

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL011329	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 05/04/2022
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NAME OF PROVIDER OR SUPPLIER HOMINY VALLEY RETIREMENT CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 2189 SMOKEY PARK HIGHWAY CANDLER, NC 28715
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D 000	Initial Comments The Adult Care Licensure Section completed an annual and follow-up survey on 05/03/22 and 05/04/22.	D 000		
D 307	10A NCAC 13F .0904(e)(1) Nutrition And Food Service 10A NCAC 13F .0904 Nutrition And Food Service (e) Therapeutic Diets in Adult Care Homes: (1) All therapeutic diet orders including thickened liquids shall be in writing from the resident's physician. Where applicable, the therapeutic diet order shall be specific to calorie, gram or consistency, such as for calorie controlled ADA diets, low sodium diets or thickened liquids, unless there are written orders which include the definition of any therapeutic diet identified in the facility's therapeutic menu approved by a registered dietitian. This Rule is not met as evidenced by: TYPE B VIOLATION Based on observations, record reviews, and interviews the facility failed to ensure 1 of 1 sampled residents (Resident #4) was served a pureed diet as ordered by the primary care physician. The findings are: Review of the current FL2 for Resident #4 dated 02/15/22 revealed: -Diagnoses included Parkinson's Disease, hypertension and hyperlipidemia. -An order for a pureed diet and honey thick liquids. Review of the care plan for Resident #4 dated	D 307	See Attached 6/16/22	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

JLIA11

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Reviewed and Acknowledged 06/17/22 rm

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D 307	Continued From page 1 06/23/21 revealed a pureed diet. Review of the lunch menu for 05/03/22 for a pureed diet revealed pureed ham, mixed vegetables, pudding and a roll. Observation on 05/03/22 at 11:24am of the cabinet door on the left side of the kitchen revealed: -A typed and handwritten list dated 02-04-22 with the diets for facility residents -A handwritten entry under the puree diet column with Resident #4's name. -A typed entry under the thickened liquids column with Resident #4's name. Observation of the kitchen refrigerator on 05/23/22 at 11:25am revealed premixed honey thick apple juice, and water. Observation of the lunch meal on 05/03/22 of the lunch meal from 12:07pm - 12:33pm revealed: -The Maintenance Supervisor was assisting the cook in the kitchen with the lunch meal. -A personal care aide (PCA) came to the kitchen door prior to the lunch service and told the Maintenance Supervisor Resident #4 did not want the pureed ham that was being served but was requesting a bowl of cereal. -The Maintenance Supervisor went to the pantry and obtained a bag of crisped rice cereal poured it in a bowl with regular milk and then served Resident #4 the cereal. -At 12:07pm Resident #4 began eating the crisped rice cereal and began coughing. -Her nose was running, her face was red and her breathing was labored due to the coughing. -Resident #4 continued to cough and eat the cereal. -After prompting the PCA went over to assist	D 307		6/16/22	

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D 307	Continued From page 2 Resident #4. -She is ok, she frequently coughs when she eats". Observation of the preparation of the breakfast meal on 05/04/22 at 8:00am for Resident #4 revealed: -The cook and the Director of Operations were in the kitchen. -The Director of Operations was teaching the cook how to fix the pureed meal for Resident #4. -The cook put a piece of cooked sausage in the blender adding milk and thickener to the sausage until it became a pureed consistency. -The cook prepared scrambled eggs into the blender adding milk and thickener until it became a pureed consistency. -The cook placed a prepared blueberry muffin into the blender adding milk and thickener until it became a pureed consistency. -The cook cleaned the blender after each use. -The pureed sausage, eggs and muffin were served with honey thick apple juice to Resident #4. Interview with the Cook on on 05/03/22 at 12:30pm revealed: -She cooked in the kitchen 2 days a week so the regular cook could have time off. -She had not had any training other than what other aides working in the facility had told her to do. -There was a list of diet orders taped to the outside of the cabinet door for staff use. -Pureed meals either had water or milk put in them in order to make them a pureed consistency for the resident to eat. -She observed other staff do that so she copied what they did. -The Maintenance Supervisor had assisted her	D 307		6/16/22	

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D 307	Continued From page 3 during the lunch meal on 05/03/22. -She was aware Resident #4 had received a bowl of cereal for lunch on 05/03/22 but did not think the cereal needed to be pureed as cereal became mushy the longer it was in the milk. Interview with the Director of Operations and the Cook on 05/03/22 at 3:40pm revealed: -Resident #4's food was usually placed in a blender and either milk or water was added to make it pureed consistency. -The cook did not puree cereal on 05/03/22. -The Maintenance Supervisor had used regular milk in the cereal. -The cook was aware Resident #4 was to be provided a pureed meal with honey thickened liquids. -The Director of Operations said she did not realize the cook had not received any training. -Cereal with milk was not considered puree. -The Director of Operations said she did not know the Maintenance Supervisor had given Resident #4 a bowl of crisped rice cereal. -The regular cook and the Administrator were responsible for training staff. -The Maintenance Supervisor had assisted in the kitchen before and the cook would have been responsible for ensuring Resident #4 received the meal texture the physician had ordered for her. -The Director of Operations said Resident #4 frequently coughed with her meals. Interview with the Maintenance Supervisor on 05/04/22 at 7:40am revealed: -He was responsible for maintenance issues in the facility and a sister facility but also had worked where he was needed with the exception of medication aide. -He had previous experience working in a sister facility's kitchen from years ago but he usually did	D 307		6/16/22	

