STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL011376	A. BUILDING: _____ B. WING _____	R 03/31/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RICHMOND HILL REST HOME # 1	95 RICHMOND HILL ROAD ASHEVILLE, NC 28806

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted an annual and follow-up survey and complaint investigation on March 30-31, 2022. The complaint investigation was initiated on 03/24/22 by the Buncombe County Department of Social Services.	D 000		
D 271	10A NCAC 13F .0901(c) Personal Care and Supervision 10A NCAC 13F .0901 Personal Care and Supervision (c) Staff shall respond immediately in the case of an accident or incident involving a resident to provide care and intervention according to the facility's policies and procedures. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews the facility failed to respond immediately to a medical emergency for 2 of 3 sampled residents (#2 and #3), who had a fall (#2), and a resident who had chest pain (#3) by not calling Emergency Medical Services (EMS). The findings are: Interview with the Administrator on 03/31/22 at 2:45pm revealed: - The facility does not have a written policy regarding how to deal with falls and emergencies. - It is her expectation that all residents who fall	D 271		

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and hit their heads are sent out to the emergency room.
- If a resident refuses to be sent out the ambulance is still called and the resident has to refuse to the ambulance staff.
- All staff have been educated on this policy.

1. Review of Resident #2's current FL2 dated 6/24/21 revealed diagnoses which included diabetes mellitus type 2, epilepsy, and peripheral neuropathy.

Observation of Resident #2 on 03/30/22 reveled she had a dark, bluish brown bruise on her left eye.

Interview with Resident #2 on 03/30/22 at 3:10pm revealed:
-She tripped over the cigarette butt can on 03/18/22 and fell and hit her head and broke her glasses.
-She was using an old pair of glasses.
-She did not know why the staff did not call an ambulance.
-Her family member took her to the urgent care the next day.
-She did not have any broken bones.
-She had a bruise on her eye where her glasses hit her.
-The staff person who was working in the house did not call an ambulance, Resident #2 did not know why.

Review of Resident #2's care plan dated 06/24/21 revealed she was capable of communicating her wants and needs.

Attempted telephone interview with the Staff on 03/31/22 who worked during the fall was unsuccessful.

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D 271	Continued From page 2 2. Review of Resident #3's current FL2 dated 8/10/21 revealed: -A diagnosis of Chronic Obstructive Pulmonary Disease (COPD), cardiomyopathy, and anxiety. -An order for Carvedilol 6.25mg twice daily. (Carvedilol is used to treat high blood pressure). Review of Resident #3's Medication Variance Report for 03/23/22 revealed the Carvedilol 6.25mg scheduled for 8:00am was documented as administered on 03/23/22 at 12:15pm. Interview with Resident #3 on 03/23/22 at 2:30pm revealed: -She did not receive her blood pressure medicine on 03/20/22 between 7am and 9am. -She had chest pain and tried to find staff to call for an ambulance. -The MA was at a sister facility talking with staff. -The MA gave her the blood pressure medication around 11:30am. -The MA did not call for an ambulance. -The MA did not check her blood pressure or check on her later in the day. Review of Resident #3's care plan dated 03/25/21 revealed resident was capable of communicating her wants and needs. Attempted telephone interview with the Staff on 03/31/22 who worked during the incident was unsuccessful. Interview with the triage nurse at the Primary Care Provider (PCP) on 03/31/22 at 4:05pm revealed: -She would have expected the resident to receive the medications as ordered. -If the resident was having chest pain, she should	D 271		

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D 271	Continued From page 3 have been sent to the hospital. Interview with the Administrator on 03/31/22 at 2:45pm revealed: - If a resident has chest pain, shortness of breath or any other medical emergency an ambulance should be called. - If a resident refuses to be sent out the ambulance is still called and the resident has to refuse to the ambulance staff. - All staff have been educated on this policy.	D 271		
D 317	10A NCAC 13F .0905 (d) Activities Program 10A NCAC 13F .0905 Activities Program (d) There shall be a minimum of 14 hours of a variety of planned group activities per week that include activities that promote socialization, physical interaction, group accomplishment, creative expression, increased knowledge and learning of new skills. Homes that care exclusively for residents with HIV disease are exempt from this requirement as long as the facility can demonstrate planning for each resident's involvement in a variety of activities. Examples of group activities are group singing, dancing, games, exercise classes, seasonal parties, discussion groups, drama, resident council meetings, book reviews, music appreciation, review of current events and spelling bees. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure a minimum of 14 hours of planned group activities was provided each week	D 317		

