STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL001113	A. BUILDING: **01** B. WING _____	**10/10/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WE CARE FAMILY CARE	**1718 MORGANTON ROAD** **BURLINGTON, NC 27217**

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C 000	Initial Comments Report by Luis Padilla DHSR Construction Section conducted a Biennial Survey on October 10, 2019 from 11:40 AM to 11:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on June 12, 2006 as a Family Care Home for six (6) ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes, the 2002 North Carolina State Building Code - Section 421.2 - Residential Care Homes. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 123	Dining Room SECTION .0300 - THE BUILDING 10A NCAC 13G .0306 DINING ROOM (a) Family care homes licensed on or after April 1, 1984 shall have a dining room or area of at least 120 square feet. The dining room may be used for other activities during the day. (b) When the dining area is used in combination	C 123	1.) Homeowner will reconfigure kitchen to ensure five feet wide workspace in front of the kitchen to become compliant with the rule. Homeowner will maintain constructional up keep of home forthgoing.	10/31/19

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C 123	Continued From page 1 with a kitchen, an area five feet wide shall be allowed as work space in front of the kitchen work areas. The work space shall not be used as the dining area. (c) The dining room shall have operable windows and be lighted to provide 30 foot candles of light at floor level. This Rule is not met as evidenced by: 1. At the time of the survey it was observed the dining room was being used in combination with the kitchen, however a five foot wide work space was not maintained. This is not compliant with the rule. 2. At the time of the survey it was observed that the dinning room did not have operable windows provided. This is not compliant with the rule.	C 123	2.) Homeowner will remove back door from kitchen to laundry room to include operable windows and be lighted to provide 30-foot candles of light at floor level. Homeowner will ensure home is compliant ongoing by quarterly inspections.	1/30/20
C 146	Outside Entrances/Exits-Ramp(s) SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (c) At least one principal outside entrance/exit for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp. For the purposes of this Rule, a principal outside entrance/exit is one that is most often used by residents for vehicular access. If the home has any resident that must have physical assistance with evacuation, the home shall have two outside entrances/exits at grade level or accessible by a ramp. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that	C 146	Homeowner will ensure ramp located on back of home meet the required 1:12 ratio by reconfiguring ramp to be compliant with rule. Homeowner will complete quarterly inspections to ensure constructional requirements.	10/31/20

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C 146	Continued From page 2 the ramp located at the back of the home did not meet the required 1:12 ratio. The ramp measured to be 47 inches high and only 21.3 feet out. This is not compliant with the rule.	C 146		
C 147	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the storm door at the front of the home had a lock that prevented a single hand motion for egress. This is not compliant with the rule.	C 147	All exit door locks will be replaced by a single hand motion lock from the inside at all times without keys. Homeowner will perform quarterly inspections to ensure home is in compliance.	1/30/20
C 153	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that an oxygen tank was being used in the master	C 153	Staff will remove oxygen tank from master bedroom while not in use. All staff will ensure canister is placed on proper rack forthcoming daily.	10/31/19

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C 153	Continued From page 3 bedroom of the home. The canister did not have a proper rack around it to prevent it from being tipped over. This is not compliant with the rule.	C 153		
C 169	Fire Safety-Smoke Detectors SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (b) The building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement. These detectors shall be interconnected and be provided with battery backup. Note: Smoke detectors are required to be interconnected by this Rule. The application of the Rule permits the heat detectors to be interconnected with smoke detectors, but does not require it. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the smoke detectors in Bedroom #2 and in the hallway just outside the bedroom were not interconnected with the rest of the devices. This is not compliant with the rule. 2. At the time of the survey it was unable to be determined if a U.L listed heat detector that is connected to a dedicated sounding device is located in the attic of the home. This is not compliant with the rule. 3. At the time of the survey it was observed that on site staff was sleeping in the office area of the home. There is not a smoke detector located in	C 169	1.) Homeowner will ensure smoke detectors in bedroom #2 and hallway outside the bedroom are interconnected with the rest of the devices. Homeowner and staff will complete tests on detectors quarterly forthgoing. 2.) Homeowner will ensure a U.L. listed heat detector that is connected to a dedicated sounding device is located in the attic of the home is operable. Homeowner will perform quarterly inspection forthgoing. 3.) Staff will remain awake throughout shift forthgoing.	1/30/20 1/30/20 10/31/19

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C 169	Continued From page 4 this room. This is not compliant with the rule.	C 169		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that toilet in the master bathroom was loose at its base. This is not compliant with the rule. 2. At the time of the survey it was observed that the exhaust vent in the left side bathroom was loose from the ceiling. This is not compliant with the rule. 3. At the time of the survey it was observed that the Kitchen Exhaust hood did not have a special charcoal filter installed. This is not compliant with the rule.	C 174	Homeowner will maintain a safe and operable facility by tightening loose toilets at the base in master bedroom, tightening the left side bathroom exhaust vent in the ceiling and installing a charcoal filter in the exhaust hood in the kitchen. Homeowner and staff will perform quarterly reviews to maintain proper function.	1/30/20
C 180	Building Service Equipment-Call System SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (f) Where the bedroom of the live-in staff is located in a separate area from residents' bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The	C 180	All staff will remain awake during shift forthgoing. Administration will do unannounced visits forthgoing.	10/31/19

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C 180	Continued From page 5 resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that on site staff sleep in the home, however a call system has not been installed. This is not compliant with the rule.	C 180		
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the railing and pickets for the rear deck/ramp were loose and had nails sticking out. This is not compliant with the rule. 2. At the time of the survey it was observed that the rear exit door handle is loose from its frame. This is not compliant with the rule. 3. At the time of the survey it was observed that the front yard and deck had various trip hazards present (unraveling carpet, change in elevation, etc). This is not compliant with the rule. 4. At the time of the survey it was observed that the laundry exhaust needed to be replaced due to	C 183	1.) Homeowner will repair loose railing pickets and looser nails on rear deck/ramps 2.) Homeowner will repair rear exit door handles on its frame. 3.) Homeowner will repair various trip hazards. Homeowner will do quarterly inspections to ensure facility is in compliance with all rules.	1/31/20

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C 183	Continued From page 6 it missing a flapper. This is not compliant with the rule. 5. At the time of the survey it was observed that cinder blocks are being used as crawl space vents. The blocks can also be easily removed, allowing pests to enter the home. This is not compliant with the rule.	C 183		