A Touch of Grace, Inc.
120 Westlake Road, Suite 1
Fayetteville, NC 28314
Office: (910) 867-9754
Fax: (910) 867-1600

December 12, 2019

NCDHHS
DHSR Construction Section
2705 Mail Service Center
Raleigh, NC 27699-2705

RE: Plan of Correction for Annual Survey Completion by 12/17/2019 for A Touch of Grace, Inc.
FCL-026-002

To Whom it May Concern:

A Touch of Grace, Inc. (ATG) Family Care Home received the Statement of Deficiencies form on 11/21/2019. ATG will have the areas of deficiency addressed by 12/17/2019. Enclosed is the signed and dated plan of correction for your review.

If you have any questions or concerns, please do not hesitate to contact me at (910) 867-9754. Thank you for your attention to this matter.

Sincerely,

Kathy Thomaseec, QP/MSP
CEO/Administrator

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL026002	A. BUILDING: 01 B. WING _____	11/21/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
A TOUCH OF GRACE	7028 KITTRIDGE DRIVE FAYETTEVILLE, NC 28314

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on November 21, 2019 from 10:45 AM to 12:30 PM at the above referenced facility. DHSR records indicate the home was first licensed on March 30, 1990 as a Family Care Home for six ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 1984 (1987 Revision) Minimum Standards and Regulations, applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1978 (Revision 10) North Carolina State Building Code - Section 409.1(g) - Residential Care Facilities. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 112	Construction-Res. Areas Same Floor Level SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (i) In homes licensed on or after April 1, 1984, all required resident areas shall be on the same floor	C 112	C112 **Measures Put in Place to Correct Deficient Area:** • The general contractor, Cruz Construction Company, built a floor for the Residential Care Facility that now provides a path of level travel to the exterior of the Residential Care Facility from the kitchen door to the storage	**12/17/19**

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C 112	Continued From page 1 level. Steps between levels are not permitted. This Rule is not met as evidenced by: At the time of the survey it was observed that there were steps from the kitchen to the storage area that leads to the exterior of the home. This is not compliant with the rule. Take the necessary steps to provide a path of level travel to the exterior.	C 112	Contd. area of the Residential Care Facility. The Residential Care Facility has verified with the local building officials that a permit is needed to make the appropriate changes. A permit was obtained on 12/5/19.	12/17/19
C 169	Fire Safety-Smoke Detectors SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (b) The building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement. These detectors shall be interconnected and be provided with battery backup. Note: Smoke detectors are required to be interconnected by this Rule. The application of the Rule permits the heat detectors to be interconnected with smoke detectors, but does not require it. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there was not a smoke detector located outside of the staff bedroom. This is not compliant with the rule. Take the necessary steps to add a smoke detector wired into the house current in this area. 2. At the time of the survey it was observed that there was no heat detector in the rear attic space.	C 169	**C169** **Measures Put in Place to Correct Deficient Area:** • A licensed electrician has installed a hardwire smoke detector on the outside of the staff bedroom, which is wired into the rest of the smoke detectors that are installed throughout the Residential Care Facility. • ADT Monitoring Service has installed all 3 heat detectors that are rated for a minimum of 174 degrees and wired on a dedicated circuit with a separate sounding device by licensed electrician.	12/11/19 12/11/19

Kathy Thomason CEO 12/12/19

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C 169	Continued From page 2 This is not compliant with the rule. Take the necessary steps to add a heat detector in this area. * Heat detectors are required to be rated for a minimum of 174 degrees and wired on a dedicated circuit with a separate sounding device.	C 169		
C 171	Fire Safety- Evacuation Plan SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (d) A written fire evacuation plan (including a diagrammed drawing) which has the approval of the local code enforcement official shall be prepared in large print and posted in a central location on each floor. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff. This Rule is not met as evidenced by: At the time of the survey it was observed that the evacuation plan was not up to date in showing the correct use of the office as a staff bedroom and showing the storage area to the left of the house. This is not compliant with the rule. Take the necessary steps to provide an updated evacuation plan and post them correctly oriented on the walls.	C 171	**C171** **Measures Put in Place to Correct Deficient Area:** • Residential Care Facility has updated the Fire Evacuation Plan, including updating the diagram for the Fire Evacuation Plan, showing the correct use of the office as a staff bedroom and showing the storage area to the left of the house. • Residential Care Facility has posed the updated diagram drawing for the Fire Evacuation Plan, oriented on the walls. • Residential Care Facility has also ensured that all residents and staff have been updated on the new Fire Evacuation Plan and the updated floor plan to the exterior door.	12/10/19 12/10/19 12/10/19
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.	C 174	**C174** **Measures Put in Place to Correct Deficient Area:** • A licensed electrician has corrected the emergency light in the hallway. The emergency light is properly working. • Residential Care Facility has cleaned and sanitized the exhaust fan cover in the hallway bathroom.	12/10/19 12/22/19

Kathy Thomas CEO 12/12/19

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C 174	Continued From page 3 (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the emergency light in the hallway was not working. This is not compliant with the rule. Take the necessary steps to repair the emergency light. 2. At the time of the survey it was observed that the exhaust fan cover in the hallway bathroom was dirty. This is not compliant with the rule. Take the necessary steps to clean the fan. 3. At the time of the survey it was observed that the door to the rear bedroom off the den would not latch properly. This is not compliant with the rule. Take the necessary steps to repair the door latch. 4. At the time of the survey it was observed that the exit door in the den did not have single motion unlocking hardware. This is not compliant with the rule. Take the necessary steps to install the proper door hardware. 5. At the time of the survey it was observed that there was wood panelling used as wall covering in multiple locations of the house. This is not compliant with the rule. Take the necessary steps to treat the panelling with a fire retardent material capable of providing a Class C finish or provide the necessary documentation of any treatment already performed. 6. At the time of the survey it was observed that the receptacle to the right of the stove did not have power to it. This is not compliant with the rule. Take the necessary steps to repair the	C 174	Contd. • Residential Care Facility has repaired the rear bedroom off the dens latch. The latch has been repaired and is properly working. • Residential Care Facility has replaced the unlocking hardware to a single motion unlocking hardware for the exit door in the den. • Residential Care Facility has treated the paneling located throughout the house with a fire retardant material that provides a Class A finish. • Residential Care Facility's receptacle to the right of the stove has been capped off. Power has been disconnected and covered with a plate. • Residential Care Facility has removed the duct tape from the range vent pipe seal and has replaced it with heat type. • Residential Care Facility has placed a cover plate on the outlet behind the freezer. Residential Care Facility has sealed the escutcheon plate for the water heater. Vent has been sealed at the ceiling. • Residential Care Facility has sealed the hole with the proper material around the conduit from the light switch where it penetrates the ceiling in the storage area. • Residential Care Facility has piped and vented the bathroom exhaust fans to the exterior of the house.	12/4/19 12/4/19 12/5/19 12/4/19 12/4/19 12/4/19 12/13/19 12/4/19

Kathy Thompson CEO 12/12/19

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C 174	Continued From page 4 receptacle or cap it off. 7. At the time of the survey it was observed that the range vent pipe was sealed with duct tape. This is not compliant with the rule. Take the necessary steps to seal the pipe with the proper heat tape. 8. At the time of the survey it was observed that the cover plate for the outlet behind the freezer was missing and the escutcheon plate for the water heater vent was not sealed at the ceiling. This is not compliant with the rule. Take the necessary steps to correct these deficiencies. 9. At the time of the survey it was observed that there was a hole around the conduit from the light switch were it penetrates the ceiling in the storage area. This is not compliant with the rule. Take the necessary steps to seal the hole. 10. At the time of the survey it was observed that the bathroom exhaust fans were not piped and vented to the exterior of the house. This is not compliant with the rule. Take the necessary steps to vent the fans to the exterior. 11. At the time of the survey it was observed that there were multiple open junction boxes in the attic. This is not compliant with the rule. Take the necessary steps to cap off the boxes properly.	C 174	Contd. • Residential Care Facility has capped all opened junction boxes that were located in the attic.	12/13/19
C 180	Building Service Equipment-Call System SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (f) Where the bedroom of the live-in staff is located in a separate area from residents'	C 180	**C180** **Measures Put in Place to Correct Deficient Area:** • Residential Care Facility has purchased an electrically operated call system in each resident's bedroom to the live - in sleeping staff's bedroom.	12/9/19

