STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL082028	A. BUILDING: 01 B. WING _____	10/15/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SERENITY FAMILY CARE HOME # 3	100 W MAGNOLIA / LISHON ROAD ROSE HILL, NC 28458

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Complaint Survey on October 15, 2019 from 2:05 PM to 3:10 PM at the above referenced facility. DHSR records indicate the home was first licensed on October 29, 2015 as a Family Care Home for five (5) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the applicable portions of the 2012 North Carolina State Building Code - Section 425.2 - Residential Care Homes. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 171	Fire Safety- Evacuation Plan SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (d) A written fire evacuation plan (including a diagrammed drawing) which has the approval of the local code enforcement official shall be	C 171		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Rena Mungo | TITLE: Administrator | (X6) DATE: 11-7-19

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C 171	Continued From page 1 prepared in large print and posted in a central location on each floor. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the evacuation plans were not oriented on the walls correctly. This is not compliant with the rule. Take the necessary steps to orient the plans correctly.	C 171	Fire evacuation plans are being placed on the walls correctly.	11-30-19
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that one of the fire extinguishers was not mounted properly. This is not compliant with the rule. Take the necessary steps to properly mount the extinguisher. 2. At the time of the survey it was observed that the front storm door was damaged and did not have a single motion unlocking device. This is not compliant with the rule. Take the necessary steps to replace the storm door and ensure that there is a single motion unlocking device. 3. At the time of the survey it was observed that	C 174	The fire extinguisher is being mounted back on the wall correctly. The storm door is being replaced.	11-30-19 12-1-19

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C 174	Continued From page 2 the water heater had open wires on top. This is not compliant with the rule. Take the necessary steps to secure the wires properly.	C 174	The wires are being repaired on the water heater.	12-1-19
	4. At the time of the survey it was observed that there was an area rug in the living room. This is not compliant with the rule. Take the necessary steps to remove the rug.		Area rug is being removed.	12-1-19
	5. At the time of the survey it was observed that the power strip being used in the living room had a damaged cord. This is not compliant with the rule. Take the necessary steps to remove or replace the power strip.		Power strip is being replaced.	12-1-19
	6. At the time of the survey it was observed that the cover for the blower on the side of the fireplace was missing. This is not compliant with the rule. Take the necessary steps to replace the cover.		The blower is being replaced but fireplace is not being used	12-1-1
	7. At the time of the survey it was observed that the handrails at the back porch were loose. This is not compliant with the rule. Take the necessary steps to secure the rails.		Handrails are currently being repaired.	11-30-1
	8. At the time of the survey it was observed that there was a hole in the siding on the back porch. This is not compliant with the rule. Take the necessary steps to repair the siding.		The siding is being repaired.	11-30-1
	9. At the time of the survey it was observed that there was an abundance of storage in the laundry room. This is not compliant with the rule. Take the necessary steps to the storage items.		All storage has been removed.	11-1-19
	10. At the time of the survey it was observed that there was chipping paint on the ceiling in the laundry room. This is not compliant with the rule. Take the necessary steps to repair the ceiling.		The laundry room ceiling is being repaired.	12-1-1

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C 174	Continued From page 3 11. At the time of the survey it was observed that the crown molding was separating from the ceiling in the staff area. This is not compliant with the rule. Take the necessary steps to repair the crown molding.	C 174	Crown molding is being replaced.	12-1-19
	12. At the time of the survey it was observed that the bed frame for the bed in bedroom two was broken. This is not compliant with the rule. Take the necessary steps to replace the bed frame.		The bed has been replaced	10-19-19
	13. At the time of the survey it was observed that there were multiple issues in the front bathroom including the following: a) The door would not latch properly. b) The toilet was loose at its base. c) The ceiling had peeling paint. This is not compliant with the rule. Take the necessary steps to repair these deficiencies.		> All bathroom repairs are being done. a,b, and c.	12-1-19
	14. At the time of the survey it was observed that the existing heat detector was not hooked up and was only rated for 135 degrees. The heat detector needs to be rated for a minimum of 174 degrees and needs to be wired on a dedicated circuit. This is not compliant with the rule. Take the necessary steps to correct these deficiencies.		The heat detector is being repaired.	12-1-19
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by:	C 183	The outside repairs are currently being done.	12-1-19

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C 183	Continued From page 4 1. At the time of the survey it was observed that the concrete pad at the end of the front ramp was cracked and damaged. This is not compliant with the rule. Take the necessary steps to replace the pad.	C 183	Concrete ramp pad is being repaired.	12-1-19
	2. At the time of the survey it was observed that the dryer exhaust vent was clogged. This is not compliant with the rule. Take the necessary steps to clean out the exhaust vent.		The exhaust vent has been cleaned out	12-1-19
	3. At the time of the survey it was observed that a piece of siding was hanging and detached at the right side gable vent. This is not compliant with the rule. Take the necessary steps to secure the siding.		Siding is being replaced at the right side gable vent.	12-1-19
	4. At the time of the survey it was observed that there were protruding screws at the rear railings. This is not compliant with the rule. Take the necessary steps to repair this deficiency.		Rear railings are being repaired.	12-1-19
	5. At the time of the survey it was observed that there were broken foundation vents in the rear of the house. This is not compliant with the rule. Take the necessary steps to replace the foundation vents.		Vents are being replaced	12-1-19
	6. At the time of the survey it was observed that the crawlspace access door was damaged. This is not compliant with the rule. Take the necessary steps to repair the access door.		The crawlspace door is currently being repaired	12-1-19
	7. At the time of the survey it was observed that there was deteriorated wood and chipping paint on the windows. This is not compliant with the rule. Take the necessary steps to replace the deteriorated wood and scrape and reapply the paint.		The chipping paint on the ~~wood~~ windows is being painted.	12-1-19

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C 183	Continued From page 5 8. At the time of the survey it was observed that there was a wasp nest at the left side of the house and at the front door. This is not compliant with the rule. Take the necessary steps to remove the wasp nests. 9. At the time of the survey it was observed that the siding was dirty and mildewed. This is not compliant with the rule. Take the necessary steps to powerwash the house.	C 183	Wasp nest have been removed. The house is scheduled to be powerwashed.	11-1-19 12-1-19