

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL045081	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R 03/26/2024
NAME OF PROVIDER OR SUPPLIER SOUNDVIEW FAMILY CARE HOMES - UNIT C		STREET ADDRESS, CITY, STATE, ZIP CODE 247 KENDRICK COURT FLAT ROCK, NC 28731		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Follow-up Survey on March 26, 2024 from 11:40am AM to 12:00 AM at the above referenced facility. Not all of the previously cited deficiencies had been corrected at the time of the survey, therefore further action is required. The remaining cited deficiencies are as follows: NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed.	{C 000}		
C 146	Outside Entrances/Exits-Ramp(s) SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (c) At least one principal outside entrance/exit for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp. For the purposes of this Rule, a principal outside entrance/exit is one that is most often used by residents for vehicular access. If the home has any resident that must have physical assistance with evacuation, the home shall have two outside entrances/exits at grade level or accessible by a ramp.	C 146		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 146	Continued From page 1 This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the house only had one ramp for egress of the residents. Due to being licensed for up to 3 non ambulatory residents this is not compliant with the rule. Take the necessary steps to add an additional ramp from the house to meet the requirements of being licensed for non ambulatory residents.	C 146		
{C 174}	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the right hand side lower level entry door trim was deteriorated. This is not compliant with the rule. Take the necessary steps to correct this deficiency. * This deficiency had not been corrected. New deficiencies observed 2. At the time of the survey it was observed that the toilet in bathroom 3 was loose. This is not compliant with the rule. Take the necessary steps to secure the toilet. 3. At the time of the survey it was observed that	{C 174}		

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{C 174}	Continued From page 2 the rear ramp transition was not smooth and causing a trip hazard. This is not compliant with the rule. Take the necessary steps to smooth out the transition. 4. At the time of the survey it was observed that the ceiling penetrations in the basement ceiling needed to be sealed. This is not compliant with the rule. Take the necessary steps to properly fire caulk the penetrations. 5. At the time of the survey it was observed that there were several pieces of vinyl soffit were missing. This is not compliant with the rule. Take the necessary steps to replace the vinyl soffit.	{C 174}			