STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL001140	A. BUILDING: _____ B. WING _____	R 11/06/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CREEKVIEW FAMILY CARE HOME	3524 DICKEY MILL ROAD MEBANE, NC 27302

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey on November 5-6, 2019.	C 000		
C 112	10A NCAC 13G .0318(a) Outside Premises 10A NCAC 13G .0318 Outside Premises (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to maintain the front porch in a clean and safe condition. The findings are: Observation of the front porch on 11/05/19 at 8:57 am revealed: -There was one set of stairs with loose rails on each side that could be moved when pushed back and forth. -The stair rails were weathered, and the paint was peeling. -The lower wooden board on the right stair rail was detaching from the top rail. -The front porch had loosened spindles throughout the length of the porch and one missing spindle at the end of the porch. -At the far end of the porch, the lower wooden board was deteriorating. -The paint was peeling on all the wooden boards throughout the porch. Interview with a resident who was sitting on the front porch at 11/05/19 at 9:00 am revealed: -The front porch was the smoking area, and this	C 112		

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C 112	Continued From page 1 was the area residents sat when outside. -Staff told the residents the front porch was the designated smoking area. Interview with another resident on 11/05/19 at 10:16 am revealed: -Residents used the front porch to smoke, and to sit outside. -When residents were picked up for appointments or outings, they used the back door and rear ramp. Telephone interview with a Supervisor in Charge (SIC)/medication aide (MA) on 11/06/19 at 9:41 am revealed: -She knew the front porch stair rails were loose, but she did not report it to anyone. -She did not know how long the front porch stair rails had been loose. -When items needed repairing, she told the Administrator. -The residents had not fallen or had any injuries as a result of the loosened stair rails. Telephone interview with the maintenance person on 11/06/19 at 11:24 am revealed: -He painted, did outside structure repairs, flooring and carpet replacement for the facility. -He had not been told about the front porch rails, but he planned to complete repairs at the facility. -He had not seen the front porch rails, recently. -He was currently completing repairs at another facility and would tentatively start repairs at the facility on 11/13/19. -He was contacted by the Administrator when repairs were needed at the facility. -He walked through the facility and made of list of items he saw in need of repair then discussed it with the Administrator.	C 112		

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C 112	Continued From page 2 Telephone interview with the Administrator on 11/06/19 at 9:55 am revealed: -She had a maintenance person who was doing repairs at another facility. -The maintenance person completed repairs at one facility at a time. -Once he completed repairs at the other facility he was supposed to start repairing this facility. -She knew the front porch needed painting and repairing. -She made rounds on the outside of the facility once a month. -She had discussed the front porch with the transportation person on 11/05/19 and requested that he temporarily stabilize the stair railing until the maintenance person could come over to start repairs on the front porch.	C 112		
C 256	10A NCAC 13G .0904(a)(1) Nutrition and Food Service 10A NCAC 13G .0904 Nutrition and Food Service (a) Food Procurement and Safety in Family Care Homes: (1) The kitchen, dining and food storage areas shall be clean, orderly and protected from contamination. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the kitchen was clean and protected from contamination to include the stove hood, oven, and dishwasher. The findings are:	C 256		

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C 256	Continued From page 3 Observation of the stove hood on 11/05/19 at 9:19 am revealed there were brownish spots throughout the surface underneath the stove hood. Observation of the dishwasher on 11/05/19 at 4:03 pm revealed: -There were small flying insects on the outer upper portion of the dishwasher. -There were soiled plastic food containers on the top and bottom racks. -There was a small pile of food debris at the bottom portion of the dishwasher door and dishwasher. -There was a swarm of small flying insects that came out of the dishwasher when the dishwasher door was opened. Observation of the oven on 11/05/19 at 4:05 pm revealed: -There was a dark brownish residue covering the inside of the oven door. -There was a dark brownish residue on the inner bottom and sides of the oven. Telephone interview with a Supervisor in Charge (SIC)/medication aide (MA) on 11/05/16 at 4:45 pm revealed: -She last worked 3 weeks ago. -There was no cleaning schedule for the kitchen. -She used a dishwasher liquid detergent in a bottle when she used the dishwasher. -She used the dishwasher when she worked three times a day after each meal service. -She rinsed the dishes before placing them into the dishwasher. -She did not know the dishwasher had soiled dishes in it when she left duty 3 weeks ago and she did not leave the facility without turning on the dishwasher.	C 256		

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C 256	Continued From page 4 -She used a generic kitchen spray cleaner with bleach to clean the kitchen counter, stove hood, sink, refrigerator. -She cleaned the oven three weeks ago and she did not know it was soiled again. -She cleaned the stove hood to the best of her ability using the cleaner made available to use in the facility. -She was not able to remove the brownish spots underneath the stove hood. Telephone interview with another SIC/MA on 11/06/19 at 9:41 am revealed: -She cleaned all parts of the kitchen which included the counter tops, stove top, dishes, and top of the stove hood. -She did not use the dishwasher and washed dishes by hand. -She had never cleaned underneath the stove hood and did not know she was supposed to clean underneath it. -There was no kitchen cleaning schedule. -She had not cleaned the oven for months and did not know the last time she had cleaned the oven. -She told the Administrator two weeks ago to buy oven cleaner and she would clean it on 11/07/19. Interview with the Administrator on 11/05/19 at 4:34 pm revealed: -She made a round two weeks ago in October 2019 and participated in cleaning the kitchen with staff. -She did not look into the oven but staff told her to buy oven cleaner; she bought oven cleaner, and staff would clean the oven. -She did not know there were soiled dishes in the dishwasher, and she did not check the dishwasher two weeks ago. -She planned to speak with staff concerning use	C 256		

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C 256	Continued From page 5 of the dishwasher. -She disposed of all the soiled dishes in the dishwasher into the trash and removed the trash bag to assist in removing the small flying insects. -She saw the small flying insects in the kitchen on 11/05/19 but did not know what was causing them; now she knew. -She planned to make a cleaning schedule for staff to follow and sign to prevent any further problems with cleaning the kitchen.	C 256		