Received 12/14/21

PRINTED: 11/18/2021
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL020011	A. BUILDING: _____ B. WING _____	C 10/28/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
L AND N FAMILY CARE HOME	142 GRASSY KNOB ROAD ANDREWS, NC 28901

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section and the Cherokee County Department of Social Services conducted a complaint investation 10/26/21 - 10/28/21. The Cherokee County Department of Social Services initiated the complaint investigation on 09/23/21.	C 000		
C 612	10A NCAC 13G .1701 (c) Infection Prevention & Control Program (temp) 10A NCAC 13G .1701 INFECTION PREVENTION AND CONTROL PROGRAM (c) When a communicable disease outbreak has been identified at the facility or there is an emerging infectious disease threat, the facility shall ensure implementation of the facility ' s IPCP, related policies and procedures, and published guidance issued by the CDC; however, if guidance or directives specific to the communicable disease outbreak or emerging infectious disease threat have been issued in writing by the NCDHHS or local health department, the specific guidance or directives shall be implemented by the facility. This Rule is not met as evidenced by: TYPE A1 VIOLATION	C 612	Staff will wear masks at all times when entering the home. Upon entering they will answer screening questions. If all answers are no, they will sign in and do a temperature check. If no fever is present, they can begin work. Staff at no time can have any covid Symptoms. If any Symptoms are present they will be sent home. In order to return to work, they must have a negative covid test. Residents will do daily temperature checks. All visitors will be screened. If all questions are no, they we will do a temperature check. If temperature is well, they can enter the home with a mask. If residents have visitors, they need to remain six feet apart. They will be allowed to visit	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE — (X6) DATE

Linda Stanley Admin 12-9-21

STATE FORM 6899 XR3S11 If continuation sheet 1 of 10

Reviewed + Acknowledged 12/15/21

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C 612	Continued From page 1 Based on observations, interviews, and record reviews the facility failed to ensure recommendations and guidance by the Centers for Disease Control (CDC) and the North Carolina Department of Health and Human Services (NCDHHS) were implemented when caring for residents during the global Coronavirus (COVID-19) pandemic as related to staff not wearing masks or screening of visitors to the facility and the Administrator not isolating according to CDC guidelines when diagnosed with COVID-19, resulting in hospitalizations for 2 of 4 residents (#1 and #2). The findings are: Review of the NCDHHS guidance for the prevention and spread of COVID-19 in long term care (LTC) facilities upated September 2020 revealed: -All visitors to the facility should be screened for signs and symptoms of COVID-19 prior to entering the facility. -Implement universal facemask use by staff, residents, and visitors. Review of CDC guidelines for the prevention and spread of COVID-19 in long-term care (LTC) facilities updated 11/20/20 revealed: -All essential visitors should be screened for the presence of fever and symptoms of the virus when entering the building. -Personnel should be screened for fever and symptoms of COVID-19 before starting each shift. -Screen residents daily for fever and symptoms of COVID-19. -Staff should wear a facemask at all times while they are in the facility.	C 612	in the residents room. They must keep mask on during the visit. When the visit is over, staff will disinfect room. The room will be wiped down. If a resident shows any symptoms of covid, they will be isolated in their room. If No fever occurs and they test negative, they can return to normal. If a resident starts a fever they will be isolated to their room, until no fever and negative covid test. If a resident test positive for covid, they will isolate is their room for ten days. In order to return they must not have a fever for 24 hours. In that 24 hours they must not take any fever reducing medicine. The resident also must be cleared by their doctor. Staff will contact our local Health Department about a positive resident. Staff will also contact residents doctor. All staff will wear All PPE equipment when entering a residents room that has tested positive. All CDC rules will be followed by staff and home. Linda Stanley Admin will make sure all CDC procedures will be followed. In our home we only have three employes so we will be critiquing each other rules, and have meetings every three months to review plan of protection and infection prevention. plan will begain on Jan. 1 2022	