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D 317	Continued From page 4 for the residents. The findings are: Observation of the facility during the initial tour on 03/30/22 from 8:45am to 10:00am revealed there was no activity calendar posted in facility. Interview with 11 residents on 03/30/22 during the initial tour between 8:45am to 10:00am revealed: - There were no activities being done in the facility. - There was a new person who was supposed to do activities, but they had not been there. - There were no staff to do activities. - Certain staff members had done activities with us when they are not too busy. - One resident kept busy by smoking and watching television. - Several residents said they would like to have something to do because they were bored just sitting around. - Three residents said they would like to do some crafts and play games. - They had never seen an activity calendar. Observation of activity supplies on 03/31/22 at 3:50am revealed: - There were 2 board games on a book shelf in the living room. - The boxes that contained the games were partially open with some pieces out of the box. Interview with a Medication Aide (MA) on 03/30/22 at 10:30am revealed: - She did not do any activities with the residents. - The Administrator was supposed to be getting someone to do activities. - She had never seen an activity calendar posted in the facility.	D 317		

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D 317	Continued From page 5 Interview with the Administrator on 03/30/22 at 2:30pm revealed: - She was going to have a third shift staff member come in some during the day and do activities. - The Staff member had only come in a few times to do activities, but did not stay long since she works on 3rd shift. - She knew that the activities had not been done in the facility. - Their had not been an activity calendar done for the month of March 2022.	D 317		
D 318	10A NCAC 13F .0905 (e) Activities Progam 10A NCAC 13F .0905 Activities Program (e) Residents shall have the opportunity to participate in activities involving one to one interaction and activity by oneself that promote enjoyment, a sense of accomplishment, increased knowledge, learning of new skills, and creative expression. Examples of these activities are crafts, painting, reading, creative writing, buddy walks, card playing, and nature walks. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure the 11 residents currently residing in the facility had the opportunity to participate in activities that promoted enjoyment, a sense of accomplishment, increased knowledge, learning of new skills and creative expression. The findings are:	D 318		

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D 318	Continued From page 6 Observation of the facility during the initial tour on 03/30/22 from 8:45am to 10:00am revealed there was no activity calendar posted in facility. Interview with 11 residents on 03/30/22 during the initial tour between 8:45am to 10:00am revealed: - It was hard enough to get any staff to work, much less do any activities. - There were no activities being done in the facility. - There was a new person who was supposed to do activities, but they had not been there. - There were not staff to do activities. - Certain staff members had done things with us when they were not too busy. - One resident kept busy by smoking and watching television. - Several residents said they would like to have something to do because they were bored just sitting around. - Three residents said they would like to do some crafts and play games. - If they ever had activities it was never announced. Observation of the facility on 03/30/22 and 03/31/22 between 8:45am and 3:45pm revealed no activities were being done. Interview with a Medication Aide (MA) on 03/30/22 at 10:30am revealed: - She did not do any activities with the residents. - The Administrator was supposed to be getting someone to do activities. - She had never been told that she had needed to do any activities with the residents. Interview with the Administrator on 03/30/22 at 2:30pm revealed: - She was going to have a third shift staff member	D 318		

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D 318	Continued From page 7 come in some during the day and do activities. - The Staff member had only come in a few times to do activities, but did not stay long since she works on 3rd shift. - She knew that the activities had not been done in the facilities, because the staff were all busy. -She did think the staff were offering any activities. - Their had not been an activity calendar done for the month of March 2022.	D 318		
D 364	10A NCAC 13F .1004(g) Medication Administration 10A NCAC 13F .1004 Medication Administration (g) The facility shall ensure that medications are administered to residents within one hour before or one hour after the prescribed or scheduled time unless precluded by emergency situations. This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure medications were administered within one hour before or after the prescribed or scheduled times for 3 of 3 sampled residents (#1, #2 and #3) resulting in medications with multiple administration times being administered too close together between administration times, or one time medications being given past the administration times. The findings are: Review of the facility's Medication Administration Policy on 03/30/22 revealed the medications were to be administered one hour before or one hour after the scheduled administration times. 1. Review of Resident #1's current FL2 dated	D 364		