Kathy Thurscell CEO 12/12/19

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C 180	Continued From page 5 bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: At the time of the survey it was observed that there was not a call system was not in place for the sleeping staff. This is not complian with the rule. Take the necessary steps to install a proper call system.	C 180	Contd. • Residential Care Facility has placed a call system activator in each resident's room that is activated with a single action and that will remain on until deactivated by the staff on duty. • Residential Care Facility has placed each single action activator in reach of each resident's bed in every resident's room.	12/17/19 12/17/19
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the wood panelling on the left side of the house next to the left unused door had deteriorated wood. This is not compliant with the rule. Take the necessary steps to replace the deteriorated wood. 2. At the time of the survey it was observed that there was a drop off at the rear patio and walkway causing a possible trip hazard. This is not compliant with the rule. Take the necessary steps to build up the grade in these areas.	C 183	**C183** **Measures Put in Place to Correct Deficient Area:** • Residential Care Facility has replaced the wood paneling on the left side of the house next to the left unused door. There is no longer any deteriorated wood. • Residential Care Facility added sand around patio edge and mulch around trees and the back door, which has fixed the drop off at the rear patio and walkway. • Residential Care Facility replaced the dryer vent pipe, in the crawlspace with an approved hard metal pipe.	12/13/19 12/11/19 12/4/19

Kathy Thompson CEO 12/12/19

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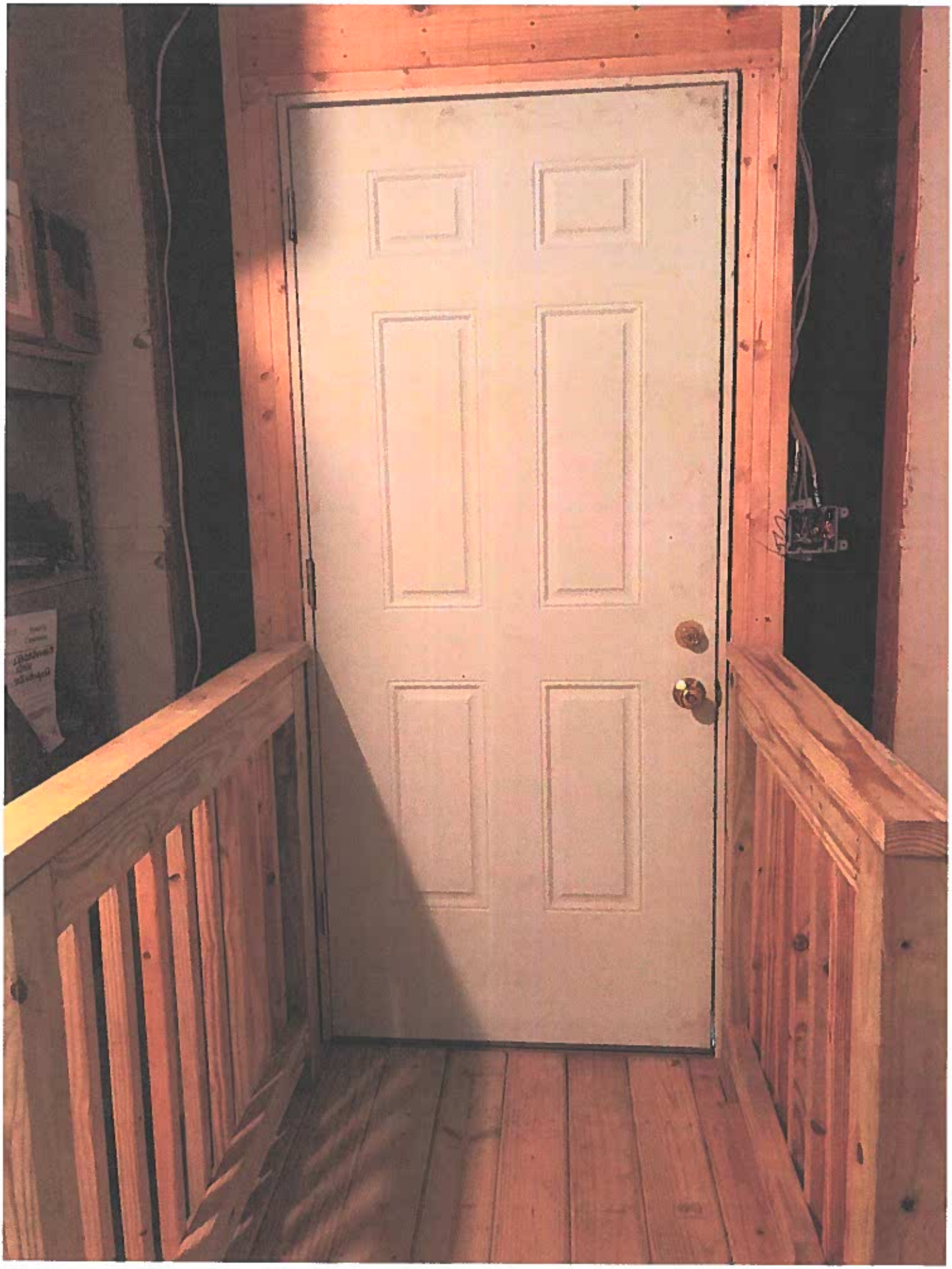
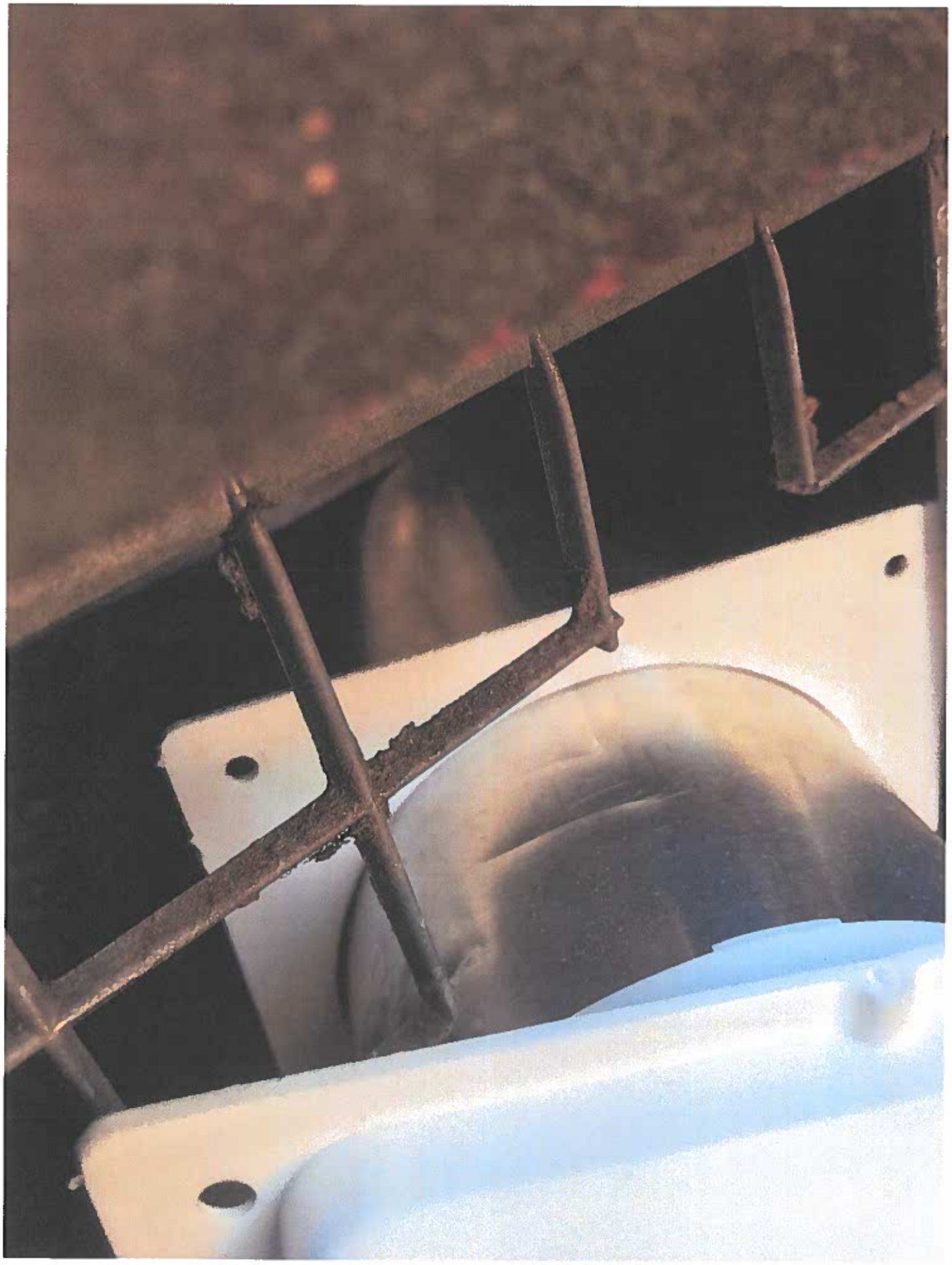
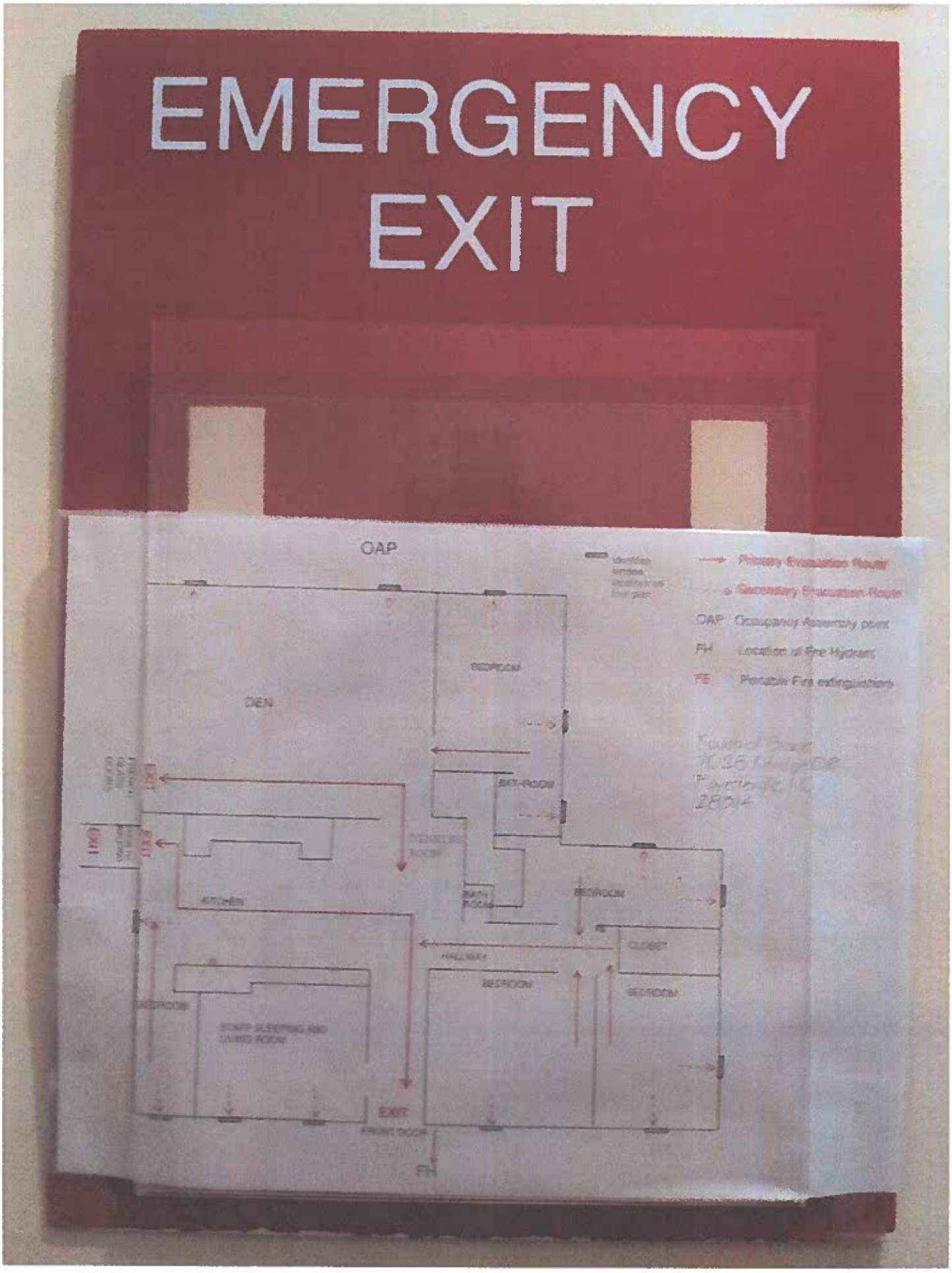
C 183	Continued From page 6 3. At the time of the survey it was observed that the dryer vent pipe in the crawlspace was made of PVC pipe. This is not compliant with the rule. Take the necessary steps to replace the pipe using an approved hard metal pipe.	C 183	**Please see attachment of pictures.**	

