STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL065014	A. BUILDING: _____ B. WING _____	R 03/12/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SPRING ARBOR OF WILMINGTON	809 JOHN D BARRY DRIVE WILMINGTON, NC 28412

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{D 000}	Initial Comments The Adult Care Licensure Section conducted a follow up survey on 03/11/20 to 03/12/20.	{D 000}		
{D 276}	10A NCAC 13F .0902(c)(3-4) Health Care 10A NCAC 13F .0902 Health Care (c) The facility shall assure documentation of the following in the resident's record: (3) written procedures, treatments or orders from a physician or other licensed health professional; and (4) implementation of procedures, treatments or orders specified in Subparagraph (c)(3) of this Rule. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to implement physician's orders for 1 of 5 sampled residents regarding the application and removal of thromboembolic deterrent hose (Resident #4). The findings are: Review of Resident #4's current FL-2 dated 10/14/19 revealed diagnoses included Alzheimer's disease and venous insufficiency. Review of Resident #4's signed physician's orders dated 03/10/20 revealed an order to apply thromboembolic deterrent hose (TED hose) daily	{D 276}		

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{D 276}	Continued From page 1 as needed for swelling. Review of Resident #4's current Care Plan dated 08/21/19 revealed she was totally dependent on staff for dressing. Observation of Resident #4 on 03/11/20 at between 9:30am and 10:30am revealed: -Resident #4 did not have TED hose on her legs. -Resident #4 was ambulating with her walker wearing white athletic socks and tennis shoes on both feet. -Resident #4's lower extremities from the knees to ankles were swollen. Observation of Resident #4 on 03/12/20 at between 10:00am and 11:30am revealed: -Resident #4 did not have TED hose on her legs. -Resident #4 was ambulating with her walker wearing white athletic socks and tennis shoes on both feet. -Resident #4's lower extremities from the knees to ankles were swollen. Review of Resident #4's January 2020 electronic Medication Administration Record (eMAR) revealed: -There was an entry to apply TED hose daily as needed for swelling. -There was no documentation TED hose had been applied the entire month. Review of Resident #4's February 2020 electronic Medication Administration Record (eMAR) revealed: -There was an entry to apply TED hose daily as needed for swelling. -There was no documentation TED hose had been applied the entire month.	{D 276}		

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{D 276}	Continued From page 2 Review of Resident #4's March 2020 electronic Medication Administration Record (eMAR) revealed: -There was an entry to apply TED hose daily as needed for swelling. -There was no documentation TED hose had been applied the entire month. Telephone interview with Resident #4's responsible party (RP) on 03/12/20 at 10:55am revealed: -She visited Resident #4 twice a week. -When she visited Resident #4 earlier this week Resident #4's legs were swollen. -Resident #4 wore TED hose in the past, but she was not good about keeping them on. -Resident #4 needed to wear TED hose when her legs were swollen to decrease the swelling and improve circulation. -She did not know when she last saw Resident #4 wearing TED hose. -She did not know Resident #4 had an order for TED hose. Interview with a first shift medication aide (MA) on 03/11/20 at 3:45pm revealed: -She did not know Resident #4 had an order for TED hose for swelling as needed. -She saw Resident #4 had swollen legs when it was brought to her attention. -She was not able to find Resident #4's TED hose on the medication cart or in Resident #4's room. Telephone interview with a pharmacist at the facility's contracted pharmacy on 03/12/20 at 9:30am revealed: -The pharmacy had received a hand-written physician order on 07/20/19 for TED hose to be applied as needed for swelling. -The order was entered into Resident #4's profile	{D 276}		

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{D 276}	Continued From page 3 on 07/20/19. -The pharmacy did not dispense TED hose to the facility because there was no record of measurements of the resident's calves, ankles, and length of her legs. -The facility had contacted the pharmacy yesterday (03/11/20) requesting what was needed in order to get the TED hose sent for Resident #4. Telephone interview with Resident #4's Primary Care Provider (PCP) nurse on 03/12/20 at 10:45am revealed: -Resident #4 had a physician order for TED hose as needed for swelling. -Resident #4 needed to wear TED hose to decrease swelling and improve circulation in her lower extremities. Interview with the Special Care Unit Coordinator on 03/11/20 at 1:21pm revealed: -The MAs were responsible for ensuring Resident #4's TED hose were applied when needed. -All physician orders for TED hose were supposed to be faxed to the pharmacy. -The pharmacy entered the order into Resident #4's profile and the third shift MAs reviewed the order when the TED hose were received from the pharmacy. -She would verify and initiate the order using a two person check with the Resident Care Coordinator the next day. -The third shift MAs performed monthly medication cart audits to ensure all orders on Resident #4's eMAR were being followed and items like TED hose were available as needed. -She did not know Resident #4 did not have TED hose available until she looked for them this afternoon (03/11/20). -The MAs did not inform her Resident #4 needed TED hose.	{D 276}		

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{D 276}	Continued From page 4 Interview with the Administrator on 03/12/20 at 12:02pm revealed: -The MAs were responsible for ensuring all physician orders were followed. -The MAs were supposed to apply TED hose when Resident #4's legs were swollen. -She did not know Resident #4 did not have TED hose. -When monthly medication cart audits were completed the MAs were to reorder the TED hose if Resident #4 did not have them. -She did not know why Resident #4's TED hose were not ordered. Based on observations, interviews, and record reviews it was determined Resident #4 was not interviewable.	{D 276}		