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D 364	Continued From page 8 03/07/22 revealed diagnoses included major depressive disorder with recurrent psychotic features, diabetes type 2, anxiety and hypertension. Review of Resident #1's Physician's orders dated 03/07/22 revealed: - There was an order for Amlodipine 10mg daily (used to lower blood pressure). - There was an order for Lipitor 40mg at bedtime (used to lower cholesterol). - There was an order for Buspirone HCL 15mg twice per day (used to treat anxiety). - There was an order for Emoquette 28 day 1 tablet daily (used for birth control). - There was an order for Lexapro 20mg daily (used to treat depression). - There was an order for Ferrous sulfate 325mg twice daily (used to treat iron deficiency). - There was an order for Levothyroxine 100mcg daily (used to treat an under active thyroid). - There was an order for Metformin 500mg twice per day with meals (used to treat diabetes). - There was an order for Pantoprazole 40mg daily (used to treat gastroesophageal reflux disease). Review of Resident #1's electronic Medication Administration Record (eMAR) for 02/01/22 through 03/30/22 revealed: -There was an entry for Amlodipine 10mg daily at 8:00am and documentation of administration on 03/13/22 and on 03/20/22. -There was an entry for Lipitor 40mg daily at 8:00pm and documentation of administration on 03/05/22 and 03/19/22. -There was an entry for Buspirone HCL 15mg twice daily at 8:00am and 8:00pm and documentation of administration on 03/13/22 and 03/20/22. -There was an entry for Emoquette 28 day tablet	D 364		

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once daily at 8:00am and documentation of administration on 03/20/22.
-There was an entry for Lexapro 20mg once daily at 8:00am and documentation of administration on 03/13/22 and 03/20/22.
-There was an entry for ferrous sulfate 325mg twice daily at 8:00am and 8:00pm and documentation of administration on 03/13/22 and 03/20/22.
-There was an entry for Levothyroxine 100mcg daily at 8:00am and documentation of administration on 03/13/22 and 03/20/22.
-There was an entry for metformin 500mg twice daily at 8:00am and 5:00pm and documentation of administration on 03/01/22, 03/03/22, 03/04/22, 03/04/22, 03/05/22, 03/05/22, 03/09/22, 03/13/22, 03/20/22, and 03/20/22.
-There was an entry for Pantoprazole 40mg once daily at 8:00am and documentation of administration on 03/20/22.

Review of Resident #1's Medication Variance Report for 03/01/22 through 03/23/22 revealed:
- The Amlodipine 10mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:06am and on 03/20/22 at 1:17pm.
- The Amlodipine 10mg scheduled for 8:00am were administered late 2 out of 23 days.
- The Lipitor 40mg scheduled for 8:00pm were documented as administered on 03/05/22 at 6:41pm and on 03/19/22 at 9:24pm.
- The Lipitor 40mg scheduled for 8:00pm were administered either late or early 2 out of 23 days.
- The Buspirone HCL 15mg scheduled for 8:00am and 8:00pm were documented as administered on 03/13/22 at 10:06pm, and 03/20/22 at 1:17pm.
- The Buspirone HCL 15mg scheduled for 8:00am and 8:00pm were administered late 2 our of 23 days.

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D 364	Continued From page 10 - The Emoquette 28 day tablet scheduled for 8:00am was documented as administered on 03/20/22 at 1:17pm. - The Emoquette 28 day tablet scheduled for 8:00am was administered 1 out of 23 days. - The Lexapro 20mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:06am, and 03/20/22 at 1:17pm. - The Lexapro 20mg scheduled for 8:00am were administered late 2 out of 23 days. - The ferrous sulfate 325mg scheduled for 8:00am and 8:00pm was documented as administered on 03/13/22 at 10:06am and 03/20/22 at 1:17pm. - The Ferrous Sulfate 325mg scheduled for 8:00am was administered late 2 out of 23 days. - The Levothyroxine 100mcg scheduled for 8:00am was documented as administered on 03/13/22 at 10:06am and 03/20/22 at 1:17pm. - The Levothyroxine 100mcg scheduled for 8:00am was administered late 2 out of 23 days. - The Metformin 500mg scheduled twice daily at 8:00am and 5:00pm was documented as administered on 03/01/22 at 7:16pm, 03/03/22 at 3:56pm, 03/04/22 at 9:02am, 03/04/22 at 7:53pm, 03/05/22 at 9:12am, 03/05/22 at 6:41pm, 03/09/22 at 7:09pm, 03/13/22 at 10:06am, 03/20/22 at 1:17pm, and 03/20/22 at 7:43pm. - The Metformin 500mg scheduled for 8:00am and 5:00pm was administered late 10 out of 23 times. - The Pantoprazole 40mg scheduled for 8:00am was documented as administered on 03/20/22 at 1:17pm. - The Pantoprazole 40mg scheduled for 8:00am was administered late 1 out of 23 times. Telephone interview with Resident #1's Primary Care Provider (PCP) on 03/30/22 at 3:45pm revealed Resident #1's record did not show any	D 364		

