

Division of Health Service Regulation

seeley swigle - TITLE Administrator

(X8) DATE
4/20/21

Reviewed & Acknowledged *[Signature]* 4/27/2021

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL060157	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/23/2021
NAME OF PROVIDER OR SUPPLIER HAMILTON FAMILY CARE HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 13418 HAMILTON ROAD CHARLOTTE, NC 28278		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 288	Continued From page 1 - "Bingo would be nice". Interview with the Administrator on 03/23/21 at 1:33pm revealed: -He contracted with an Activities Director (AD) who created the calendar for the facility. -He reached out to the AD when the calendar needed to be updated. -He could not remember the last time he spoke to the AD about creating a calendar. -He was responsible for making sure the activities calendar was received and posted in the facility. -He would be responsible for making sure activities were implemented. -He had minimized activities in the facility due to the COVID-19 pandemic. -Most mornings he and the residents would watch the news and discuss the current events. -He tried to coordinate individual activities with the residents such as going outside and listening to music, however it was not always listed as an activity. Attempted telephone interview with the AD on 03/23/21 at 2:11pm was unsuccessful.	C 288	Bingo has been included in the activity calendar as per residents request.	4/2/21
C 292	10A NCAC 13G .0905 (d) Activities Program 10A NCAC 13G .0905 Activities Program (d) There shall be a minimum of 14 hours of a variety of planned group activities per week that include activities that promote socialization, physical interaction, group accomplishment, creative expression, increased knowledge and learning of new skills. Homes that care exclusively for residents with HIV disease are exempt from this requirement as long as the facility can demonstrate planning for each	C 292	Hamilton Family Care Home will develop activity program with a minimum of 14hrs/week to meet our residents needs. Policy and Procedure updated to reflect residents activity needs.	4/2/21

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C 292	Continued From page 2 resident's involvement in a variety of activities. Examples of group activities are group singing, dancing, games, exercise classes, seasonal parties, discussion groups, drama, resident council meetings, book reviews, music appreciation, review of current events and spelling bees. This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to provide 14 hours of activities per week to residents. The findings are: Observation of the facility on 03/23/21 at 9:33am revealed there was no current activity calendar for March 2021 available. Observation on 03/23/21 from 9:00am-4:00pm revealed there were no organized group activities. Observation of the residents on 03/21/21 from 9:00am-4:00pm revealed: -The residents watched television periodically throughout the day. -The residents would spend time in their rooms resting or staying to themselves. -The residents watched and discussed the morning news with the Administrator. Interview with one resident on 03/23/21 at 9:39am revealed: -There were no activities taken place in the facility. - "I am so bored". -She watched television throughout the day and talked to other residents.	C 292	Encourage all residents to participate in activity. Encourage all residents to participate in activity. April calendar posted and copies given to each resident. Subsequent months will be updated posted and copy will be given to each resident. Residents will be encouraged to attend group activity but will also have the right to refuse. Administrators and the Activity Director will communicate monthly regarding activity program and activity calendar. We will encourage residents to participate in the decision-making of the activity	4/2/21 4/2/21

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C 292	Continued From page 3 Interview with a second resident on 03/23/21 at 9:45am revealed: -There were no activities in the facility. -He would like to participate in activities. - "Bingo would be nice". Interview with the Administrator on 03/23/21 at 1:33pm revealed: -He contracted with an Activities Director (AD) who created the calendar for the facility. -He reached out to the AD when the calendar needed to be updated. -He was responsible for making sure the activities calendar was received and posted in the facility. -He would be responsible for making sure activities were implemented. -He had minimized activities in the facility due to the COVID-19 pandemic. -Most mornings he and the residents would watch the news and discuss the current events. -There were no other specific scheduled activities he coordinated with the residents each day since the COVID-19 pandemic. -The residents were not always interested in doing the activities on the calendar -He tried to coordinate individual activities with the residents such as going outside and listening to music, however it was not always listed as an activity.	C 292	Monthly resident committee meeting. Staff education to assist residents to and from activities.	4/2/21	