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

HOMINY VALLEY RETIREMENT CENTER

2189 SMOKEY PARK HIGHWAY
CANDLER, NC 28715

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D 307	Continued From page 4 not work in the kitchen. -He assisted with residents personal care as he was also PCA and also provided transportation for residents. -He had assisted with the lunch meal on 05/03/22 to help out the cook. -He was aware Resident #4 required a pureed diet and honey thickened liquids. -A PCA had told him prior to preparing a meal for Resident #4, Resident #4 did not want the ham for lunch but instead wanted a bowl of cereal. -He had prepared Resident #4 a regular bowl of crisped rice cereal with regular milk as requested. -He did not puree cereal. -He stated he did not think about the pureed diet. -He had just prepared the cereal as Resident #4 requested and gave it to her. Observation of the breakfast meal on 05/04/22 from 8:06am -8:20am of Resident #4 revealed: -Resident #4 was served pureed sausage, eggs and muffin were served with honey thick apple juice. -Resident #4 was coughing at times during the meal. -The Director of Operations assisted and attended to Resident #4 during the breakfast meal. -A family member ate beside her during the meal. -Interview with a family member of Resident #4 on 05/04/22 at 9:09am revealed: -Resident #4 had experienced difficulty with eating for a long time. -Resident #4 coughed a lot during all her meals. -He had no concerns with the meals Resident #4 received; she will "eat what she wants". Interview with the Administrator on 05/04/22 at 10:45am revealed:	D 307		4/14/22

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D 307	Continued From page 5 -She and the main cook for the facility had trained the cook who was working on 05/03/22 and 05/04/22. -She was made aware Resident #4 had received a regular bowl of cereal on 05/03/22. -Resident #4 was on a pureed diet with honey thick liquids. Attempted telephone interview with the primary care physician for Resident #4 on 05/03/22 at 3:39pm and 05/04/22 at 9:02am was unsuccessful. Based on observations, interviews and record reviews it was determined Resident #4 was not interviewable. The facility failed to ensure a resident received a pureed meal with honey thick milk causing the resident (Resident #4) to cough, with her face turning red and her breathing was labored. This failure was detrimental to the safety, health, and welfare of the residents and constitutes a Type B Violation. The facility provided a plan of protection in accordance with G.S. 131D-34 on 05/03/22 for this violation. THE CORRECTION DATE FOR THE TYPE B VIOLATION SHALL NOT EXCEED June 18, 2022.	D 307			
D912	G.S. 131D-21(2) Declaration of Residents' Rights G.S. 131D-21 Declaration of Residents' Rights Every resident shall have the following rights: 2. To receive care and services which are adequate, appropriate, and in compliance with	D912			

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D912	Continued From page 6 relevant federal and state laws and rules and regulations. This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure residents received care and services which were adequate, and in compliance with relevant federal and state laws and rules and regulations related to Nutrition and Food Services. The findings are: Based on observations, record reviews, and interviews the facility failed to ensure 1 of 1 sampled residents (Resident #4) was served a pureed diet as ordered by the primary care physician. [Refer to Tag 0307 NCAC 13F .0904 (e) (1) Nutrition and Food Service (Type B Violation)].	D912			4/14/22

5/31/2022

Re: SOD for Hominy Valley

Tag D307 and TAG D912

The facility has implemented a training checkoff list for all new and existing employees. Inservice's will be monthly on current residents to see if current diet is working well for the resident. The Clinical Supervisor and the Operation manager will hold these in-services. Documentation will be kept for review.

The kitchen staff will be trained using this tool as well as the Food Service Orientation Manual.

When the facility receives a new resident the RCC, Clinical Supervisor and the Administrator will review the admission packet and diet orders and train staff accordingly, post new diet orders and have the kitchen staff sign that they have been explained the diet order and that they understand the order.

The RCC/SIC on duty will monitor all meals to ensure that proper therapeutic diets are being followed, documentation will be completed at each meal and kept in the medication room for review.

All training will be documented, and records will be kept in the personal file for review.

The Administrator will assign a designated person to monitor the above area for accuracy to ensure proper documentation is being recorded and available upon request.

The correction date for above tags will be completed by 6/18/2022

Spate 5/31/22