STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL033006	A. BUILDING: _____ B. WING _____	R 04/26/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
YOUR LOVING FAMILY CARE HOME I	730 MARIGOLD STREET ROCKY MOUNT, NC 27801

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual and a follow-up survey on 04/26/21.	C 000		
C 330	10A NCAC 13G .1004(a) Medication Administration 10A NCAC 13G .1004 Medication Administration (a) A family care home shall assure that the preparation and administration of medications, prescription and non-prescription and treatments by staff are in accordance with: (1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and (2) rules in this Section and the facility's policies and procedures. This Rule is not met as evidenced by: Based on observations, interviews, and record review the facility failed to ensure medication administered was as ordered by a licensed prescribing practitioner for 1 of 3 sampled residents (#2) related to an eye vitamin. The findings are: Review of Resident #2's current FL-2 dated 02/17/21 revealed: -There were no diagnoses documented. -There was an order for Preservision AREDS [(age-related eye disease studies); used to treat 1 capsule two times a day. vision imparment related to deterioration of the center of the retina.] Review of Resident #2's Medication Administration Record (MAR) for February 2021 revealed: -There was an entry for PreserVision AREDS one	C 330		

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C 330	Continued From page 1	C 330		

capsule by mouth every day to be administered at 8:00am.
-PreserVision AREDS was documented as administered from 02/01/21 through 02/28/21.

Review of Resident #2's Medication Administration Record (MAR) for March 2021 revealed:
-There was an entry for PreserVision AREDS one capsule by mouth every day to be administered to at 8:00am.
-PreserVision AREDS was documented as administered from 03/01/21 through 03/31/21.

Review of Resident #2's Medication Administration Record (MAR) for April 2021 revealed:
-There was an entry for PreserVision AREDS one capsule by mouth every day to be administered at 8:00am.
-PreserVision AREDS was documented as administered from 04/01/21 through 04/26/21.

Observation of medications on hand for Resident #2 on 04/26/21 at 11:30am revealed PreserVision AREDS was not available for administration.

Interview with Resident #2 on 04/26/21 at 12:19pm revealed:
-He was supposed to take medication for his eyes.
-He did not remember the exact name of his eye medication.
-He had last received his eye medication "three months ago".
-He took the medication for several years for eye disease.
-He did not remember the exact name of his eye disease.
-The medication helped him to "see better" when

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C 330	Continued From page 2	C 330		

he took it.
-His vision had been blurry since he had not taken his eye medication.
-He did not ask the Administrator why he did not receive the medication for his eyes.

Interview with the Administrator on 04/26/21 at 11:56am revealed:
-She administered Resident #2's last dose of PreserVision AREDS this morning at 8:00am.
-Resident #2's May 2021 batch of medications did not include Resident #2's PreserVision AREDS.
-She did not remember when the facility contracted pharmacy last dispensed the PreserVision AREDS.
-It was her responsibility to make sure the residents had all the medications on hand.
-When the pharmacy delivered medications for Resident #2, she would check what the pharmacy delivered and check the physician medication orders.
-She did not remember the last time she checked the pharmacy delivered medications with Resident #2's physician medication orders.
-Resident #2 had not complained about his vision.
-Resident #2 had an appointment with his ophthalmologist a "couple of weeks ago".

Telephone interview with a pharmacy technician at the facility contracted pharmacy on 04/26/21 at 12:02pm revealed:
-She received a transfer of Resident #2's medications that included an order for PreserVision AREDS from his previous pharmacy when he was first admitted into the facility.
-The facility faxed a copy of Resident #2's medication administration record when he was admitted into the facility on 01/19/21.
-She did not receive a call from the Administrator

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C 330	Continued From page 3 to fill the Preservision Areds for Resident #2. -The Adminsitrator was supposed to call and tell her which medications were supposed to be dispensed. -Resident #2's PreserVision AREDS had never been dispensed from the pharmacy. Telephone interview with a Pharmacist at Resident #2's previous pharmacy on 04/26/21 at 12:28pm revealed: -Resident #2's PreserVision AREDS was last dispensed on 09/20/20 for a thirty-day supply. -Resident #2's vision could be affected if he did not take medication as ordered by a physician. Attempted telephone interview with Resident #2's ophthalmologist on 04/26/21 at 12:19pm was unsuccessful. Attempted telephone interview with Resident #2's Primary Care Physician on 04/26/21 at 12:33pm was unsuccessful.	C 330		
C 342	10A NCAC 13G .1004(j) Medication Administration 10A NCAC 13G .1004 Medication Administration (j) The resident's medication administration record (MAR) shall be accurate and include the following: (1) resident's name; (2) name of the medication or treatment order; (3) strength and dosage or quantity of medication administered; (4) instructions for administering the medication or treatment; (5) reason or justification for the administration of medications or treatments as needed (PRN) and documenting the resulting effect on the resident;	C 342		

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C 342	Continued From page 4 (6) date and time of administration; (7) documentation of any omission of medications or treatments and the reason for the omission, including refusals; and (8) name or initials of the person administering the medication or treatment. If initials are used, a signature equivalent to those initials is to be documented and maintained with the medication administration record (MAR). This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to ensure the accuracy of medication administration records (MARs) for 1 of 3 sampled residents (Resident #2). The findings are: Review of Resident #2's current FL-2 dated 02/17/21 revealed: -There were no diagnoses documented. -There was an order for Preservision AREDS [(age-related eye disease studies); used to treat 1 capsule two times a day. vision imparment related to deterioration of the center of the retina.] Review of Resident #2's Medication Administration Record (MAR) for February 2021 revealed: -There was an entry for PreserVision AREDS one capsule by mouth every day to be administered at 8:00am. -PreserVision AREDS was documented as administered from 02/01/21 through 02/28/21. Review of Resident #2's Medication Administration Record (MAR) for March 2021	C 342		

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C 342	Continued From page 5 revealed: -There was an entry for PreserVision AREDS one capsule by mouth every day to be administered to at 8:00am. -PreserVision AREDS was documented as administered from 03/01/21 through 03/31/21. Review of Resident #2's Medication Administration Record (MAR) for April 2021 revealed: -There was an entry for PreserVision AREDS one capsule by mouth every day to be administered at 8:00am. -PreserVision AREDS was documented as administered from 04/01/21 through 04/26/21. Observation of medications on hand for Resident #2 on 04/26/21 at 11:30am revealed PreserVision AREDS was not available on the medication cart. Telephone interview with a pharmacy technician at the facility contracted pharmacy on 04/26/21 at 12:02pm revealed Resident #2's PreserVision AREDS had never been dispensed from the pharmacy. Interview with the Administrator on 04/26/21 at 11:56am revealed: -She documented that she administered Resident #2's PreserVision AREDS in February 2021, March 2021, and April 2021. -She did not know why she documented that she administered PreserVision AREDS to Resident #2.	C 342		