| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | FCL018034 | A. BUILDING: _____ B. WING _____ | 03/16/2021 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| SERENITY FAMILY CARE # 2 | 2415 - B SOUTH CENTER STREET HICKORY, NC 28602 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| C 000 | Initial Comments<br><br>The Adult Care Licensure Section conducted an annual survey on 03/16/21. | C 000 | | |
| C 342 | 10A NCAC 13G .1004(j) Medication Administration<br><br>10A NCAC 13G .1004 Medication Administration<br>(j) The resident's medication administration record (MAR) shall be accurate and include the following:<br>(1) resident's name;<br>(2) name of the medication or treatment order;<br>(3) strength and dosage or quantity of medication administered;<br>(4) instructions for administering the medication or treatment;<br>(5) reason or justification for the administration of medications or treatments as needed (PRN) and documenting the resulting effect on the resident;<br>(6) date and time of administration;<br>(7) documentation of any omission of medications or treatments and the reason for the omission, including refusals; and<br>(8) name or initials of the person administering the medication or treatment. If initials are used, a signature equivalent to those initials is to be documented and maintained with the medication administration record (MAR).<br><br>This Rule is not met as evidenced by:<br>Based on observations, record reviews, and interviews, the facility failed to ensure the accuracy of the Medication Administration Records for 1 of 3 sampled residents (Resident #2).<br><br>The findings are: | C 342 | | |

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| C 342 | Continued From page 1<br><br>Review of Resident #2's current FL-2 dated 03/16/21 revealed:<br>-Diagnoses included neurocognitive disorder, hypothyroidism, tremors, and Alzheimer's dementia.<br>-A physician's order for albuterol 2.5mg/3ml (to treat asthma) one vial via nebulizer every four hours as needed for shortness of breath.<br><br>Review of Resident #2's December 2020 medication administration record (MAR) revealed:<br>-There was an entry for albuterol 2.5mg/3ml one vial via nebulizer every four hours as needed for shortness of breath.<br>-There was documentation albuterol 2.5mg/3ml was administered daily 12/01/20-12/31/21.<br><br>Review of Resident #2's January 2021 MAR revealed there was no entry for albuterol 2.5mg/3ml one vial via nebulizer every four hours as needed for shortness of breath.<br><br>Review of Resident #2's February 2021 MAR revealed there was no entry for albuterol 2.5mg/3ml one vial via nebulizer every four hours as needed for shortness of breath.<br><br>Review of Resident #2's March 2021 MAR revealed there was no entry for albuterol 2.5mg/3ml one vial via nebulizer every four hours as needed for shortness of breath.<br><br>Observation of Resident #2's medication on hand on 03/16//21 at 10:30am revealed:<br>-A box of albuterol 2.5mg/3ml vials was dispensed on 02/16/21; the box contained 9 foil packets and each packet contained 5 vials.<br>-There were 45 of 60 vials available for administration. | C 342 | | |

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| C 342 | Continued From page 2<br><br>Telephone interview with a pharmacist at the facility's contracted pharmacy on 03/16/21 at 12:50pm revealed:<br>-The pharmacy received an order for Resident #2's albuterol 2.5/3ml on 07/08/20.<br>-The pharmacy entered Resident #2's order for albuterol onto the MAR until January 2021.<br>-When the physician orders were reviewed by the pharmacy, Resident #2's order for albuterol was accidentally excluded in the MAR system by the pharmacy.<br>-Resident #2's albuterol 2.4mg/3ml was not discontinued by the physician.<br>-Resident #2's albuterol 2.5mg/3ml was not on a monthly refill schedule.<br>-The facility requested a refill on 11/25/20 and 02/16/21 for 60 vials of albuterol 2.5mg/3ml.<br>-The facility could write Resident #2's order for the albuterol onto the MAR and contact the pharmacy to correct the MAR.<br>-She did not see a communication from the facility to correct Resident #2's MAR.<br><br>Interview with the supervisor in charge (SIC) on 03/16/21 at 11:00am revealed:<br>-She administered Resident #2's albuterol 2.5mg/3ml when Resident #2 needed it.<br>-The last time she documented Resident #2's albuterol 2.5gm/3ml on the MAR was 12/31/21.<br>-She knew Resident #2 had the albuterol 2.5ml/3ml vials available because they were reordered when they ran out.<br>-She routinely pulled Resident #2's medications from the medication cart and administered them according to MAR.<br>-After she administered all of Resident #2's medications she returned to document them on the MAR.<br>-She did not realize she did not document Resident #2's albuterol 2.5mg/ml since 12/31/20. | C 342 | | |

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| C 342 | Continued From page 3<br><br>Interview with the Administrator on 03/16/21 at 11:30 revealed:<br>-She expected the SICs to administer Resident #2's medications according the physicians orders and the MAR.<br>-She tried to review the MARs at least monthly with the previous month's MAR and physician orders.<br>-She must have overlooked Resident #2's albuterol order and it was left off the MAR since December 2020.<br><br>Based on observations, interviews, and record reviews it was determined Resident #3 was not interviewable. | C 342 | | |