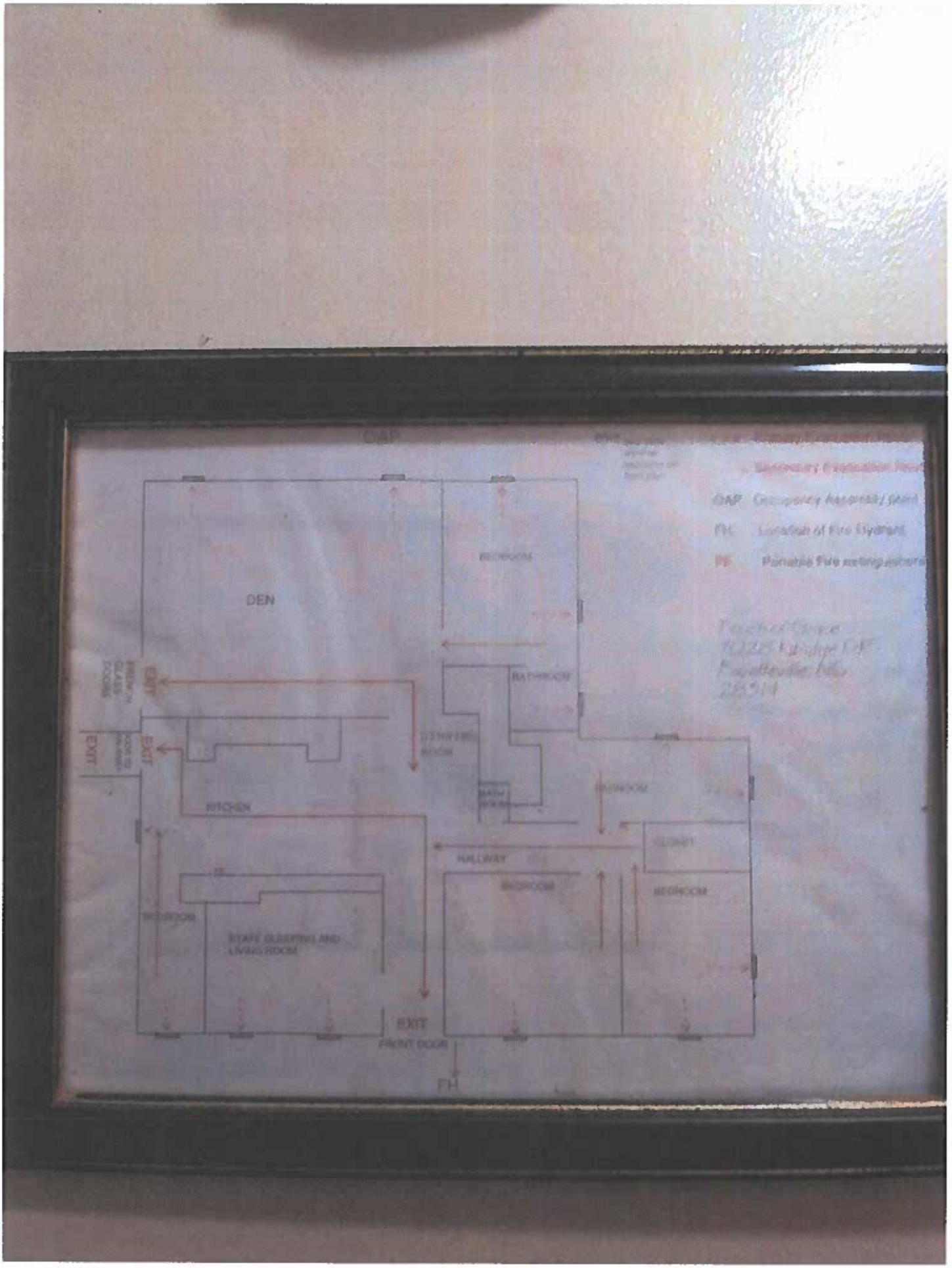
Kathy Thomsen CEO 12/12/19






SECURITY A
DURABILITY A
FINISH A
This BHMA certified product has been tested to a good (C), better (B), best (A) rating in each of these areas: security, durability and finish.
www.securehome.org
SECURITY
• Highest residential security rating
DURABILITY
• Highest residential durability rating
• Premium metal construction
FINISH
• Highest residential finish rating
• Tested to withstand harsh environmental factors
LIFETIME GUARANTEE*


EMERGENCY
EXIT
OAP
DEN
BEDROOM
BATHROOM
KITCHEN
BEDROOM
CLOSET
BEDROOM
BEDROOM
EXIT
FH
Primary Evacuation Route
Secondary Evacuation Route
OAP Occupancy Assembly point
FH Location of Fire Hydrant
FE Portable Fire extinguishers


DEN
BEDROOM
BATHROOM
KITCHEN
HALLWAY
CLOSET
STAFF SLEEPING AND LIVING ROOM
EXIT
FRONT DOOR
FH

Like 0

On Sale





SMART CAREGIVER

Wireless Mutli-Channel Central Monitoring Unit-up to 40 patients

SKU: VKR-433-CMU-40

Gmail

John Michael <kmichael57@gmail.com>

Your NursingHomeAids - Celebrating our 15th Year with Phone Support 7 Days Per Week! Order Confirmation (#14390)

1 message

NursingHomeAids - Celebrating our 15th Year with Phone Support 7 Days Per Week! <sales@nursinghomeaids.com>
Reply-To: sales@nursinghomeaids.com
To: kmichael57@gmail.com

Mon, Dec 9, 2019 at 9:57 AM

Thanks for Your Order

Your order ID is **#14390**.

