

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL078096	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/01/2021
NAME OF PROVIDER OR SUPPLIER B & B ASSISTED LIVING # 5		STREET ADDRESS, CITY, STATE, ZIP CODE 2133 PRESTON ROAD MAXTON, NC 28364		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section and the Robeson County Department of Social Services conducted an annual survey on 07/01/21.	C 000		
C 078	10A NCAC 13G .0315(a)(5) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure the facility was maintained in a clean and orderly manner, and free of hazards as evidenced by a broken vanity cabinet in complete disrepair in the common resident bathroom (hallway), loose linoleum flooring in the common resident bathroom (hallway), the wood base trim in the common resident bathroom had never been painted (hallway), loose ceiling plaster in a residents bedroom, (front door) and the trim around the toilet paper dispenser was missing leaving an opening in to the sheet rock in to the wall space (backdoor). The findings are: 1. Observation of the common resident bathroom on the left side of the hallway on 07/01/21 at 8:45am revealed:	C 078		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 078	Continued From page 1 -The vanity cabinet was in disrepair. -The top-drawer face on the left-hand side was off and placed inside the vanity leaving an open space where the drawer would have been. -The bottom drawer on the left-hand side was off the drawer slides leaving a gap between the drawer and the front fascia of the vanity. -The left-hand vanity door was missing the pull knob hardware. -The top-drawer on the right-hand side was off the drawer slides leaving a gap between the drawer and the front fascia of the vanity. -The top-drawer on the right-hand side was missing the pull knob hardware. -The bottom drawer on the right-hand side was off the drawer slides leaving a gap between the drawer and the front fascia of the vanity. 2. Observation of the common resident bathroom on the left side of the hallway on 07/01/21 at 8:46am revealed: -There was a step-down area from the main floor of the bathroom into the shower area. -The linoleum floor covering had pulled away leaving an opening gap upward to the upper floor area. -The wood base trim of the linoleum flooring near the shower had never been painted. Interview with a resident on 07/01/21 at 8:50am revealed: -She could not recall how long the vanity had been like that (in disrepair). -She used this bathroom for bathing and toileting if she was in her bedroom. -She used the bathroom at the backdoor if she was in the living room as it was closer. 3. Observation of the resident bedroom left side near the front door on 07/01/21 at 9:05am	C 078		

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C 078	Continued From page 2 revealed: -There was a male resident lying on the bed farthest from the door. -There was a double window centered on the right-hand side of the room on the front wall of the house. -The double window was near the foot of the resident's bed. -The foot of the resident's bed was closest to the left-hand side of the double window. -There was loose ceiling plaster over the middle of the double window. -There was discolored dry staining approximately 18 inches around the loose plaster. -For the resident to exit his room, he would have to walk near the window. Interview with a second resident on 07/01/21 at 9:30am revealed: -He had to walk under the loose ceiling plaster when he left his room to go to other parts of the house. -He had not paid attention to the ceiling until it was mentioned to him. -He was not concerned about the ceiling being a problem. -He was sure the facility would fix it. 4. Observation of the common resident bathroom near the back door on 07/01/21 at 8:58am revealed the trim around the toilet paper dispenser was missing the right-hand piece of trim leaving an opening into the dry wall into the wall space. Refer to interview with a resident on 07/01/21 at 8:50am. Based on observations, interviews and record reviews revealed that Resident #3 was not	C 078		

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C 078	Continued From page 3 interviewable. Interview with the medication aide on 07/01/20 at 3:20pm revealed: -The vanity had been that way (disrepair) for a while now. -The vanity needed repair when the construction section had cited it in their surveys in 08/15/18 and 01/30/19. -The vanity had gotten worse since those surveys. -The Resident Care Coordinator (RCC) and Administrator knew about the vanity needing repair (or replacement). Interview with the RCC on 07/01/21 at 10:50am revealed: -She did not know the ceiling plaster was loose in the resident's room. -She had not been told the linoleum flooring was loose in the resident's bathroom. -She was aware the construction surveyors were at the facility in 08/15/18 and 01/30/19 and had cited the areas of concern. -She was not sure why the areas of concern had not been repaired or replaced prior to this survey. -She would make sure the Administrator was aware and get these areas were corrected. Interview with the Administrator on 07/01/21 at 12:15pm revealed: -She was not aware of the loose ceiling plaster in the resident's room. -She was aware of the vanity needing repair/replacement and the toilet paper dispenser was missing the right-hand piece of trim leaving an opening into the dry wall into the wall space. -The facility had cabinets in the storage building to replace the cabinets in the kitchen and the bathroom.	C 078		

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C 078	Continued From page 4 -She thought the owner had been made aware of the needed repairs but was not sure the dates.	C 078		
C 105	10A NCAC 13G .0317(d) Building Service Equipment 10A NCAC 13G .0317 Building Service Equipment (d) The hot water tank shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, and laundry. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to ensure the hot water temperatures were maintained at a minimum of 100 degrees Fahrenheit (°F) to a maximum of 116 °F for 1 of 4 water fixtures at a sink in the common resident bathroom (hallway) that was accessible for resident use. The findings are: Observation of the common resident bathroom during the initial tour on 07/01/21 at 8:49am revealed the hot water temperature at the sink was 76.1°F. Second observation of the common resident bathroom on 07/01/21 at 10:40am revealed the hot water temperature at the sink was 75.3°F after the water flowed for 5 minutes. Interview with a resident on 07/01/21 at 8:50am revealed:	C 105		

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C 105	Continued From page 5 -She used this bathroom for toileting if she was in her bedroom. -She had no problem with the water at the sink being too hot or too cold. Interview with a second resident on 07/01/21 at 9:30am revealed: -He used this bathroom for toileting. -The water at the sink was not too hot or too cold to him. Interview with the medication aide (MA) on 07/01/21 at 8:55am revealed: -The water at the sink took a while to get warm. -None of the residents complained about the water being too hot or too cold. -She had not told the Resident Care Coordinator (RCC) or the Administrator about the water not getting warm. Interview with the RCC on 07/01/21 at 10:50am revealed: -None of the residents had complained about the water temperature being too cold at the sink in the common resident bathroom. -She had not been notified the water temperature was too cold. -She thought the MA kept a check on the water temperatures but did not think there was a log. Interview with the Administrator on 07/01/21 at 12:15pm revealed: -She was not aware of any problems with the water temperatures being too cold or too hot. -She had not been told of any complaints from the residents. -She thought the normal hot water temperature ranges were between 100°F to 116°F. -She would have a plumber come to check the water at the bathroom sink and adjust to get it to	C 105		

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C 105	Continued From page 6 the correct range of 100°F to 116°F.	C 105			