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documentation that the facility notified the provider about any late medication administrations.

Interview with a first shift Medication Aid (MA) on 03/31/22 at 9:50am revealed:
-Resident #1 would ask for her medications at different times for example she would not want her night time medications till right before she went to bed which would put her getting them at 10:00pm.
-Bedtime medications are scheduled for 8:00pm.
-Resident #1 would pick and choose which medications she took at times.
-Resident #1's provider knew that she refused some of her medications, but wanted us to continue to offer to her.

Attempted interview with Resident #1 was unsuccessful during the survey due to her being in the hospital.

Refer to interview on 03/30/22 at 3:45pm with the facility's Primary Care Provider.

Refer to interview on 03/31/22 at 9:50am with a Medication Aid (MA).

Refer to interview on on 03/30/22 at 3:00pm with the Administrator.

2. Review of Resident #2's current FL2 dated 06/24/21 revealed diagnoses included diabetes mellitus Type 2, epilepsy, peripheral neuropathy, depression disorder, gastroesophageal reflux disease, borderline personality disorder, bipolar disorder and post-traumatic stress disorder.

Review of Resident #2's Physician's orders dated 06/21/21 revealed:

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D 364	Continued From page 12 - There was an order for Aripiprazole 20mg daily (A medication used to treat bipolar disorder) - There was an order for Artificial tears to be administered twice daily (An eye drop used to lubricate dry eyes). - There was an order for Aspirin 81mg once daily at 8:00am (A medication used in heart patients to prevent heart attack or stroke). - There was an order for Calcium 600mg plus D three times per day (A medication used for supplementing calcium and calcium uptake). - There was an order for Celecoxib 200mg twice daily (A medication used as an anti-inflammatory). - There was an order for Clonazepam 0.5mg twice daily (A medication used to treat anxiety). - There was an order for Culturelle Digestive Health capsule once daily (A medication used as a digestive Aide). -There was an order for Divalproex ER 250mg (3 tablets) once daily (A medication used for mood stabilization and seizures). - There was an order for Divalproex SOD ER 500mg once daily (A medication used for mood stabilization and seizures). - There was an order for Docusate 100mg twice daily (A medication used as a stool softner). - There was an order for Duloxetine 90mg once daily (A medication used to treat depression). - There was an order for Ezetimibe 10mg once daily (A medication used to lower cholesterol levels). - There was an order for Fluticasone nasal spray 50mcg once daily (A nasal spray used to treat symptoms of allergies). - There was an order for Gabapentin 600mg twice daily (A medication used to prevent and control seizures, also in the treatment of nerve pain). - There was an order for Gabapentin 600mg (2	D 364		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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tablets) once daily (A medication used to prevent and control seizures, also in the treatment of nerve pain).
- There was an order for Glipizide ER 10mg once daily (A medication used to treat high blood sugar levels).
- There was an order for Jardiance 25mg once daily (A medication used to lower blood sugar).
- There was an order for Lamotrigine 25mg twice daily (A medication used to treat epilepsy, also can prevent low mood swings in patients with bipolar disorder).
- There was an order for Levothyroxine 125mcg once daily (A medication used to treat Used to treat hypothyroidism).
- There was an order for Metformin 750mg twice (A medication used to treat lower blood sugar).
- There was an order for Omeprazole 20mg once daily (A medication used to treat excess acid production in the stomach).
- There was an order for Pioglitazone 15mg daily (A medication used to treat high blood sugar levels).
- There was an order for Polyethylene glycol 3350 powder 17gm twice daily (A medication used to treat constipation).
- There was an order for Quetiapine 100mg (1 ½ tablets) once daily (A medication used to treat bipolar disorder).
- There was an order for Vitamin D3 2000IU once daily (A vitamin used for supplementing the uptake of calcium).