Shipping Address

kathy michael
A Touch Of Grace INC.
3515 kelburn DRIVE
FAYETTEVILLE, North Carolina 28311
United States
9107974713

Billing Address

kathy michael
A Touch Of Grace INC.
3515 kelburn DRIVE
FAYETTEVILLE, North Carolina 28311
United States
9107974713

Your Order Contains...

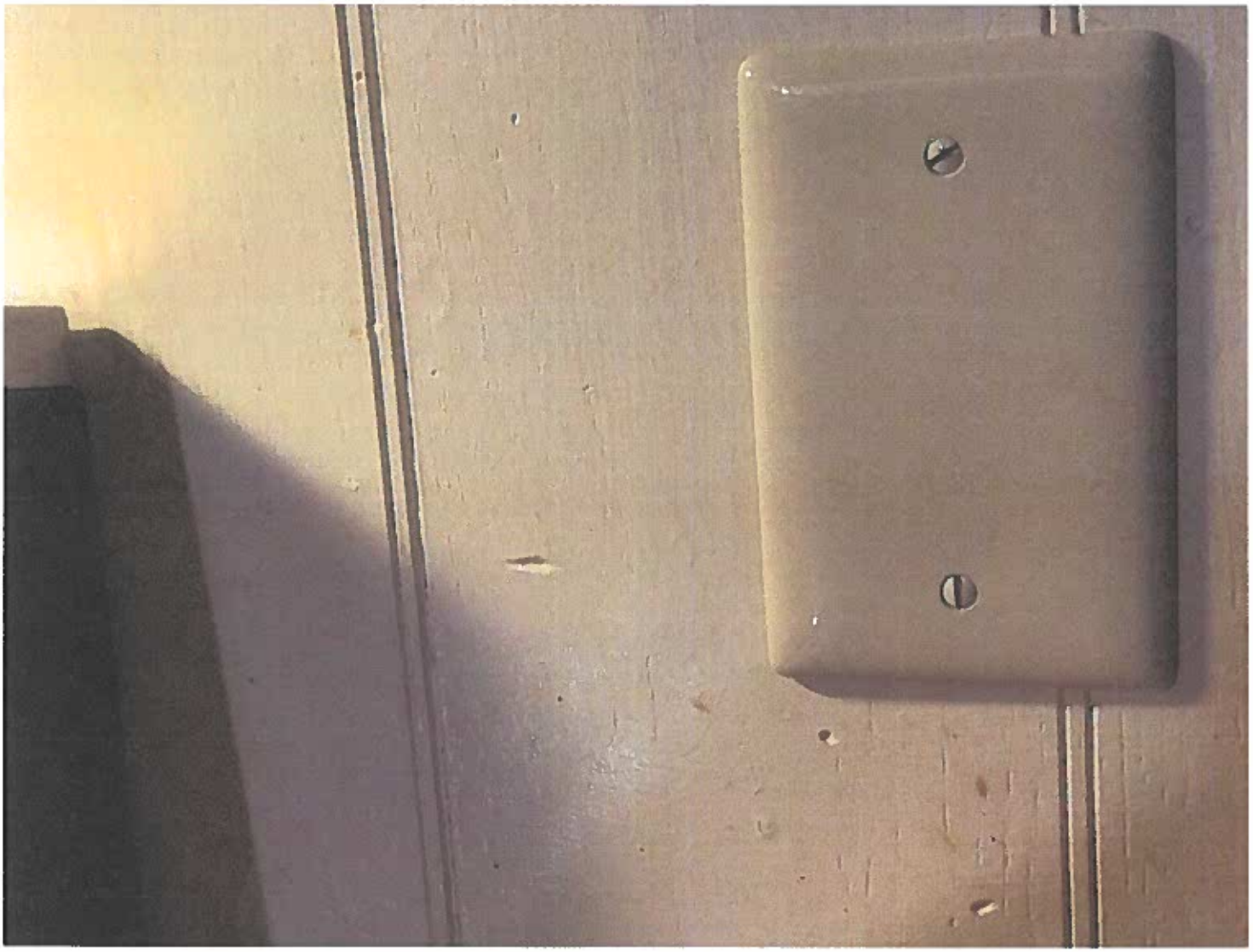
Cart Items	SKU	Qty	Item Price	Item Total
Nurse Call Button for 433-EC or CMU Series	VKR-433-NC	7	$21.95 USD	**$153.65 USD**
Wireless Mutli-Channel Central Monitoring Unit-up to 40 patients (Cordless Chair Pad GCT-WI: No, Cordless 10x30 Bed Pad(GBT-R1): No,	VKR-433-CMU-40	1	$119.95 USD	**$119.95 USD**

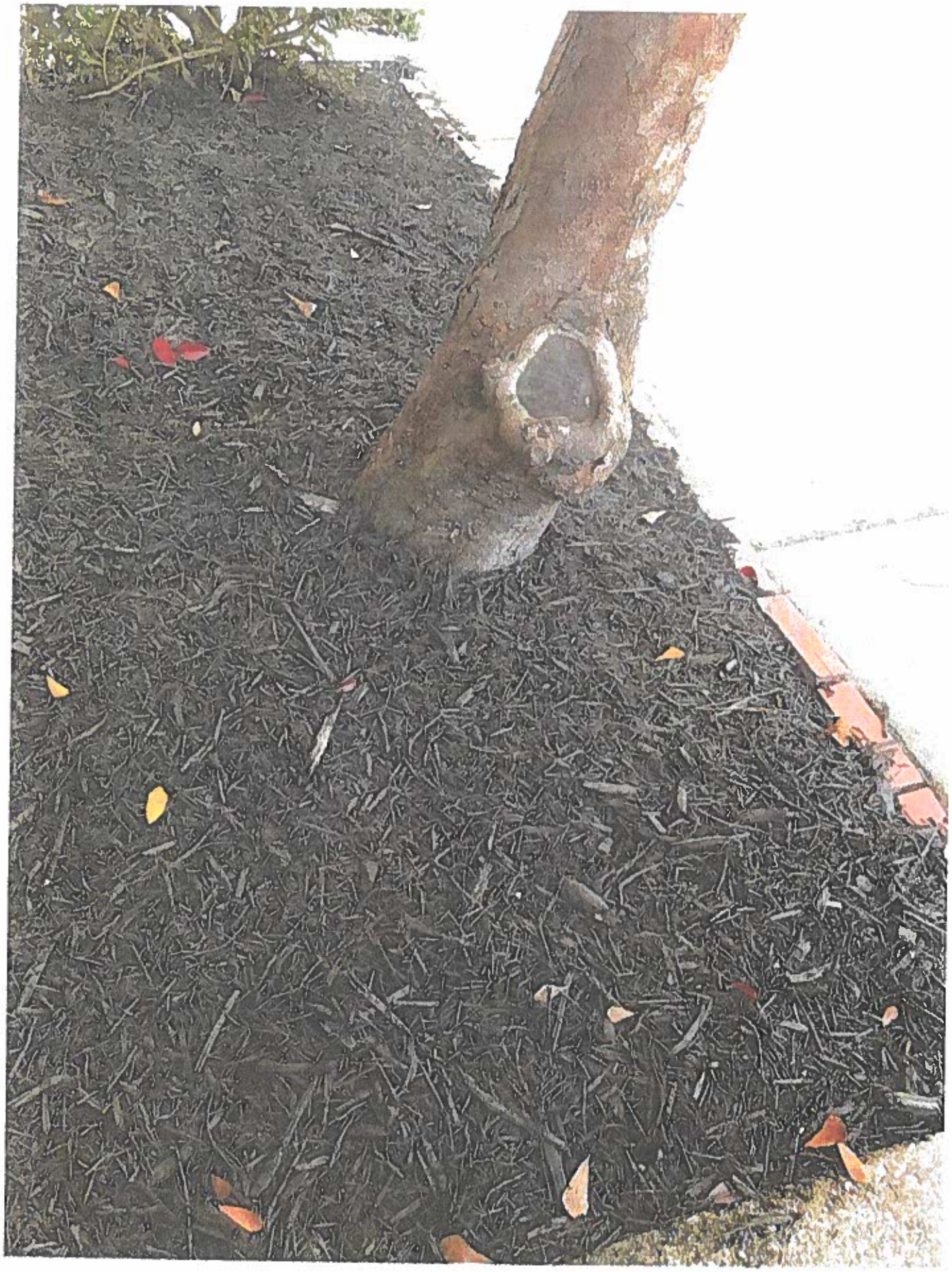
Cordless 20x30 Bed Pad(GBT-W1): No, 24x48 Cordless Floor Mat(FMT-07C): No, Pocket Pager w/Reset Button(433-PRB): No, Re-set Button(433-RB): No, Motion Sensor(433-MS): No, Nurse Call Button(433-NC): No, Door/Window Alarm (433-EXT): No)

