

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL096047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 11/14/2019
NAME OF PROVIDER OR SUPPLIER SOMERSET COURT OF GOLDSBORO		STREET ADDRESS, CITY, STATE, ZIP CODE 603 LOCKHAVEN COURT GOLDSBORO, NC 27530		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay conducted on November 14, 2019. Records indicate this facility was first licensed on October 27, 1997. The facility is currently licensed for 60 Beds. Therefore the facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1996 (1997 Rev) Edition of the North Carolina Building Code(s), Institutional Occupancy and the 1996 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.	C 000	Responses to the cited deficiencies do not constitute an admission or agreement by the facility of the truth of the facts alleged of conclusions set-forth in the Statement of Deficiencies or Corrective Action Report, the plan of Correction is prepared solely as a matter of compliance with the State Law	
C 133	Bathrooms-Hand Grips SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents; This Rule is not met as evidenced by: 1. Observations revealed that all showers accessible to residents did not have hand grips. Findings on November 14, 2019: a. Spa - there were no hand grips in the shower.	C 133	All handgrips ordered on November 12, 2019 will be installed upon arrival	01-05-2020
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND	C 164		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6699

98Q121

If continuation sheet 1 of 7

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL098047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 11/14/2019
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

SOMERSET COURT OF GOLDSBORO

603 LOCKHAVEN COURT
GOLDSBORO, NC 27530

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C 164	Continued From page 1 FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the furnishings were not kept clean and in good repair. Findings on November 14, 2019: a. Room 128 - the mat in the shower was black with mildew. b. Spa - the hand grip at the sidewall of the toilet is loose. c. Room 219 - there is a small 1" diameter hole in the closet door that is splintered with rough edges. 2. Observations revealed that the floors were not kept clean and in good repair. Findings on November 14, 2019: a. Room 122 Bathroom - the vinyl tile floor is heavily stained. b. Room 226 - the carpet is heavily stained throughout the room. 3. Observations revealed that the ceilings were not kept clean and in good repair. Findings on November 14, 2019: a. Kitchen - the ceiling at the HVAC vent over the serving line is deteriorating. The finish is peeling off and they panel joints behind the finish are visible. The HVAC grille is not secure to the	C 164	Removed day of survey 11-14-2019 repaired 11-15-2019 Agemark to complete 01-05-2020 Agemark to repair 01-01-2020 Carpet cleaned 11-21-2019 Agemark to repair	completed 11-14-19 completed 11-14-19 01-05-20 completed 11-21-19 01-05-20

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C 164	Continued From page 2 ceiling.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility was not maintained free from hazards. Oxygen bottles without any means of restraint to prevent them from falling or being knocked over may present a danger to the occupants of the facility. Findings on November 14, 2019: a. Room 110 - there was one unsecured oxygen bottle on the floor of the room. b. Diaper Storage - there were eight oxygen bottles stored in a shallow plastic crate on the floor.	C 166		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing	C 189		

Corrected day of survey 11-14-2019 completed 11-

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STATE FORM

If continuation sheet 6 of 7

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C 193	Continued From page 5 used except under facility staff supervision. The degree of staff supervision shall be based on the facility's assessment of the capabilities of each resident. The operation of the equipment shall have a locking feature provided, that shall be controlled by staff. (5) Ovens, ranges and cook tops located in resident rooms shall have a locking feature provided, controlled by staff, to limit the use of the equipment by residents who have been assessed by the facility to be incapable of operating the equipment in a safe manner. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the Activity Room oven was left unsupervised. Findings on November 14, 2019: a. Activity Room - the oven unit was found to be unlocked. There were several residents in the Activity Room and no staff were present at the time of the survey. The oven has an on/off switch, but staff could not find a key to lock the oven.	C 193	Key has been ordered	01-05-20
C 195	Hot Water System SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F	C 195		

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C 195	Continued From page 6 (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the water temperature at all fixtures used by residents was not maintained between 100 and 116 degrees Fahrenheit. Findings on November 14, 2019: a. Water temperatures taken in Room 123, the Spa and Room 211 ranged from 88 to 95 degrees Fahrenheit. Further investigation revealed that the circulating pump had been turned off.	C 195	Agemark has repaired water temps. continue to monitor ongoing	01-05-20