Review of Resident #2's electronic Medication Administration Record (eMAR) for 03/01/22 through 03/30/22 revealed:
-There was an entry for Aripiprazole 20mg daily at 8:00am and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL011376	A. BUILDING: _____ B. WING _____	R 03/31/2022

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 364	Continued From page 14 -There was an entry for Artificial tears twice daily at 8:00am and 8:00pm and documentation of administration on 03/18/22 and 03/20/22. -The artificial tears scheduled for 8:00pm were documented as administered on 03/19/22. -There was an entry for Aspirin 81mg was scheduled to be administered once daily at 8:00am and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22. -There was an entry for Calcium 600mg plus D three times daily at 8:00am, 12:00pm and 8:00pm and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22. -The Calcium 600mg plus D scheduled for 8:00pm were documented as administered on 03/19/22. -There was an entry for Celecoxib 200mg twice daily at 8:00am and 8:00pm and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/20/22 and 03/23/22. -The Celecoxib 200mg scheduled for 8:00pm were documented as administered on 03/19/22. -There was an entry for Clonazepam 0.5mg twice daily at 8:00am and 8:00pm and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22. -There was an entry for Culturelle Digestive Health capsule once daily at 8:00am and documentation of administration on 03/13/22, 03/16/22, 03/20/22 and 03/23/22. -There was an entry for Divalproex ER 250mg, 3 tablets, once daily at 8:00pm and documentation of administration on 03/19/22. -There was an entry for Divalproex SOD ER 500mg once daily at 8:00am and documentation of administration on 03/13/22, 03/16/22, 03/19/22, 03/20/22 and 03/23/22.	D 364		

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D 364	Continued From page 15 -There was an entry for Docusate 100mg twice daily at 8:00am and 8:00pm and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22, and 03/23/22. -There was an entry for Duloxetine 60mg once daily with a 30mg tablet at 8:00am and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22. -There was an entry for Ezetimibe 10mg once daily at 8:00am and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22. -There was an entry for Fluticasone nasal spray 50mcg once daily at 8:00am and documentation of administration on 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22. -There was an entry for Gabapentin 600mg twice daily at 8:00am and 2:00pm and documentation of administration on 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22. -There was an entry for Gabapentin 600mg, 2 tablets, once daily at 8:00pm and documentation of administration on 03/19/22. -There was an entry for Glipizide ER 10mg once daily at 8:00am and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22. -There was an entry for Jardiance 25mg once daily at 8:00am and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22. -There was an entry for Lamotrigine 25mg twice daily at 8:00am and 8:00pm and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22 and 8:00pm scheduled on 03/19/22. -There was an entry for Levothyroxine 125mcg once daily at 8:00am and documentation of	D 364		

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D 364	Continued From page 16	D 364		

administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22.
-There was an entry for Metformin 750mg twice daily at 8:00am and 8:00pm and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22 and the 8:00pm dose was administered on 03/19/22.
-There was an entry for Omeprazole 20mg once daily at 8:00am and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22.
-There was an entry for Pioglitazone 15mg once daily at 8:00am and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/20/22 and 03/23/22.
-There was an entry for Polyethylene glycol 3350 powder twice daily at 8:00am and 8:00pm and documentation of administration on 03/13/22, 03/16/22, 03/18/22, 03/19/22, 03/23/22 and the 8:00pm dose was administered on 03/19/22.
-There was an entry for Quetiapine 100mg, 1 ½ tablets, once daily at 8:00pm and documentation of administration on 03/19/22.
-There was an entry for Vitamin D3 2000IU once daily at 8:00am and documentation of administration on 03/13/2022, 03/16/22, 03/18/22, 03/20/22 and 03/23/22.

Review of Resident #2's Medication Variance Report for 03/01/22 through 03/23/22 revealed:
- The Aripiprazole 20mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am.
- The Aripiprazole 20mg scheduled for 8:00am were administered late 6 out of 23 days.
- The artificial tears scheduled for 8:00am were documented as administered on 03/18/22 at 10:13am, and on 03/20/22 at 12:29pm.

