintained in a clean and safe condition. Findings on October 17, 2019: a. Exterior Water Heater Room - the door is damaged around the door handle.	C 160		

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C 160	Continued From page 2 b. The bushes around the Water Heater Room are overgrown and unsightly. c. There is a section of rotted and damaged fascia trim and soffit at the corner outside of Room 59. d. A section of the soffit material is loose and separating over the patio outside of Room 59. e. There is a heavily damaged section of fascia trim and soffit outside of Room 29 leaving a large opening in the exterior of the facility for pests to enter. f. A section of sidewalk in the Courtyard at the E Hall exit has buckled creating a trip hazard.	C 160		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the floors were not kept clean and in good repair. Findings on October 17, 2019: a. The carpets throughout the facility are worn, stained and separating at the seams. b. A Hall Room 6 - the transition strip at the threshold is missing and the carpet is fraying. c. A Hall Room 7 - the transition strip at the threshold is missing and the carpet is fraying.	C 164		

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C 164	Continued From page 3 d. B Hall Residential Laundry - the floor behind the dryer has an excessive amount of lint. e. E Hall - Spa across from the living area - one of the ceramic base tiles is missing at the toilet wall. f. E Hall, Room 53 - the wall base is coming off the wall at the PTAC unit. g. E Hall, Room 59 - the carpet is unraveling at the threshold. h. F Hall Living Room - the carpet is unraveling at the threshold. i. G Hall Room 80 Bath - the concrete has settled creating a uneven floor. The VCT is cracking along the divets in the floor. 2. Observations revealed that the facility was not maintained in a clean condition and free of unpleasant odors. Findings on October 17, 2019: a. Room 32 has a strong, unpleasant odor. b. E Hall Room 47 has a strong, unpleasant odor. c. G Hall Living Room - there is an unplugged, full size refrigerator in the middle of the floor and the room has a unpleasant odor. d. C Hall Spa - four live insects were observed crawling on the walls and floors. 3. Observations revealed that the furnishings were not kept in good repair. Findings on October 17, 2019: a. A Hall - the handrail outside of Oxygen Storage had a section of rail that had splintered off and the edges were a little rough. b. B Hall - the corridor doors along this hall are heavily gouged and damaged from wheelchair use. c. C Hall - Room 28 - the left closet door knob	C 164		

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C 164	Continued From page 4 was heavily damaged and missing parts. d. C Hall - Room 28 - the towel bar is damaged. e. E Hall, Room 48 - there is a large damaged section on the bathroom door. f. E Hall Spa across from the Library - the corridor door knob is loose. g. F Hall Shower Room - the sink cabinet is heavily damaged. The side has heavy water damage and the material is soft and rotting. The interior of the cabinet has caved in and the faucet is rusting. h. F Hall Shower Room by Room 62 - the toilet grab bar is not secure to the wall and it is pulling the finish off of the wall. 4. Observations revealed that the ceilings were not kept clean and in good repair. Findings on October 17, 2019: a. B Hall Residential Laundry - there is a large brown water stain on the ceiling at the back wall. The finish is bubbled, cracked and flaking off. b. B Hall Residential Laundry - the exhaust fan has an excessive amount of lint and dust. c. Room 19 - the bathroom ceiling finish is failing. d. Room 21 - the bathroom ceiling finish is failing. e. E Hall, Room 53 - there is a 24" square patch of damaged ceiling by the closets. The area has a large gray water stain and a section of the sheetrock is falling. The finish is flaking and peeling. f. G Hall, Room 78 - the ceiling along the window wall has large yellow water stains. The stains are pock marked with black mildew spots. There is also a large yellow stain with mildew spots in the center of the room. g. G Hall, Room 83 - there are large yellow water stains with mildew spots on the ceiling over the	C 164		

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C 164	Continued From page 5 door. h. G Hall, Room 84 - there are large yellow water stains on the ceiling. 5. Observations revealed that the walls were not kept in good repair. Findings on October 17, 2019: a. E Hall Shower Room - the wall beside the toilet was damaged from moisture. The finish is bubbled and flaking. b. E Hall Exit to Courtyard - the bottom of the door frame has rusted and the metal is bent leaving an unsafe condition for the residents.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility was not maintained free of hazards. Findings on October 17, 2019: a. The carpet along Halls A and D was heavily frayed at the seams. The carpet was not secure in several locations creating a trip hazard along this main corridor. 2. Based on observation the facility was not	C 166		

