STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL081032	A. BUILDING: _____ B. WING _____	C 03/11/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
JOYFUL HOME FAMILY CARE	113 BEACON HILL ELLENBORO, NC 28040

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on 03/11/21.	C 000		
C 601	10A NCAC 13G .1701 (a) (b) Infection Prevention & Control Program (emer) 10A NCAC 13G .1701 Infection Prevention and Control Program (a) In accordance with Rule .1211 of this Subchapter and G.S. 131D-4.4A(b)(1), the facility shall establish and implement a comprehensive infection prevention and control program (IPCP) consistent with the federal Centers for Disease Control and Prevention (CDC) guidelines on infection prevention and control. (b) The facility shall ensure implementation of the facility's IPCP, related policies and procedures, and guidance or directives issued by the CDC, the local health department, and/or the North Carolina Department of Health and Human Services. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to ensure recommendations and guidance by the Centers for Disease Control (CDC) and the North Carolina Department of Health and Human Services (NCDHHS) were implemented and maintained during the global Coronavirus (COVID-19) pandemic to provide protection to the residents and to reduce the risk of transmission and infection as related to the facility's use of masks as personal protective equipment (PPE) by staff. The findings are:	C 601		

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C 601	Continued From page 1 Review of the Center for Disease Control (CDC) guidelines for the prevention and spread of the coronavirus in a long-term care (LTC) facility revealed: -Staff should wear a facemask at all times while they are in the facility. -Appropriate PPE should be used by personnel when in contact with the resident. Review of the North Carolina Department of Health and Human Services (NCDHHS) for prevention and spread of the coronavirus in LTC facilities revealed: -Facility staff should wear all recommended PPE, including a surgical mask or N95 mask, when caring for all residents whether they have tested positive for COVID-19 or not. Observation of a medication aide (MA) on 03/11/21 at 9:05am revealed: -She was not wearing a mask when she answered the door. -She requested the surveyors go to the rear entrance where COVID-19 temperature check and screening occurred. Interview with a resident on 03/11/21 at 9:25am revealed: -They did not wear a mask at the facility because it was "a family home and there was no need to wear a mask". -Everyone wore a mask if they went out in public. Interview with second resident on 03/11/21 at 9:27am revealed: -He was required to wear a mask when he went to primary care provider (PCP) appointments. -He did not wear a mask in the facility. -Staff did not wear masks inside the facility.	C 601		

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C 601	Continued From page 2 -He had received his first COVID-19 vaccine about "two weeks ago." -All of the staff except one had received the first dose of the COVID-19 vaccine. Interview with a third resident on 03/11/21 at 10:00am revealed: -He wore a mask when he went to primary care provider (PCP) appointments. -Staff work masks inside the facility when they were working. -He had been offered the first dose of the COVID-19 vaccine, but he had refused it. Observation of another MA on 03/11/21 at 12:15pm and 1:39pm revealed she was working in the kitchen and laundry room without a mask. Interview with a MA on 03/11/21 at 1:40pm revealed: -She lived at the facility. -She did not wear a mask because she lived at the facility. Interview with another MA on 03/11/21 at 1:41pm revealed: -She did not live at the facility. -Staff did not wear a mask while in the facility. -Staff and residents both wore a mask when they left the premises. Interview with the Administrator on 03/11/21 at 1:46pm revealed: -Per facility policy, staff should wear a mask if they were within 6 feet of another staff member. -She received information from DHHS about wearing masks while in the facility, but it was impossible for staff to wear a mask all the time. -She always wore a mask while she was in the facility.	C 601		

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C 601	Continued From page 3 All staff and residents wore a mask whenever they left the facility. -One MA did not need to wear a mask because she lived at the facility. -Before the vaccine was administered, all other staff wore a mask "most of the time". -All staff, except herself, and 4 of the 6 residents received the first dose of COVID-19 vaccine on 02/21/21 and were scheduled for the 2nd dose on 03/25/21. -The pharmacist from the local drug store who administered the vaccines told them they did not need to wear a mask as long as no one else was in the facility and no one was sick. Telephone interview with the pharmacist from the local drug store on 03/11/21 at 2:27pm revealed: -She went to the facility on 02/21/21 and administered the COVID-19 vaccine to the residents and staff. -Staff were not wearing a mask when she administered the vaccine. -She did not tell the staff they did not need to wear a mask after they received the vaccine. -The staff and residents were not fully protected from the virus as they had only received one dose of the vaccine. -It was not up to her to advise the staff if they should wear a mask or not; that would be up to the facility's policy. Telephone interview with a representative from the local health department (LHD) on 03/11/21 at 2:37pm revealed: -The staff at the facility were instructed to wear a surgical mask. -The LHD would not give advise about wearing a mask after a vaccine was administered; that would be up to "the drug store" that administered the vaccine.	C 601		

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