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D 364	Continued From page 17 -The artificial tears scheduled for 8:00pm were documented as administered on 03/19/22 at 9:53pm. - The artificial tears scheduled for 8:00am and 8:00pm were administered late 3 out of 23 days. - The Aspirin 81mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. - The Aspirin 81mg scheduled for 8:00am were administered late 6 out of 23 days. - The Calcium 600mg plus D scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. -The Calcium 600mg plus D scheduled for 8:00pm were documented as administered on 03/19/22 at 9:53pm. - The Calcium 600mg plus D scheduled for 8:00am and 8:00pm were administered late 7 out of 23 days. - The Celecoxib 200mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. -The Celecoxib 200mg scheduled for 8:00pm were documented as administered on 03/19/22 at 9:53pm. - The Celecoxib 200mg scheduled for 8:00am and 8:00pm were administered late 6 out of 23 days. - The Clonazepam 0.5mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am.	D 364		

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D 364	Continued From page 18 - The Clonazepam 0.5mg scheduled for 8:00am were administered late 6 out of 23 days. - The Culturelle digestive health scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. - The Culturelle digestive health scheduled for 8:00am were administered late 4 out of 23 days. -The Divalproex SOD ER 500mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. - The Divalproex SOD ER 500mg scheduled for 8:00am were administered late 5 out of 23 days. - The Divalproex ER 250mg scheduled for 8:00pm were documented as administered on 03/19/22 at 9:53pm. - The Divalproex ER 250mg scheduled for 8:00pm were administered late 1 out of 23 days. - The Docusate 100mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. -The Docusate 100mg scheduled for 8:00pm were documented as administered on 03/19/22 at 9:53pm. - The Docusate 100mg scheduled for 8:00am and 8:00pm were administered late 7 out of 23 days. - The Duloxetine 60mg and 30mg combined doses scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. - The Duloxetine 60mg and 30mg combined doses scheduled for 8:00am were administered late 6 out of 23 days.	D 364		

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D 364	Continued From page 19 - The Ezetimibe 10mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. - The Ezetimibe 10mg scheduled for 8:00am were administered late 6 out of 23 days. - The Fluticasone nasal spray 50mcg scheduled for 8:00am were documented as administered on 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. - The Fluticasone nasal spray 50mcg scheduled for 8:00am were administered late 5 out of 23 days. - The Gabapentin 600mg scheduled for 8:00am were documented as administered on 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. -The Gabapentin 600mg scheduled for 8:00pm was documented as administered on 03/19/22 at 9:53pm. - The Gabapentin 600mg scheduled for 8:00am and 8:00pm were administered late 6 out of 23 days. - The Glipizide ER 10mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. -The Glipizide ER 10mg scheduled for 8:00pm were documented as administered on 03/19/22 at 9:53pm. - The Glipizide ER 10mg scheduled for 8:00am and 8:00pm were administered late 7 out of 23 days. - The Jardiance 25mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at	D 364		

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10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am.
- The Jardiance 25mg scheduled for 8:00am were administered late 6 out of 23 days.
- The Lamotrigine 150mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am.
-The Lamotrigine 150mg scheduled for 8:00pm was documented as administered on 03/19/22 at 9:53pm.
- The Lamotrigine 150mg scheduled for 8:00am and 8:00pm were administered late 7 out of 23 days.
- The Levothyroxine 125mcg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am.
- The Levothyroxine 125mcg scheduled for 8:00am were administered late 6 out of 23 days.
- The Metformin ER 750mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am.
-The Metformin ER 750mg scheduled for 8:00pm was documented as administered on 03/19/22 at 9:53pm.
- The Metformin ER 750mg scheduled for 8:00am and 8:00pm were administered late 7 out of 23 days.
- The Omeprazole 20mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am.