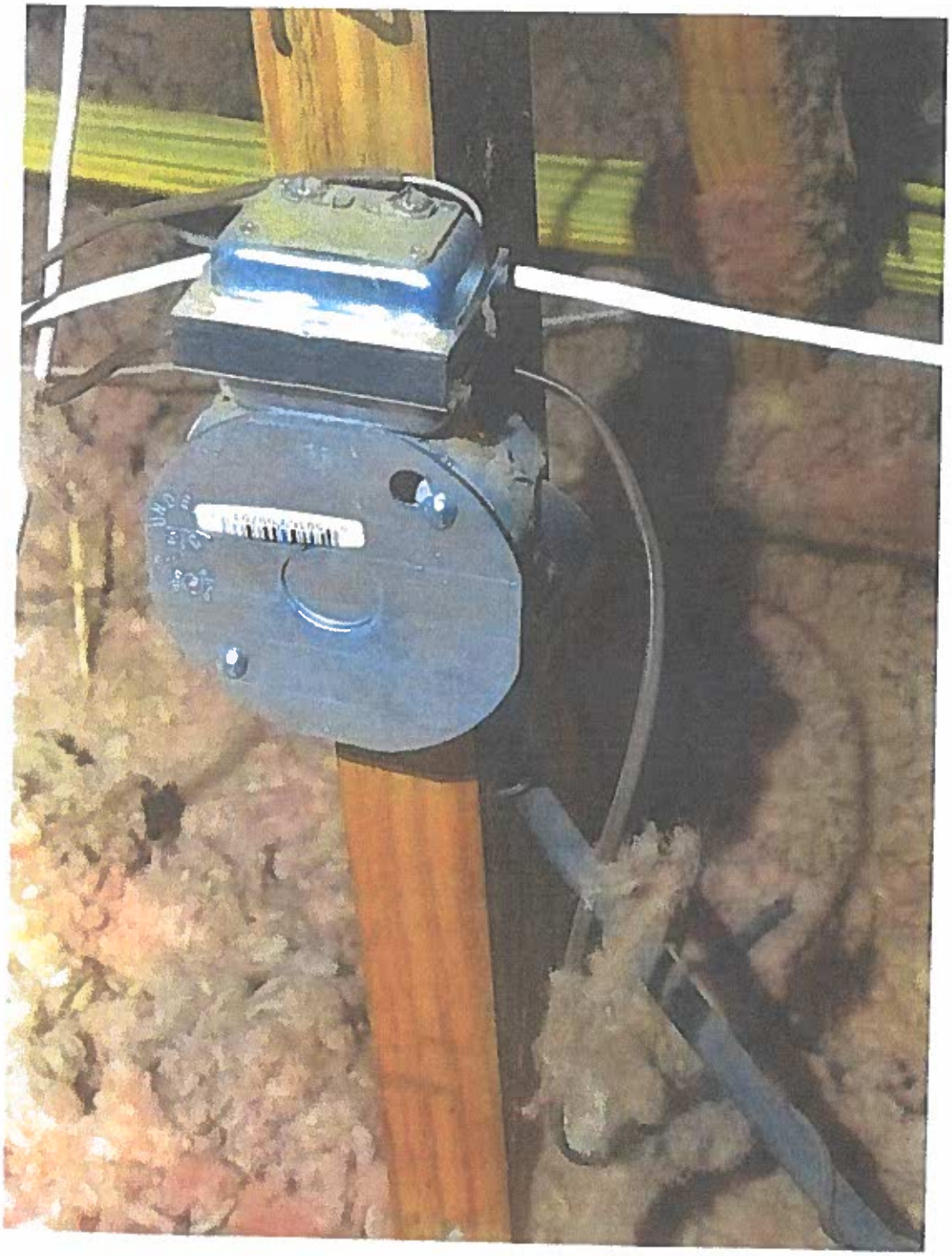
Subtotal:	**$273.60 USD**
Shipping:	**$20.31 USD**
Grand Total:	**$293.91 USD**
Payment Method:	Credit or Debit Card (Secured)

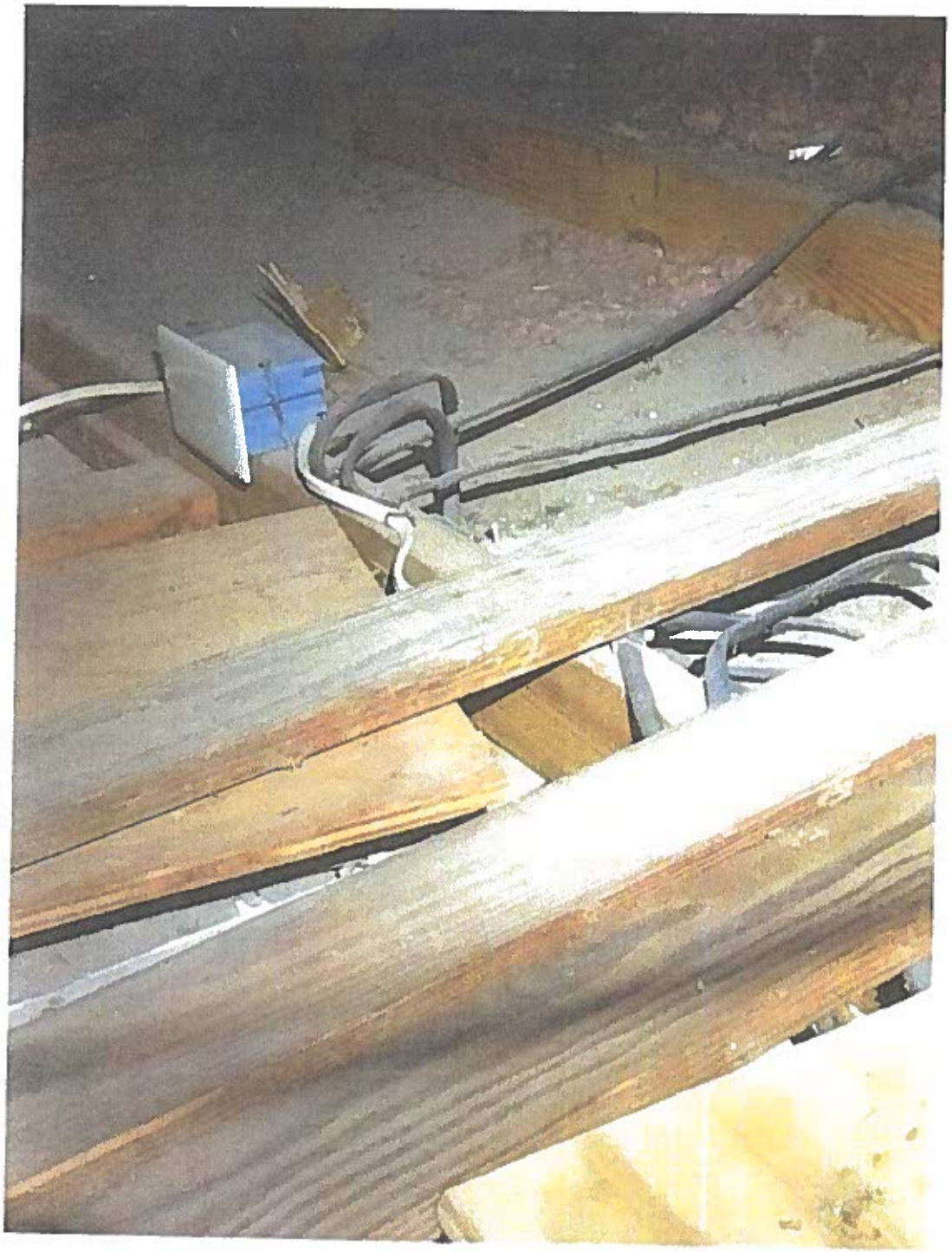
NursingHomeAids - Celebrating our 15th Year with Phone Support 7 Days Per Week!
http://www.nursinghomeaids.com/

MASTER FLAME
CLASS 'A' FLAME RETARDANT
Mix 50/50 with Latex Paint
Wood
Prevents
Made in USA










EXIT

ELECTRICAL
Work Order/Invoice 002376

Action Electric & HVAC Repair, LLC
5329 Yadkin Rd, Suite B
Fayetteville, NC 28303
910-476-6586

TO:
KATHY TOMASICK
FAMILY HOME CARE

DATE OF ORDER 12-10-19	HOME TEL.
ORDER TAKEN BY	WORK TEL.
STARTING DATE 12-10-19	☑ DAYWORK ☐ CONTRACT ☐ EXTRA
JOB NAME / NO. HEAT DETECTORS	
JOB LOCATION 7028 KITTRIDGE DR.	
INVOICE DATE 12-11-19	JOB TEL

