

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL082025	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R 01/16/2020
NAME OF PROVIDER OR SUPPLIER SERENITY FAMILY CARE HOME #2		STREET ADDRESS, CITY, STATE, ZIP CODE 912 BUCKHORN ROAD HARRELLS, NC 28444		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report by Curtis McLaughlin DHSR Construction Section conducted a Biennial Follow-up Survey on January 16, 2020 from 10:00 AM to 10:35 AM at the above referenced facility. Not all deficiencies were corrected at the time of the survey. The following deficiencies are still outstanding:	{C 000}		
{C 174}	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that in Bedroom #1 there are the following deficiencies: a.) the windows did not open or were blocked by furniture b.) the drawer for the night stand is broken This is not compliant with the rule. Take the necessary steps to repair or replace the windows and/or arrange the furniture so that the operable window is not blocked, repair or replace the drawer for the night stand. 2.) At the time of the survey it was observed that in Bedroom #2 the closet door is damaged. This is not compliant with the rule. Take the necessary steps to repair or replace the closet door.	{C 174}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{C 174}	Continued From page 1 3.) At the time of the survey it was observed that air return vent cover is rusted. This is not compliant with the rule. Take the necessary steps to repair or replace the vent cover. 4.) At the time of the survey it was observed that the ceiling is damaged in the following areas: a.) staff area b.) living room c.) bathroom #1 d.) laundry room e.) kitchen This is not compliant with the rule. Take the necessary steps to repair the ceiling in these areas. 5.) At the time of the survey it was observed that in Bathroom #2 there are the following deficiencies: a.) the towel and toilet paper holder are not secure to the wall This is not compliant with the rule. take the necessary steps to repair or replace the flooring, repair or replace the shower door and secure the towel and toilet paper holder to the wall. 6.) At the time of the survey it was observed that in the laundry room there is a hole in the wall behind the water heater. This is not compliant with the rule. Take the necessary steps to repair the hole in the wall. 7.) At the time of the survey it was observed that in Bedroom #4 there are the following deficiencies: a.) loose receptacle for A/C unit at ramp landing b.) damaged wall and trim both sides of the exterior door and sliding door c.) wood paneling This is not compliant with the rule. Take the	{C 174}		

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{C 174}	Continued From page 2 necessary steps to secure the receptacle, repair or replace the wall trim, treat and/or provide documentation that the wood paneling is treated with an approved fire retardant. 8.) At the time of the survey it was observed that the Emergency Evacuation Plans are not oriented to the layout of the house. This is not compliant with the rule. take the necessary steps to orient the Emergency Evacuation Plans to the layout of the house. 9.) At the time of the survey it was observed that the front entrance has the following deficiencies: a.) storm door at the front entrance is damaged and is not single hand motion b.) the door frame is deteriorated c.) the door bell is damaged This is not compliant wit the rule. Take the necessary steps to repair or replace the storm door with a single hand motion handle, replace the deteriorated door frame, replace the door bell. 10.) At the time of the survey it was observed that the ramp has the following deficiencies: a.) damaged boards b.) loose railing c.) abrupt transition to sidewalk This is not compliant with the rule. Take the necessary steps to replace the damaged boards, secure the railing to the wall, smooth out the transition from the ramp to the sidewalk. 11.) At the time of the survey it was observed that the door frames of the exterior doors to Bedroom #4 is deteriorated. This is not compliant with the rule. Take the necessary steps to replace the damaged door frames.	{C 174}		

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{C 174}	Continued From page 3 12.) At the time of the survey it was observed that top of the pump house is open. This is not compliant with the rule. Take the necessary steps to close the pump house. 13.) At the time of the survey it was observed that the dryer exhaust is not connected under the house, the vent is loose and dirty. This is not compliant with the rule. Take the necessary steps to connect the dryer exhaust to the outside of the crawl space with approved hard pipe, secure the vent to the wall and clean. 14.) At the time of the survey it was observed that the vinyl soffit is loose. This is not compliant with the rule. Take the necessary steps to secure the vinyl soffit. 15.) At the time of the survey it was observed that the rear hand rails are loose and the brick steps are damaged. This is not compliant with the rule. Take the necessary steps to secure the hand rails and repair or replace the bricks. 16.) At the time of the survey it was observed that the toilet seat is broken in the bathroom. This is not compliant with the rule. Take the necessary steps to secure the hand rails and repair or replace the bricks. (This was observed during the Follow Up Visit.) 17.) At the time of the survey it was observed that a living room chair was outside on the rear patio. This type of chair is susceptible to growth of mold with being placed outdoors. This is not compliant with the rule. Take the necessary steps to secure the hand rails and repair or replace the bricks. (This was observed during the Follow Up Visit.)	{C 174}		