STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL078113	A. BUILDING: **01** B. WING _____	**10/18/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DIAL'S FAMILY CARE HOME #6	**1685 CANAL ROAD** **PEMBROKE, NC 28372**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on October 18, 2019 from 11:25 AM until 12:30 PM. DHSR records indicate the home was first licensed on April 27, 2005 as a Family Care Home for six (6) Residents with up to three non-ambulatory residents (unable to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: the 1992 Rules 10A NCAC 13G for Family Care Homes, the applicable portions of the 2005 Rules for Family Care Homes 10A NCAC 13G, and the 2002 North Carolina State Building Code - Building Code - Section 421.3 - Residential Care facilities. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 171	Fire Safety- Evacuation Plan SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (d) A written fire evacuation plan (including a	C 171		

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C 171	Continued From page 1 diagrammed drawing) which has the approval of the local code enforcement official shall be prepared in large print and posted in a central location on each floor. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the evacuation plans were not posted. This is not compliant with the rule. Take the necessary steps to post the plans and make sure they are oriented correctly on the walls.	C 171		
C 172	Fire Safety-Four Rehearsals SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (e) There shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that during a live fire drill that none of the three residents required to evacuate responded to the activation of the fire alarm system. This is not compliant with the rule. Take the necessary steps to train staff and residents to be in compliance with the rule.	C 172		
C 174	Building Equipment Maintained Safe, Operating	C 174		

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C 174	Continued From page 2 SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there were missing and burned out bulbs throughout the house and also missing globes on multiple light fixtures. This is not compliant with the rule. Take the necessary steps to replace the bulbs and globes as needed. 2. At the time of the survey it was observed that the A/C vent in the living room was loose from the ceiling. This is not compliant with the rule. Take the necessary steps to secure the vent. 3. At the time of the survey it was observed that the air filter was dirty. This is not compliant with the rule. Take the necessary steps to replace the air filter. 4. At the time of the survey it was observed that the toilet in the front bathroom was loose at its base and the exhaust fan cover was dirty. This is not compliant with the rule. Take the necessary steps to secure the toilet and clean the fan cover. 5. At the time of the survey it was observed that there were loose oxygen tanks stored in the office area. This is not compliant with the rule. Take the necessary steps to secure the tanks in an approved rack.	C 174		

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C 174	Continued From page 3 6. At the time of the survey it was observed that there was a throw rug in the staff bathroom and the exhaust fan cover was dirty. This is not compliant with the rule. Take the necessary steps to remove the rug and clean the fan cover. 7. At the time of the survey it was observed that there was a Cracked receptacle plate next to the stove and the range exhaust filter was missing. This is not compliant with the rule. Take the necessary steps to replace the receptacle cover and install the filter. 8. At the time of the survey it was observed that the cleaning supply room was unlocked and accessible to the residents. This is not compliant with the rule. Take the necessary steps to keep the room locked. 9. At the time of the survey it was observed that the dryer vent hose was crimped. This is not compliant with the rule. Take the necessary steps toreplace the hose. 10. At the time of the survey it was observed that the exhaust fan in the hallway bathroom was not working and the grabs bars for the bathtub and shower were missing. This is not compliant with the rule. Take the necessary steps to correct these deficiencies. 11. At the time of the survey it was observed that the smoke detector in bedroom 6 was chirping indicating a low battery. This is not compliant with the rule. Take the necessary steps to replace the battery. 12. At the time of the survey it was observed that the window locks in bedroom 4 were not working properly. This is not compliant with the rule. Take	C 174		

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C 174	Continued From page 4 the necessary steps to repair the locks so the window can be secured. 13. At the time of the survey it was observed that the door knob to the bathroom off bedroom 3 was not working properly. This is not compliant with the rule. Take the necessary steps to repair the door knob. 14. At the time of the survey it was observed that the glass in the window in bedroom 2 was broken. This is not compliant with the rule. Take the necessary steps to replace the glass. 15. At the time of the survey it was observed that there were open junction boxes in the attic space. This is not compliant with the rule. Take the necessary steps to properly cap the junction boxes.	C 174		
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the rails for the front ramp did not extend for the entire length of the ramp. This is not compliant with the rule. Take the necessary steps to extend the rails the full length of the ramp. 2. At the time of the survey it was observed that the front and rear patios as well as the walkways had drops offs causing potential trip or fall hazards. This is not compliant with the rule. Take	C 183		

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C 183	Continued From page 5 the necessary steps to build up the grade at these areas. 3. At the time of the survey it was observed that the exterior water faucets in the front were protruding out from the wall. This is not compliant with the rule. Take the necessary steps to secure the faucets. 4. At the time of the survey it was observed that there were multiple broken window screens. This is not compliant with the rule. Take the necessary steps to repair or replace the screens as needed. 5. At the time of the survey it was observed that the dryer exhaust vent was clogged. This is not compliant with the rule. Take the necessary steps to clean out the exhaust vent. 6. At the time of the survey it was observed that the exterior storage room door was not attached to the hinges. This is not compliant with the rule. Take the necessary steps to attach the door properly. 7. At the time of the survey it was observed that the rear steps had a handrail on only one side and the existing handrail was loose. This is not compliant with the rule. Take the necessary steps to install a handrail on the open side of the steps and secure the existing rail..	C 183		