STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL046020	A. BUILDING: _____ B. WING _____	R 02/28/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
AHOSKIE ASSISTED LIVING	240 SOUTH EARLEY STATION ROAD AHOSKIE, NC 27910

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{D 000}	Initial Comments The Adult Care Licensure Section conducted a follow up survey on 02/26/2020 through 02/28/2020.	{D 000}		
{D 310}	10A NCAC 13F .0904(e)(4) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (e) Therapeutic Diets in Adult Care Homes: (4) All therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by the resident's physician. This Rule is not met as evidenced by: Based on observations, interviews and record reviews, 2 of 4 sampled residents were not served therapeutic diets as ordered, related to pureed diet (#4) and a regular diet with chopped meat and no added table salt (#7). The findings are: 1. Review of Resident #7's current FL-2 dated 01/08/20 revealed: -Diagnoses included cerebral palsey, depression with anxiety, edema, constipation, sinusitis and degenerative joint disease. -The diet order was mechanical soft, chopped with no added table salt. Review of Resident #7's diet order dated 02/28/20 revealed an order for a regular diet with chopped meat only and no added table salt. Observation on 02/27/20 at 1:15pm of Resident #7 during the lunch meal in the Hall C dining	{D 310}	All staff will be inserviced of the importance of knowing the Residents Therapeutic Diets as ordered by the MD immediately and qtrly Adm, RCC, QA The facility's QA Team will begin to put together a more advantaged New Hire and Qtrly Training for all Nursing and Dietary Staff to increase knowledge of the Importance of Therapeutic Diets and knowing the Residents with those Diets. Adm, QA, RCC The Current Diet Sheet, Log of All Residents Diets, will be kept up to date and All Nursing and Dietary Staff will be made aware of any changes immediately RCC Paula G. Armstrong 10 Mar 2020	10 Apr 2020 10 Apr 2020 01 Apr 2020

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

Reviewed and accepted [signature] 20 March 2020

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{D 310}	Continued From page 1 room revealed Resident #7's plate contained pureed spaghetti and pureed salad. Interview with the Administrator-in-Training on 02/27/20 at 1:30pm revealed: -She did not normally work in the kitchen. -She helped the kitchen staff prepare and serve the lunch meal today (02/27/20). -She prepared the pureed meal for Resident #7 during lunch. Interview with a dietary aide on 02/27/20 at 1:30pm revealed Resident #7 was on a mechanical soft diet. Interview with Resident #7 on 02/27/20 at 4:53pm revealed: -Her food was to be chopped. -She had never received a pureed meal in the facility before today (02/27/20). 2. Review of Residents #4's current FL-2 dated 07/12/19 revealed: -Diagnoses included dementia with behavioral disturbance, chronic gout of the hand, anemia, low blood magnesium, dysarthria, vitamin D insufficiency, intellectual disability and encephalopathy. -There was an order for a pureed diet. Review of a subsequent diet order dated 11/21/19 for Resident #4 revealed there was an order for pureed diet. Review of the facility's therapeutic diet list dated 02/27/20 posted on the kitchen bulletin board revealed Resident #4 was to be served a pureed diet. Review of the Resident Centered Plan of Care	{D 310}	The SIC's will continue to monitor all meals to assure the Residents are getting the correct Therpeutic Diet/Tray Make sure all SIC/Aides understand the importance of the type of textured diets we offer according to the MD orders daily and/or qtrly. Adm/QA Assure all Resident's Diets & Current Diet List are reviewed Qtrly to assure Staff have the current MD order for diets Adm/QA The Dietary Cart has been labeled with the type of diets placed on that shelf to help identify what diet is on that plate - to assist with giving the Resident the correct therapeutic diet Staff will be educated on the labeling of the Dietary Cart immediately, upon hire and quaterly RCC/QA/Adm The Dietary Cart will be checked daily to assure labels are legible and are in proper order. Dietary Adm will review Dietary Care Weekly to assure labels for the Dietary Cart are present, legible and in proper area and/or order QA will review Dietary Cart Monthly to assure present, legible and in proper order	01 Apr 2020 01 Apr 2020 01 Apr 2020 01 Apr 2020 01 Apr 2020 01 Apr 2020 01 Apr 2020 01 Apr 2020

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{D 310}	Continued From page 2 dated 12/02/19 revealed Resident #4 was to receive a pureed diet and required total care from staff when eating. Observation of the lunch meal service on 02/27/20 from 1:10pm to 1:25pm revealed: -Resident #4 was served spaghetti, applesauce and salad on a divided plate. -The salad was the consistency of semi-thick liquid interspersed with small pieces of green colored material; it was not smooth and did not have a fluffy, whipped potato consistency. -The spaghetti was the consistence of semi-thick liquid; it was not a fluffy, whipped potato consistency. -Resident #4 ate one-hundred percent of his salad, spaghetti and applesauce without difficulty. Interview on 02/27/20 at 1:38pm and at 4:30pm with the dietary aide (DA) revealed: -The salad was not the correct consistency for pureed diets. -She assisted cooking the meals on 02/27/20. -She pureed residents' food 2 to 3 times per week. -Resident #4 was ordered a pureed diet -She did not know how to make or the correct consistency for pureed food when preparing lunch 02/27/20. -She did not know salad could not be pureed when preparing lunch on 02/27/20. Interview on 02/27/20 at 1:40pm with the Personal Care Aide (PCA) who served Resident #4 lunch revealed Resident #4 was to receive pureed food. Based upon observation and record review, it was determined Resident #4 was not interviewable.	{D 310}		

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{D 310}	Continued From page 3 Interview on 02/27/20 at 5:50pm with the Administrator-In-Training revealed: -She pureed spaghetti and salad for Resident #4's lunch on 02/27/20. -She confirmed the spaghetti was watery in consistency. -She confirmed salad was not to be pureed. -She confirmed Resident #4's salad was not the correct consistency for a pureed diet. -She described her pureeing of the salad as "rushed and a terrible mistake...". Interview on 02/27/20 at 5:50pm with the Administrator revealed: -Employees who cooked and prepared residents' meals were trained by the facility. -The training included types of diet orders and food textures. -The training included 2 to 3 days working with the cook. -She was aware salad could not be pureed.	{D 310}		

Washington, Bynithia T

From: Paula Armstrong <armstrongmgt2@gmail.com>
Sent: Friday, March 20, 2020 10:25 AM
To: Washington, Bynithia T
Cc: Shaquitta Murray; Catie Armstrong; Yolanda Holloman
Subject: Re: [External] Re: Ahoskie Assisted Living 2020-02-28 PCXW12
Attachments: 2020Feb_FollowUp.pdf

Good Morning,
I hope all is well with you today. I have enclosed the POC for the follow-up survey that ended on 28 Feb 2020. Hopefully, with our new training plan for both current and new hires on Therapeutic Diets will help reduce these issues.

Please review and let me know if you have any questions or concerns.

God Bless and Thank You,
Paula G. Armstrong, BSW, CDP
Randy G. Armstrong
PO Box 369, Ahoskie, NC 27910
Paula's Cell# 252.862.5665
Randy's Cell# 252.267.3095
Office 252.332.2292
Office Fax# 252.332.2290

On Wed, Mar 11, 2020 at 12:55 PM Washington, Bynithia T <Bynithia.Washington@dhhs.nc.gov> wrote:

Thank you Paula,

Bynithia