CHECKMARKS DENOTE
☐ WORK TO BE DONE
☐ WORK PERFORMED

	INSTALL	REPAIR	REPLACE	INSPECT	TROUBLESHOOT	ROUGH WIRE	FINISH WIRE
TEMPORARY SERVICE							
LIGHT FIXTURE(S)							
SWITCH(ES)					✓		
RECEPTACLE(S)							
RECEPTACLE(S) GFCI							
SERVICE PANEL							
SUB-PANEL							
CIRCUIT BREAKER(S)							
FUSE(S)							
ANTENNA WIRE							
CABLE T.V. WIRE							
TELEPHONE WIRE							
SMOKE DETECTOR(S)							
DOOR CHIME(S)							
CEILING FAN(S)							
BATHROOM FAN / LIGHT							
BASEBOARD HEATER(S)							
FAN DRIVEN HEATER(S)							
RADIANT PANEL(S)							
RANGE							
RANGE HOOD							
DISHWASHER							
DISPOSAL							
WASHER							
DRYER							
WATER HEATER							
WELL / SUMP PUMP							
HOT TUB / SPA							
POOL LIGHT(S)							
POOL PUMP							
AIR CONDITIONER(S)							
BOILER / FURNACE							
HEAT PUMP							
GENERATOR							
KITCHEN							
DINING ROOM							
LIVING / FAMILY ROOM							
BEDROOM #1 #2							
BEDROOM #3 #4							
BATHROOM #1 #2							
BASEMENT							
GARAGE							
NEW ADDITION							

TERMS: PAID CHECK

DESCRIPTION OF WORK

INSTALLATION AND WIRING OF TWO EXISTING HEAT DETECTORS TO A DEDICATED 120V CIRCUIT WIRING OF NEW HEAT DETECTOR TO SAME DEDICATED 120V CIRCUIT. INSTALLED DETECTOR

LABOR	HRS	@	AMOUNT
VERIFIED SMOKE DETECTORS ARE ON DEDICATED 120V CIRCUIT.			
LABOR	3	90	270 00
		TOTAL LABOR	270 00

QTY.	MATERIAL	@	AMOUNT
1	HEAT DETECTOR		$65 00
	WIRE, BREAKER		
	BOXES		$55 00

WORK ORDERED BY

I hereby acknowledge the satisfactory completion of the above described work.

X _____ SIGNATURE _____ DATE

TOTAL MATERIALS	$120 00
TOTAL LABOR	$270 00
TAX	
OTHER CHARGES	
TOTAL	$390 00

Thank You!

ELCC-798-3
PRINTED IN U.S.A.

WHI Sand & Gravel

Post Office Box 1382
Fayetteville, NC 28302
(910) 323-0098
www.whisandandgravel.com

Invoice No.
205047

Customer's Name	Phone No.	CHARGE	C.O.D.	ACCOUNT NO.
A Touch of Grace			✓	
Street		Date	Dec 11, 2019	
State, Zip Code (910) 286-8081		P.O.C.		

Quan.	Description	Price	Amount	Quan.	Description	Price	Amount
	Yds. Mortar Sand				Tons Sand		
	Yds. White Mortar Sand				Tons ABC		
	Yds. Fill Sand				Tons Gravel		
	Yds. Sand Clay				Tons Rip Rap		
15	Yds. #1 Fill Dirt				Tons Red Brick Chips		
	Yds. Top Soil				Brix Ment N S		
	Yds. Pine Bark				Portland Cement		
	Yds. Red Mulch				Sand Blasting Ex F F M 100 Lbs.		
	Yds. Hardwood Mulch				Pool Filter Sand 50 Lbs.		

Paid 12/20

Sub. Div.: _____ Lot: _____ P.O. _____

DIRECTIONS: 8462 Beaver Dr. Pl Raeford NC

Drop - Take Access Rd + Dump See Image By Rock Pile + Drop in Front of Grace Buckets

Delivered By	Time	Received By

Weekday Delivery

Taxed Materials	
Sales Tax	
Non-Taxed	
Sub-Total	
Service Charge	
Fuel Surcharge	
INVOICE TOTAL	308.72

LOWE'S

LOWE'S HOME CENTERS, LLC
3909 RAMSEY STREET
FAYETTEVILLE, NC 28311 (910) 822-0126

- MILITARY- PERSONAL USE SALE -
- SALE -
SALES#: S0767WT1 2425416 TRANS#: 23026530 12-10-19

863597 KOBALT FORGED HOU RAKE(-6	26.08
28.98 DISCOUNT EACH	-2.90
1336065 ENR RECH HEADLAMP	31.47
34.97 DISCOUNT EACH	-3.50
21445 1-LB BARE SPOT REPAIR CEN	4.48
4.98 DISCOUNT EACH	-0.50
SUBTOTAL:	62.03
TAX:	4.34
INVOICE 11340 TOTAL:	66.37
AMEX:	66.37
TOTAL DISCOUNT:	6.90

THANK YOU FOR YOUR
MILITARY SERVICE

AMEX:XXXXXXXXXX1002 AMOUNT:66.37 AUTHCD:806667
CHIP REFID:076711440464 12/10/19 20:08:30
APL: AMERICAN EXPRESS TVR: 0000008000
AID: A0000000025010801 TSI: E800
STORE: 0767 TERMINAL: 11 12/10/19 20:09:04
OF ITEMS PURCHASED: 3
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
SEE REVERSE SIDE FOR RETURN POLICY.
STORE MANAGER: PHILIP KNIGHT

LOWE'S PRICE MATCH GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

SHARE YOUR FEEDBACK!
ENTER FOR A CHANCE TO BE
ONE OF FIVE $500 WINNERS DRAWN MONTHLY!
¡ENTRE EN EL SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE $500!

ENTER BY COMPLETING A SHORT SURVEY
WITHIN ONE WEEK AT: www.lowes.com/survey
YOUR ID # 113485 076703 444849

NO PURCHASE NECESSARY TO ENTER OR WIN.
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.
OFFICIAL RULES & WINNERS AT: www.lowes.com/survey

STORE: 0767 TERMINAL: 11 12/10/19 20:09:04

LOWE'S

LOWE'S HOME CENTERS, LLC
3909 RAMSEY STREET
FAYETTEVILLE, NC 28311 (910) 822-0126

- MILITARY- PERSONAL USE SALE -
- SALE -
SALES#: S0767WT1 2425416 TRANS#: 41025404 12-10-19

148349 2-CU FT PREMIUM BLACK MUL	29.79
3.68 DISCOUNT EACH	-0.37
9 @ 3.31	
864725 DW OSCILLATING XR 3-PC AC	40.48
44.98 DISCOUNT EACH	-4.50
1020677 12 IN. DOUBLE-ENDED HL PU	13.48
14.98 DISCOUNT EACH	-1.50
571046 DW 3-PACK OSC WOOD W/NAIL	29.23
32.48 DISCOUNT EACH	-3.25
954434 5-GAL LOWES BUCKET-UNITED	3.13
3.48 DISCOUNT EACH	-0.35
459274 1/2-4-8 TREATED CDX PLYWD	21.58
23.98 DISCOUNT EACH	-2.40
489061 2-4-8 TREATED TOP CHOICE	3.75
4.17 DISCOUNT EACH	-0.42
SUBTOTAL:	141.44
TAX:	9.90
INVOICE 23466 TOTAL:	151.34
AMEX:	151.34
TOTAL DISCOUNT:	15.75

THANK YOU FOR YOUR
MILITARY SERVICE

AMEX:XXXXXXXXXX1002 AMOUNT:151.34 AUTHCD:867362
CHIP REFID:076723191781 12/10/19 19:49:23
APL: AMERICAN EXPRESS TVR: 0000008000
AID: A0000000025010801 TSI: E800
STORE: 0767 TERMINAL: 23 12/10/19 19:50:21
OF ITEMS PURCHASED: 15
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
SEE REVERSE SIDE FOR RETURN POLICY.
STORE MANAGER: PHILIP KNIGHT

LOWE'S PRICE MATCH GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

SHARE YOUR FEEDBACK!
ENTER FOR A CHANCE TO BE
ONE OF FIVE $500 WINNERS DRAWN MONTHLY!
¡ENTRE EN EL SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE $500!

ENTER BY COMPLETING A SHORT SURVEY
WITHIN ONE WEEK AT: www.lowes.com/survey
YOUR ID # 234666 076723 448940

NO PURCHASE NECESSARY TO ENTER OR WIN.