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C 166	Continued From page 6 maintained free from hazards. Oxygen bottles without any means of restraint to prevent them from falling or being knocked over may present a danger to the occupants of the facility. Findings on October 17, 2019: a. Oxygen Room - there was one oxygen bottle unsecured on the floor and five small bottles in a 12 bin plastic rack that did not appear to be secure. b. E Hall, Room 38 - there were two unsecured oxygen bottles on the floor of the room. 3. Observations revealed that the outside exits were not maintained to be easily operable. Findings on October 17, 2019: a. Dining - a rubber mat was on the walk just outside the dining room exit to the courtyard. The mat prohibited the door from opening more than 6".	C 166		
C 175	Bedroom Furnishings-Clean Towel, Towel Bar SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (7) individual clean towel, wash cloth and towel bar in the bedroom or an adjoining bathroom; and (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not provide towel bars in the bedrooms or adjoining baths for each resident.	C 175		

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C 175	Continued From page 7 Findings on October 17, 2019: a. G Hall, Room 37 - there are no towel bars for the residents in either the bedroom or bathroom. b. B Hall, Room 20 - there are no towel bars for the residents in either the bedroom or bathroom.	C 175		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. The occupants in the smoke compartment could be effected if the fire resistant rated doors do not completely close and latch to help limit the spread of smoke and/or fire to the area of origin. Findings on October 17, 2019: a. The right leaf on the cross corridor doors by Room 4 did not latch completely during the fire alarm test due to loose hardware. b. The right leaf on the cross corridor doors by Room 18 did not latch completely during the fire alarm test. 2. Based on observation there is a failure to	C 189		

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C 189	Continued From page 8 maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings or walls could allow fire and smoke to spread beyond the area of origin. Findings on October 17, 2019: a. D Hall Maintenance - the exhaust fan cover is falling out of the ceiling and there is a void between the ceiling finish and the ductwork. b. B Hall, Room 20 - the screws are loose at the bathroom fan vent and the vent is detaching from the ceiling. c. Kitchen - there is a 1 1/2 inch diameter hole in the ceiling behind the hood where a pipe from the old suppression system was removed. d. Kitchen Pantry - the old suppression system was partially removed and there are holes in the ceiling where some of the pipes were removed. Parts of the old system were left in place. e. E Hall, Room 48 Bath - a screw is missing from the fan and it is hanging loose from the ceiling. f. E Hall (Room labeled 35D) - the exhaust fan is not secure to the ceiling leaving a hole in the rated ceiling assembly. g. G Hall Living Room - there is a small unsealed cable penetration in the ceiling behind the door. h. G Hall Activity Storage - there is a 2" hole in the ceiling over the back shelf. i. Corridor in Administrative Office Suite - the cable penetration over the phone needs to be sealed. 3. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths and exits were not illuminated during a power outage.	C 189		

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C 189	Continued From page 9 Findings on October 17, 2019: a. Break Room - the emergency light did not illuminate on battery test. b. E Hall - the right lamp on the emergency light (F3) near Room 59 is burned out. 4. Observations revealed that the mechanical equipment is not maintained in a safe and operating condition. Findings on October 17, 2019: a. Courtyard off of Laundry - the dryer cap and backflow preventor is missing on the far left dryer exhaust which will invite pests to enter the facility. b. Medicine Room - the housing for the A/C unit is not sealed leaving holes in the exterior wall. c. A Hall, Room 3 - the casing around the window A/C unit is damaged. d. E Hall, Room 39 - daylight can be seen through the framing around the A/C unit. e. E Hall, Room 47 - the cover for the radiator unit has fallen off. This was repaired at the time of survey. f. E Hall, complaint by Resident in Room 54 revealed that the heat was not working in their room and they were cold. Outside temperature at the time of survey was in the low 60's. g. E Hall, complaint by Resident in Room 55 revealed that the heat was not working in their room and they were cold. Outside temperature at the time of survey was in the low 60's. 5. Observations revealed that the plumbing equipment was not maintained in a safe and operating condition. Findings on October 17, 2019: a. Exterior Water Heater Room - the control covers were off of both water heaters leaving wires exposed. The overflow tank is not securely	C 189		

