Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL078111	A. BUILDING: 01 B. WING _____	10/16/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DIAL'S FAMILY CARE HOME # 7	1685 CANAL ROAD PEMBROKE, NC 28372

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Keith Blackwell DHSR Construction Section conducted a Biennial Survey on October 16, 2019 from 2:00 PM to 3:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on April 27, 2005 as a Family Care Home for six (6) Residents with up to three (3) non ambulatory residents (unable to respond and evacuate without physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: The 1992 Minimum Standards and Regulations for Family Care Homes, the applicable portions of the 2005 Rules for Family Care Homes 10A NCAC 13G, and the 2002 North Carolina State Building Code - Section 421.3 - Small Residential Care Facilities NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000	Will Be Completed by and Review 1-13-19	
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.	C 174	RECEIVED IN DEC 18 2019 CONSTRUCTION SECTION	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE — (X6) DATE

Angela Pine — Office M — 11-12-19

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C 174	Continued From page 1 (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that there are several light bulbs burnt out or missing. This is not compliant with the rule. Take the necessary steps to replace the light bulbs. 2.) At the time of the survey it was observed that in Bedroom #2 the bathroom door does not latch. This is not compliant with the rule. Take the necessary steps to repair or replace the door handle or strike plate. 3.) At the time of the survey it was observed that in Bedroom #2 there is furniture blocking the window. This is not compliant with the rule. Take the necessary steps to arrange the furniture so that the window is not blocked. 4.) At the time of the survey it was observed that in Bedroom #5 there is furniture blocking the window. This is not compliant with the rule. Take the necessary steps to arrange the furniture so that the window is not blocked. 5.) At the time of the survey it was observed that in Bedroom #6 there is furniture blocking the window. This is not compliant with the rule. Take the necessary steps to arrange the furniture so that the window is not blocked. 6.) At the time of the survey it was observed that in Bedroom #5 the bathroom has the following deficiencies: a.) door is damaged at the bottom hinge b.) the faucet will not completely shut off This is not compliant with the rule. Take the necessary steps to repair or replace the door, and	C 174		

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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DIAL'S FAMILY CARE HOME # 7	1685 CANAL ROAD PEMBROKE, NC 28372

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C 174	Continued From page 2 repair or replace the faucet. 7.) At the time of the survey it was observed that the entrance/exit door handles are not single hand motion. This is not compliant with the rule. Take the necessary steps to replace the door handles so that they are single hand motion. 8.) At the time of the survey it was observed that in the kitchen the hood exhaust filter is dirty. This is not compliant with the rule. Take the necessary steps to replace the filter. 9.) At the time of the survey it was observed that there is chirping smoke detectors. This is not compliant with the rule. Take the necessary steps to replace the batteries or smoke detector. 10.) At the time of the survey it was observed that in the laundry room the linen closet on the left is missing a door handle. This is not compliant with the rule. Take the necessary steps to install a door handle. 11.) At the time of the survey it was observed that the rear steps from the dining room to the patio has the following deficiencies: a.) hand rail only on one side b.) the hand rail is loose c.) damaged bricks on lower step This is not compliant with the rule. Take the necessary steps to add a hand rail to the middle of the steps in line with the hinge side of the door, secure the hand rail, replace the damaged bricks. 12.) At the time of the survey it was observed that there is a broken chair beside the steps on the rear patio. This is not compliant with the rule. Take the necessary steps to remove the broken chair.	C 174		

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C 174	Continued From page 3 13.) At the time of the survey it was observed that the dryer exhaust vent is clogged. This is not compliant with the rule. Take the necessary steps to clean the dryer exhaust vent. 14.) At the time of the survey it was observed that the water heater has the following deficiencies: a.) the relief valve is not plumbed to a overflow pan, less than 6" above finished floor elevation or the outside of the house b.) the utility room where the water heater is located is not secure This is not compliant with the rule. Take the necessary steps to plumb the relief valve per code and secure the door. 15.) At the time of the survey it was observed that the exterior receptacle outside of Bedroom #6 is not working. This is not compliant with the rule. Take the necessary steps to repair or replace the receptacle. 16.) At the time of the survey it was observed that there are damaged or missing window screens. This is not compliant with the rule. Take the necessary steps to repair or replace the window screens. 17.) At the time of the survey it was observed that there are several areas outside that are uneven with the sidewalks or patio/porch areas. This is not compliant with the rule. Take the necessary steps to bring the grade even with the concrete sidewalk or patio/porch, or install railings. 18.) At the time of the survey it was observed that in the room accessed through the staff bedroom are the following deficiencies: a.) the emergency light is hanging by its wires	C 174		

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C 174	Continued From page 4 b.) missing door handle on closet door c.) storage of miscellaneous items This is not compliant with the rule. Take the necessary steps to repair or replace the emergency light, install a door handle and remove the stored items.	C 174		