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More doing.℠

60 SKIBO ROAD FAYETTEVILLE, NC 28314
RE MNGR KRISTIN HUGHES 910-864-4002

6 00001 56364 12/06/19 10:41 AM
HIER CARRIE

10011916277 2X4-96 KD-HT <A>
2X4-96" PRIME KD-HT WHITEWOOD STUD
4@3.14 12.56
3287174652 18VBATT2P <A> 129.00
RYB 18V LITHIUM HP BATTERY 3.0AH 2PK
1641300514 SHARPIE <A> 0.97
SHARPIE FINE POINT-BLACK

SUBTOTAL	142.53
SALES TAX	9.98
TOTAL	$152.51
XXXXXXXXX1002 AMEX	USD$ 152.51
	TA

JTH CODE 824844/3013698
ID A0000000025010801 AMERICAN EXPRESS

3626 01 56364 12/06/2019 6906

RETURN POLICY DEFINITIONS

	POLICY ID	DAYS	POLICY EXPIRES ON
A	1	90	03/05/2020

****
DID WE NAIL IT?

Take a short survey for a chance TO WIN
A $5,000 HOME DEPOT GIFT CARD

Opine en español

www.homedepot.com/survey

User ID: H89 116643 113018
PASSWORD: 19606 113017

Entries must be completed within 14 days of purchase. Entrants must be 18 or older to enter. See complete rules on website. No purchase necessary.

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2060 SKIBO ROAD FAYETTEVILLE, NC 28314
STORE MNGR KRISTIN HUGHES 910-864-4002

3626 00025 45077 12/04/19 03:52 PM
CASHIER HANNAH
* ORIG REC: 3626 051 60221 12/03/19 TA *

084305355546 HOMER BUCKET -3.25

SUBTOTAL	-3.25
SALES TAX	-0.23
TOTAL	-$3.48
XXXXXXXXXXXX1002 AMEX	-3.48
INVOICE 5251020	TA

REFUND-CUSTOMER COPY

BUY ONLINE PICK-UP IN STORE
AVAILABLE NOW ON HOMEDEPOT.COM.
CONVENIENT, EASY AND MOST ORDERS
READY IN LESS THAN 2 HOURS!

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DID WE NAIL IT?

Take a short survey for a chance TO WIN
A $5,000 HOME DEPOT GIFT CARD

Opine en español

www.homedepot.com/survey

User ID: XKH 94069 90468
PASSWORD: 19604 90443

Entries must be completed within 14 days of purchase. Entrants must be 18 or older to enter. See complete rules on website. No purchase necessary.

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2060 SKIBO ROAD FAYETTEVILLE, NC 28314
STORE MNGR KRISTIN HUGHES 910-864-4002

3626 00025 45069 12/04/19 03:50 PM
CASHIER HANNAH
* ORIG REC: 3626 051 60221 12/03/19 TA *

050206036006 4STARTCOLLAR	-3.15
050206931400 STRCOLFLNG4" 2@-3.32	-6.64
050206923108 4"ADJ90DGELB 2@-4.50	-9.00
081725208919 208R 10.1 OZ	-5.97
081725056060 RC #15 TUBE	-1.97
742366008268 EXTWEATHFOIL	-20.68
SUBTOTAL	-47.41
SALES TAX	-3.31
TOTAL	-$50.72
XXXXXXXXXXXX1002 AMEX	-50.72
INVOICE 5251019	TA

REFUND-CUSTOMER COPY

BUY ONLINE PICK-UP IN STORE
AVAILABLE NOW ON HOMEDEPOT.COM.
CONVENIENT, EASY AND MOST ORDERS
READY IN LESS THAN 2 HOURS!

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www.homedepot.com/survey

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2060 SKIBO ROAD FAYETTEVILLE, NC 28314
STORE MNGR KRISTIN HUGHES 910-864-4002

3626 00051 60221 12/03/19 01:24 PM
CASHIER CATHERINE

050206922064 FLEX DUCT <A> 4"X25' INSULATED FLEXIBLE DUCT R-6	27.34
081725056060 RC #15 TUBE <A> RC 15 PLASTIC ROOF CEMENT 10.3 OZ	1.97
081725063365 HE 900 CON <A> HENRY 900 F & C SEALANT 10.1 OZ	9.98
081725208919 208R 10.1 OZ <A> HENRY 208R WET PATCH 10.1 OZ 2@5.97	11.94
092097213647 TEKS 3/4" <A> TEKS 8X3/4" PAN/DRILL PT, 240 PCS	7.48
092097213609 TEKS 1/2" <A> TEKS 8X1/2" PAN/DRILL PT, 300 PCS	7.48
742366008268 EXTWEATHFOIL <A> NASHUA EXTREME WEATHER FOIL-2.83"X50	20.68
742366987402 FOILMASTIC <A> NASHUA FOILMASTIC SEAL- 1.89"X33.9YD	24.98
045242198597 HOLESAW <A> MILWAUKEE 5" BI-METAL HOLE SAW	39.27
045242225798 3/8 ARBOR <A> MILWAUKEE 3/8" ERGO ARBOR	21.47
015286210296 FL65 DUAL CO <A> FL65 DUAL COLOR HEADLAMP	30.97
050169517321 RCTBLNKCVRBZ <A> BLANK COVER RECTANGULAR BRONZE 3@1.13	3.39
078477276990 ALMD WLLPLTE <A> 1G LT ALMND MIDWY BLANK WALLPLT 2@0.88	1.76
092326130011 COVER <A> NON METALLIC 1-GANG BLANK COVER GREY 2@2.31	4.62
049793092441 WALL PATCH <A> WALL PROTECT 5" WHITE 2@3.38	6.76
050206002322 ROOF CAP ALM <A> ALUMINUM ROOF VENT CAP 2@38.98	77.96
050206920107 VENT PIPE <A> 3"X2' ROUND METAL PIPE	3.68
050206923108 4"ADJ90DGELB <A> 4" ROUND 90DEG ADJ ELBOW 3@4.50	13.50
050206931400 STRCOLFLNG4" <A> 4" DELUXE CLICK STARTING COLLAR 2@3.32	6.64
050206036006 4STARTCOLLAR <A> 4" DIAMETER STARTING COLLAR 2@3.15	6.30
050206923009 3"ADJ90DGELB <A> 3" 90DEG 30GA ADJ RND ELBOW	4.24
050206925508 4X3 REDUCER <A> 4" TO 3" 30GA ROUND REDUCER 2@6.62	13.24
050206933701 CLNGCOLLAR4" <A> 4" CEILING COLLAR 2@4.24	8.48
803492136703 AIR REGISTER <A> 04X10 3WAY FLOOR DIFFUSER-WHITE	9.80
803492136796 FLOOR REG <A> 4"X10" BRWN MOBILE HOME FLR DIFFUSER	10.74
092326130059 BLANK COVER <A> WPRF BLANK ROUND COVER GREY	2.58
084305355546 HOMER BUCKET <A> 5GAL HOMER BUCKET 2@3.25	6.50
SUBTOTAL	383.75
SALES TAX	26.86
TOTAL	$410.61
XXXXXXXXXXX1002 AMEX	

AUTH CODE 801507/6510313 USD$ 410.61
AID A000000025010801 AMERICAN EXPRESS TA

4" CEILING COLLAR
2@4.24 8.48
803492136703 AIR REGISTER <A> 9.80
04X10 3WAY FLOOR DIFFUSER-WHITE
803492136796 FLOOR REG <A> 10.74
4"X10" BRWN MOBILE HOME FLR DIFFUSER
092326130059 BLANK COVER <A> 2.58
WPRF BLANK ROUND COVER GREY
084305355546 HOMER BUCKET <A>
5GAL HOMER BUCKET
2@3.25 6.50

SUBTOTAL 383.75
SALES TAX 26.86
TOTAL $410.61
XXXXXXXXXXX1002 AMEX
USD$ 410.61
AUTH CODE 801507/6510313 TA
AID A000000025010801 AMERICAN EXPRESS

3626 51 60221 12/03/2019 5302

RETURN POLICY DEFINITIONS

	POLICY ID	DAYS	POLICY EXPIRES ON
A	1	90	03/02/2020

****

DID WE NAIL IT?

Take a short survey for a chance TO WIN
A $5,000 HOME DEPOT GIFT CARD

Opine en espanol

www.homedepot.com/survey

User ID: H89 124357 120782
PASSWORD: 19603 120731

Entries must be completed within 14 days of purchase. Entrants must be 18 or older to enter. See complete rules on website. No purchase necessary.

THE HOME DEPOT

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2050 SKIBO ROAD FAYETTEVILLE NC 28314
STORE MNGR KRISTIN HUGHES 910-864-4002

3626 00002 85171 12/11/19 09:17 AM
CASHIER MELISSA

7809543800084 WM366PRMD <A>	
11/16 X2-1/4 PFJ WM366 CASING	
12@0.55	6.60
764666732940 312DMG1 <A>	9.47
DECKMATE III, GREEN, 3-1/2 IN, 1 LB	
NLP Savings $0.51	
764666131781 10DBRT3"ILB <A>	3.65
10D 3" BRIGHT COMMON 1 LB	
033287178689 10" MITERSAW <A>	139.00
RYB 10" MITER SAW WITH LED	
SUBTOTAL	158.72
SALES TAX	11.11
TOTAL	$169.83
XXXXXXXXXXX1002 AMEX	
USD$ 169.83	
AUTH CODE 842418/8021530	TA
AID A0000000025010801 AMERICAN EXPRESS	

3626 02 85171 12/11/2019 1324

RETURN POLICY DEFINITIONS

	POLICY ID	DAYS	POLICY EXPIRES ON
A	1	90	03/10/2020

****

DID WE NAIL IT?