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D 364	Continued From page 21 - The Omeprazole 20mg scheduled for 8:00am were administered late 6 out of 23 days. - The Pioglitazone 15mg scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. - The Pioglitazone 15mg scheduled for 8:00am were administered late 6 out of 23 days. - The Polyethylene Glycol 3350 powder scheduled for 8:00am were documented as administered on 03/13/22 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/19/22 at 10:20am and on 03/23/22 at 10:11am. -The Polyethylene Glycol 3350 powder scheduled for 8:00pm was documented as administered on 03/19/22 at 9:53pm. - The Polyethylene Glycol 3350 powder scheduled for 8:00am and 8:00pm were administered late 6 out of 23 days. -The Quetiapine 100mg scheduled for 8:00pm was documented as administered on 03/19/22 at 9:53pm. -The Quetiapine 100mg scheduled for 8:00pm was administered late 1 out of 23 days. - The Vitamin D 2000IU scheduled for 8:00am were documented as administered on 03/13/2022 at 10:40am, 03/16/22 at 9:45am, 03/18/22 at 10:13am, 03/20/22 at 12:29pm and on 03/23/22 at 10:11am. - The Vitamin D 2000IU scheduled for 8:00am were administered late 5 out of 23 days. Refer to interview on 03/30/22 at 3:45pm with the facility's Primary Care Provider. Refer to interview on 03/31/22 at 9:50am with a Medication Aide (MA). Refer to interview on on 03/30/22 at 3:00pm with	D 364		

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D 364	Continued From page 22 the Administrator. 3. Review of Resident #3's current FL2 dated 8/10/21 revealed diagnoses included Chronic Obstructive Pulmonary Disease (COPD), cardiomyopathy, Type 2 Diabetes Mellitus, fibromyalgia, gout, anxiety, depression, gastroesophageal reflux disease (GERD) and hyperlipidemia. Review of Resident #3's Physian's orders dated 08/10/21 revealed: -There was an order for Allopurinol 100mg once daily (A medication used to prevent or lower uric acid levels in the blood). - There was an order for Aspirin 81mg once daily (A medication used in heart patients to prevent heart attack or stroke). - There was an order for Carvedilol 6.25mg twice daily (A medication used to treat high blood pressure) - There was an order for Entresto 24mg-26mg twice daily (A medication used to lower the risk of heart failure). failure) - There was an order for Glipizide XL 5mg once daily (A medication used to treat high blood sugar levels in the blood) - There was an order for Pantoprazole 40mg once daily (A medication used to treat excess acid production in the stomach). - There was an order for Simvastatin 20mg once daily (A medication used to manage cholesterol levels) - There was an order for Spironolactone 25mg, (½ tablet) once daily (A medication used to treat high blood pressure). - There was an order for Xarelto 15mg once daily (A medication used to reduce the risk of stroke and blood clots).	D 364		

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D 364	Continued From page 23 Review of Resident #3's electronic Medication Administration Record (eMAR) for 03/01/22 through 03/30/31 revealed: - There was an entry for Allopurinol 100mg once daily at 8:00am and documentation of administration on 03/16/2022, 03/20/22 and 03/23/22. - There was an entry for aspirin 81mg once daily at 8:00am and documentation of administration on 03/16/2022, 03/20/22 and 03/23/22. - There was an entry for Carvedilol 6.25mg twice daily at 8:00am and 8:00pm and documentation of administration on 03/20/22 and 03/23/22, and the 8:00pm dose on 03/05/22. - There was an entry for Entresto 24mg-26mg twice daily at 8:00am and 8:00pm and documentation of administration on 03/20/22 and 03/23/22. - There was an entry for Glipizide XL 5mg once daily at 8:00am and documentation of administration on 03/20/22 and 03/23/22. - There was an entry for Pantoprazole 40mg once daily at 8:00am and documentation of administration on 03/16/2022, 03/20/22 and 03/23/22. - There was an entry for Simvastatin 20mg once daily at 8:00am and documentation of administration on 03/16/2022, 03/20/22 and on 03/23/22. - There was an entry for Spironolactone 25mg, ½ tablet, once daily at 8:00am and documentation of administration on 03/23/22. - There was an entry for Xarelto 15mg once daily at 8:00am and documentation of administration on 03/16/2022, 03/20/22 and 03/23/22. Review of Resident #3's Medication Variance Report for 03/01/22 through 03/23/22 revealed: - The Allopurinol 100mg scheduled for 8:00am were documented as administered on 03/16/2022	D 364		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL011376	A. BUILDING: _____ B. WING _____	R 03/31/2022

