

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL026002	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 11/21/2019
NAME OF PROVIDER OR SUPPLIER A TOUCH OF GRACE		STREET ADDRESS, CITY, STATE, ZIP CODE 7028 KITTRIDGE DRIVE FAYETTEVILLE, NC 28314		
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C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on November 21, 2019 from 10:45 AM to 12:30 PM at the above referenced facility. DHSR records indicate the home was first licensed on March 30, 1990 as a Family Care Home for six ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 1984 (1987 Revision) Minimum Standards and Regulations, applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1978 (Revision 10) North Carolina State Building Code - Section 409.1(g) - Residential Care Facilities. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 112	Construction-Res. Areas Same Floor Level SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (i) In homes licensed on or after April 1, 1984, all required resident areas shall be on the same floor	C 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 112	Continued From page 1 level. Steps between levels are not permitted. This Rule is not met as evidenced by: At the time of the survey it was observed that there were steps from the kitchen to the storage area that leads to the exterior of the home. This is not compliant with the rule. Take the necessary steps to provide a path of level travel to the exterior.	C 112		
C 169	Fire Safety-Smoke Detectors SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (b) The building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement. These detectors shall be interconnected and be provided with battery backup. Note: Smoke detectors are required to be interconnected by this Rule. The application of the Rule permits the heat detectors to be interconnected with smoke detectors, but does not require it. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there was not a smoke detector located outside of the staff bedroom. This is not compliant with the rule. Take the necessary steps to add a smoke detector wired into the house current in this area. 2. At the time of the survey it was observed that there was no heat detector in the rear attic space.	C 169		

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C 169	Continued From page 2 This is not compliant with the rule. Take the necessary steps to add a heat detector in this area. * Heat detectors are required to be rated for a minimum of 174 degrees and wired on a dedicated circuit with a separate sounding device.	C 169		
C 171	Fire Safety- Evacuation Plan SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (d) A written fire evacuation plan (including a diagrammed drawing) which has the approval of the local code enforcement official shall be prepared in large print and posted in a central location on each floor. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff. This Rule is not met as evidenced by: At the time of the survey it was observed that the evacuation plan was not up to date in showing the correct use of the office as a staff bedroom and showing the storage area to the left of the house. This is not compliant with the rule. Take the necessary steps to provide an updated evacuation plan and post them correctly oriented on the walls.	C 171		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.	C 174		

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C 174	Continued From page 3 (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the emergency light in the hallway was not working. This is not compliant with the rule. Take the necessary steps to repair the emergency light. 2. At the time of the survey it was observed that the exhaust fan cover in the hallway bathroom was dirty. This is not compliant with the rule. Take the necessary steps to clean the fan. 3. At the time of the survey it was observed that the door to the rear bedroom off the den would not latch properly. This is not compliant with the rule. Take the necessary steps to repair the door latch. 4. At the time of the survey it was observed that the exit door in the den did not have single motion unlocking hardware. This is not compliant with the rule. Take the necessary steps to install the proper door hardware. 5. At the time of the survey it was observed that there was wood panelling used as wall covering in multiple locations of the house. This is not compliant with the rule. Take the necessary steps to treat the panelling with a fire retardent material capable of providing a Class C finish or provide the necessary documentation of any treatment already performed. 6. At the time of the survey it was observed that the receptacle to the right of the stove did not have power to it. This is not compliant with the rule. Take the necessary steps to repair the	C 174		

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C 174	Continued From page 4 receptacle or cap it off. 7. At the time of the survey it was observed that the range vent pipe was sealed with duct tape. This is not compliant with the rule. Take the necessary steps to seal the pipe with the proper heat tape. 8. At the time of the survey it was observed that the cover plate for the outlet behind the freezer was missing and the escutcheon plate for the water heater vent was not sealed at the ceiling. This is not compliant with the rule. Take the necessary steps to correct these deficiencies. 9. At the time of the survey it was observed that there was a hole around the conduit from the light switch where it penetrates the ceiling in the storage area. This is not compliant with the rule. Take the necessary steps to seal the hole. 10. At the time of the survey it was observed that the bathroom exhaust fans were not piped and vented to the exterior of the house. This is not compliant with the rule. Take the necessary steps to vent the fans to the exterior. 11. At the time of the survey it was observed that there were multiple open junction boxes in the attic. This is not compliant with the rule. Take the necessary steps to cap off the boxes properly.	C 174		
C 180	Building Service Equipment-Call System SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (f) Where the bedroom of the live-in staff is located in a separate area from residents'	C 180		

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C 180	Continued From page 5 bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: At the time of the survey it was observed that there was not a call system was not in place for the sleeping staff. This is not compliant with the rule. Take the necessary steps to install a proper call system.	C 180		
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the wood panelling on the left side of the house next to the left unused door had deteriorated wood. This is not compliant with the rule. Take the necessary steps to replace the deteriorated wood. 2. At the time of the survey it was observed that there was a drop off at the rear patio and walkway causing a possible trip hazard. This is not compliant with the rule. Take the necessary steps to build up the grade in these areas.	C 183		

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C 183	Continued From page 6 3. At the time of the survey it was observed that the dryer vent pipe in the crawlspace was made of PVC pipe. This is not compliant with the rule. Take the necessary steps to replace the pipe using an approved hard metal pipe.	C 183		