Take a short survey for a chance TO WIN
A $5,000 HOME DEPOT GIFT CARD

Opine en español

www.homedepot.com/survey

User ID: H89 174257 170633
PASSWORD: 19611 170631

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LOWE'S

LOWE'S HOME CENTERS, LLC
1929 SKIBO SQUARE
FAYETTEVILLE, NC 28314 (910) 487-5600

- MILITARY- PERSONAL USE SALE -
- SALE -
SALES#: S0388KE1 2569738 TRANS#: 13081792 12-11-19

61319 KW BB DBL SEC DEADBOLT	16.18
17.98 DISCOUNT EACH	-1.80
209633 PVC SHINGLE MOULD 8-FT	28.11
10.41 DISCOUNT EACH	-1.04
3 @ 9.37	
SUBTOTAL:	44.29
TAX:	3.10
INVOICE 30482 TOTAL:	47.39
AMEX:	47.39
TOTAL DISCOUNT:	4.92

THANK YOU FOR YOUR
MILITARY SERVICE

AMEX:XXXXXXXXXX1002 AMOUNT:47.39 AUTHCD:869219
CHIP REFID:038830506220 12/11/19 11:29:22
APL: AMERICAN EXPRESS TVR: 0000008000
AID: A0000000025010801 TSI: E800
STORE: 0388 TERMINAL: 30 12/11/19 11:30:07

OF ITEMS PURCHASED: 4
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
SEE REVERSE SIDE FOR RETURN POLICY.
STORE MANAGER: ALISON JONES

LOWE'S PRICE MATCH GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

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* ENTER FOR A CHANCE TO BE *
* ONE OF FIVE $500 WINNERS DRAWN MONTHLY! *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* Y O U R I D # 304829 038873 454214 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
****

STORE: 0388 TERMINAL: 30 12/11/19 11:30:07

LOWE'S

LOWE'S HOME CENTERS, LLC
1929 SKIBO SQUARE
FAYETTEVILLE, NC 28314 (910) 487-5600

- MILITARY- PERSONAL USE SALE -
- SALE -
SALES#: S0388KE1 2569738 TRANS#: 13081031 12-11-19

14660 SCH BB ENTRY KNB PLYMOUTH	22.48
24.98 DISCOUNT EACH	-2.50
54283 WHIZZ 6-IN GEN PRPSE 6-CT	8.98
9.98 DISCOUNT EACH	-1.00
235014 WHIZZ 4-IN MULTI-PURPOSE	8.98
9.98 DISCOUNT EACH	-1.00
650814 3-IN-1 2.5-OZ LOCK DRY LU	3.58
3.98 DISCOUNT EACH	-0.40
SUBTOTAL:	44.02
TAX:	3.08
INVOICE 30474 TOTAL:	47.10
AMEX:	47.10
TOTAL DISCOUNT:	**4.90**

THANK YOU FOR YOUR
MILITARY SERVICE

AMEX:XXXXXXXXXX1002 AMOUNT:47.10 AUTHCD:841930
CHIP REFID:038830506210 12/11/19 11:16:31
APL: AMERICAN EXPRESS TVR: 0000008000
AID: A0000000025010801 TSI: E800
STORE: 0388 TERMINAL: 30 12/11/19 11:17:27
OF ITEMS PURCHASED: 4
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
SEE REVERSE SIDE FOR RETURN POLICY.
STORE MANAGER: ALISON JONES

LOWE'S PRICE MATCH GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

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* ONE OF FIVE $500 WINNERS DRAWN MONTHLY! *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
*
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* Y O U R I D # 304745 038813 457625 *
*
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
****

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2060 SKIBO ROAD FAYETTEVILLE, NC 28314
STORE MNGR KRISTIN HUGHES 910-864-4002

3626 00061 24549 12/11/19 08:08 PM
SELF CHECKOUT

727096200502 50LB CTS WPM <A>	24.65
50LB RAPID SET WATERPROOFING MORTAR	
764666732933 3DMT1 <A>	9.47
DECKMATE III, TAN, 3 IN, 1 LB	
NLP Savings $0.51	
764666732889 212DMG1 <A>	9.47
DECKMATE III, GREEN, 2-1/2 IN, 1 LB	
NLP Savings $0.51	
076694000046 4 LB PUTTY <A>	7.98
DURHAM'S DU-4 WATER PUTTY 4LB	
727193309009 PAINT TRAY <A>	
9 IN PLASTIC ROLLER TRAY - OR	
3@1.97	5.91
SUBTOTAL	57.48
SALES TAX	4.02
TOTAL	$61.50
XXXXXXXXXXX1002 AMEX	
	USD$ 61.50
AUTH CODE 867201/8612961	TA
AID A0000000025010801	AMERICAN EXPRESS

3626 61 24549 12/11/2019 9091

RETURN POLICY DEFINITIONS

	POLICY ID	DAYS	POLICY EXPIRES ON
A	1	90	03/10/2020

****
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Opine en español

www.homedepot.com/survey

User ID: H89 53013 49448
PASSWORD: 19611 49387

Entries must be completed within 14 days of purchase. Entrants must be 18 or older to enter. See complete rules on website. No purchase necessary.

LOWE'S

LOWE'S HOME CENTERS, LLC
1929 SKIBO SQUARE
FAYETTEVILLE, NC 28314 (910) 487-5600

- MILITARY- PERSONAL USE SALE -
- SALE -
SALES#: S0388MV9 2594862 TRANS#: 92399820 12-03-19

552595 13-IN TOOL BAG (-351917)	4.73
4.98 DISCOUNT EACH	-0.25
MINIMUM RETAIL PRICE APPLIED TO THIS ITEM	
14660 SCH BB ENTRY KNB PLYMOUTH	22.48
24.98 DISCOUNT EACH	-2.50
308728 ORB ECONOMY RIGID DOOR ST	1.60
1.78 DISCOUNT EACH	-0.18
308732 SATIN NICK ECONO SPRING D	1.87
2.08 DISCOUNT EACH	-0.21
SUBTOTAL:	30.66
TAX:	2.15
INVOICE 18181 TOTAL:	32.83
AMEX:	32.83
TOTAL DISCOUNT:	**3.14**

THANK YOU FOR YOUR MILITARY SERVICE

AMEX:XXXXXXXXXX1002 AMOUNT:32 83 AUTHCD:803568
CHIP REFID:038818369692 12/03/19 14:03:19
APL: AMERICAN EXPRESS TVR: 0000008000
AID: A000000025010801 TSI: E800
STORE: 0388 TERMINAL: 18 12/03/19 14:03:59
 # OF ITEMS PURCHASED: 4
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
SEE REVERSE SIDE FOR RETURN POLICY.
STORE MANAGER: ALISHA JONES

LOWE'S PRICE MATCH GUARANTEE
FOR MORE INFO: WWW.LOWES.COM/PRICEMATCH

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2060 SKIBO ROAD FAYETTEVILLE, NC 28314
STORE MNGR KRISTIN HUGHES 910-864-4002

3626 00002 67286 12/06/19 02:05 PM
CASHIER MELISSA

090489663483 12FTTHCKDCK <A>	9.47
1-5/32X6-12FT #1 THICK DECK PT WSHLD	
090489439347 2X6-8 PT 2P <A>	5.47
2X6-8FT #2PRIME PT GC WEATHERSHIELD	
013600038366 40# SUN GEMS <A>	
DC 40LB SUN GEMS W/ IRON FIGHTER	
4@8.47	33.88
028400420549 LAYS <A>	1.89
REG LAYS	
034481052104 COVER <A>	1.29
ENT 4" ROUND BLANK COVER	
033287174645 RYB ONE+ LIT <A>	79.00
RYB 18V BATTERY KIT 2.0AH	
SUBTOTAL	131.00
SALES TAX	9.08
TOTAL	$140.08
XXXXXXXXXXX1002 AMEX	
USD$ 140.08	
AUTH CODE 844644/3020944	TA
AID A0000000025010801	AMERICAN EXPRESS

3626 02 67286 12/06/2019 4532

RETURN POLICY DEFINITIONS

POLICY ID	DAYS	POLICY EXPIRES ON
A 1	90	03/05/2020

****
DID WE NAIL IT?

Take a short survey for a chance TO WIN A $5,000 HOME DEPOT GIFT CARD

Opine en español

www.homedepot.com/survey

User ID: HDS 138487 134863
PASSWORD: 15606 134861

Entries must be completed within 14 days of purchase. Entrants must be 18 or older to enter. See complete rules on website. No purchase necessary.