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D 364	Continued From page 24	D 364		

at 9:55am, 03/20/22 at 11:25am and on 03/23/22 at 12:15pm.
- The Allopurinol 100mg scheduled for 8:00am were administered late 3 out of 23 days.
- The Aspirin 81mg scheduled for 8:00am were documented as administered on 03/16/2022 at 9:55am, 03/20/22 at 11:25am and on 03/23/22 at 12:15pm.
- The Aspirin 81mg scheduled for 8:00am were administered late 3 out of 23 days.
- The Carvedilol 6.25mg scheduled for 8:00am were documented as administered on 03/20/22 at 11:25am and on 03/23/22 at 12:15pm.
-The Carvedilol 6.25mg scheduled for 8:00pm were documented as administered on 03/05/22 at 6:00pm.
- The Carvedilol 6.25mg scheduled for 8:00am and 8:00pm were administered late 3 out of 23 days.
- The Entresto 24mg-26mg scheduled for 8:00am were documented as administered on 03/20/22 at 11:25am and on 03/23/22 at 12:15pm.
-The Entresto 24mg-26mg scheduled for 8:00pm were documented as administered on 03/05/22 at 6:00pm.
- The Entresto 24mg-26mg scheduled for 8:00am were administered late 3 out of 23 days.
- The Glipizide 5mg scheduled for 8:00am were documented as administered on 03/20/22 at 11:25am and on 03/23/22 at 12:15pm.
- The Glipizide 5mg scheduled for 8:00am were administered late 2 out of 23 days.
- The Pantoprazole 40mg scheduled for 8:00am were documented as administered on 03/16/2022 at 9:55am, 03/20/22 at 11:25am and on 03/23/22 at 12:15pm.
- The Pantoprazole 40mg scheduled for 8:00am were administered late 3 out of 23 days.
- The Simvastatin 20mg scheduled for 8:00am were documented as administered on 03/16/2022

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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D 364	Continued From page 25 at 9:55am, 03/20/22 at 11:25am and on 03/23/22 at 12:15pm. - The Simvastatin 20mg scheduled for 8:00am were administered late 3 out of 23 days. - The Spironolactone 25mg scheduled for 8:00am were documented as administered on 03/23/22 at 12:15pm. - The Spironolactone 25mg scheduled for 8:00am was administered late 1 out of 23 days. - The Xarelto 15mg scheduled for 8:00am were documented as administered on 03/16/2022 at 9:55am, 03/20/22 at 11:25am and on 03/23/22 at 12:15pm. - The Xarelto 15mg scheduled for 8:00am were administered late 3 out of 23 days. Interview with Resident #3 on 03/23/22 at 2:30pm revealed: -She did not receive her blood pressure medicine on 03/20/22 between 7am and 9am. -She had chest pain and tried to find staff to call for an ambulance. -The MA was at a sister facility talking with staff. -The MA gave her the blood pressure medication around 11:30am. -The MA did not call for an ambulance. -The MA did not check her blood pressure or check on her later in the day. Refer to interview on 03/30/22 at 3:45pm with the facility's Primary Care Provider. Refer to interview on 03/31/22 at 9:50am with a Medication Aide (MA). Refer to interview on on 03/30/22 at 3:00pm with the Administrator. _____ Telephone interview on 03/30/22 at 3:45pm with the Facility's Primary Care Provider (PCP)	D 364		

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D 364	Continued From page 26 revealed: - She is one of the two PCP's that work in the facility. - She is the mental health provider for the facility. - The medical provider is not available this week. - If medications ordered more than once per day are given too close the resident could become over-sedated or some medications could cause toxicity. - All medications need to be given as ordered. Interview on 03/31/22 at 9:50am with a Medication Aide (MA) revealed: - Some days she had to administer medications for multiple buildings. - The days that she had to administer medications to several buildings, she felt like she was under pressure to get all the medications given within the timeframe. -There were sometimes that there would be only 2 MA's and they would have to split the buildings. - The days that she had administered medications for several buildings she would be as much as an hour or later getting the medications administered. - She did not call the provider to let them know the medications had been administered late. Interview on 03/30/22 at 3:00pm with the Administrator revealed: - She expected the Medication Aides to administer the medications within an hour before or after the time ordered. - If a medication Aide could not get the medications administered within the specified time frames they should call the physician and let them know the medications will be late. - The Medication Aides always can call either myself or the Resident Care Coordinator to ask for help.	D 364		

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