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C 189	Continued From page 10 fastened. b. A Hall, Room 5 - the sink faucet is rusted out. c. C Hall Spa - the sink is not secure to the wall and the wall finish is cracking where the sink is pulling away. d. C Hall Room 26 - the toilet is not secure to the floor. e. E Hall Shower Room - the toilet is not secure to the floor. f. F Hall Shower Room by 60 - the toilet is not secure to the floor. g. F Hall, Room 62 Bath - the toilet is not secure to the floor. 6. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on October 17, 2019: a. Dining Room - the hinges on the right side door entering dining are loose requiring excessive force to operate the door. b. Kitchen - the bathroom door is out of adjustment and will not completely close eliminating privacy for the user. 7. Based on observation there is a failure to maintain the buildings's fire safety components in a safe operating condition. Any unapproved device used to keep a door open is an impediment to quickly closing the door. The occupants in the facility could be effected if doors cannot be closed as required so as to limit the spread of smoke and/or fire to the area of origin. Findings on October 17, 2019:	C 189		

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C 189	Continued From page 11 a. E Hall Living Room - a couch was moved in front of the door preventing the door from closing. This was corrected at the time of survey. 8. Observations revealed that the electrical equipment was not maintained in a safe and operating condition. Findings on October 17, 2019: a. E Hall, Room 53 - the overhead outlet for the window A/C unit is damaged and missing a cover plate. The A/C unit was plugged into a multi-plug adaptor. A multi-plug adaptor was in use. b. G Hall, Room 80 - the wall mounted light over the first bed is missing the end cap and the lens is falling off of the fixture. c. G Hall, Room 83 - the call light is malfunctioning. The light is flashing and will not turn off. There are no residents in the room. 9. Based on observation the facility's fire safety equipment is not maintained in operating condition. Failure to maintain fire safety equipment in operating condition could effect occupants of the facility if the equipment did not function during a fire. Findings on October 17, 2019: a. G Hall Activity Storage - the heat detector is covered with painter's tape. b. G Hall, Room 87 - both the smoke detector and the heat detector are covered with painter's tape. The tape was removed from the heat detector at the time of survey. When the tape was removed, the end cap was damaged and will need to be replaced. 10. Based on observation the facility did not keep combustibles 24" below the ceiling to prevent the rapid spread of fire.	C 189		

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C 189	Continued From page 12 Findings on October 17, 2019: a. G Hall Activity Storage - combustible items were stored to the ceiling in the closet.	C 189		
C 195	Hot Water System SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the hot water temperature was not maintained between 100 degrees Fahrenheit and 116 degrees Fahrenheit at all fixtures used by residents. Findings on October 17, 2019: a. C Hall Spa - the water temperature at the time of survey was 94 degrees Fahrenheit. b. E Hall Shower Room - the water temperature at the time of survey was 98 degrees Fahrenheit.	C 195		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER	C 199		

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CUMBERLAND VILLAGE ASSISTED LIVING	**1124 CEDAR CREEK ROAD FAYETTEVILLE, NC 28301**

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C 199	Continued From page 13 REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not provide working exhaust ventilation in required areas. Findings on October 17, 2019: a. D Hall, Room 34 - the exhaust fan in the bathroom is not working and there is an odor. b. D Hall, Room 33 - the exhaust fan in the bathroom is not working. c. B Hall Spa - the exhaust fan is not working. d. B Hall Spa by Room 13 - the exhaust fan is not working. e. B Hall Residential Laundry - the exhaust fan is not working. f. E Hall Shower Room - the exhaust fan is not working. g. F Hall Shower Room (by Room 60) - the exhaust fan is not working. h. G Hall Restroom - the exhaust fan is not working. i. G Hall Room 72 - the exhaust fan in the bathroom is not working. j. G Hall Room 74 - the exhaust fan in the	C 199		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL026062	A. BUILDING: **01** B. WING _____	**10/17/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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C 199	Continued From page 14 bathroom is not working.	C 199		