STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL092228	A. BUILDING: _____ B. WING _____	R-C 10/12/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NOVELTY HEALTHCARE SERVICES II	6704 SHANGHI DRIVE WILLOW SPRINGS, NC 27592

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments The Adult Care Licensure Section conducted a follow-up survey on 10/12/21.	{C 000}		
C 612	10A NCAC 13G .1701 (c) Infection Prevention & Control Program (temp) 10A NCAC 13G .1701 INFECTION PREVENTION AND CONTROL PROGRAM (c) When a communicable disease outbreak has been identified at the facility or there is an emerging infectious disease threat, the facility shall ensure implementation of the facility ' s IPCP, related policies and procedures, and published guidance issued by the CDC; however, if guidance or directives specific to the communicable disease outbreak or emerging infectious disease threat have been issued in writing by the NCDHHS or local health department, the specific guidance or directives shall be implemented by the facility. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure recommendations and guidance established by the Centers for Disease Control and Prevention (CDC) during the global coronavirus (COVID-19) pandemic were implemented and maintained to provide protection and reduce the risk of transmission	C 612		

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C 612	Continued From page 1 and infection to residents as related to the use of facemasks by facility staff. The findings are: Observation upon entry to the facility on 10/12/21 at 9:05am revealed: -The Supervisor-in-Charge (SIC) was not wearing a facemask when she answered the door. -There was a box of facemasks on a table in the entryway. Observations on 10/12/21 between 9:05am-11:30am revealed the SIC did not wear a facemask while she was in the common areas of the facility. Review of the CDC interim infection prevention and control recommendations for healthcare personnel (HCP) during the COVID-19 pandemic dated 09/10/21 revealed HCP should wear source control (facemasks) when they were in areas of the facility where they could encounter residents. Review of the facility's COVID-19 infection control policy revealed all staff were to implement universal use of facemasks while in the common areas of the facility or during any activities with the residents or visitors. Interview with a resident of the facility on 10/12/21 at 9:09am revealed the SIC did not always wear a facemask when she was among the residents in the facility. Interview with a second resident on 10/12/21 at 9:17am revealed the SIC did not wear a facemask when she was among the residents in the facility.	C 612		

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C 612	Continued From page 2 Interview with a third resident on 10/12/21 at 9:22am revealed no staff wore facemasks when they were among the residents in the facility. Interviews with the SIC on 10/12/21 at 9:32am and 12:35pm revealed: -She was back-up staff. -The Administrator had trained her on COVID-19 protocol, but she did not remember the date of the last training session. -The Administrator gave her a brief update on COVID-19 protocol when she reported to duty last week. -The residents and staff did not need to wear a facemask if a visitor was wearing a facemask. -Staff did not need to wear a mask while at the facility. -The last time she worked at the facility was in June 2021. -She followed the same protocol in June 2021 as she was currently following. -She last read the facility's COVID-19 policy in early 2021. -She assumed she did not need to wear a facemask in the facility because all the residents were vaccinated. -The Administrator told her to put on a mask when the Administrator arrived at the facility this morning. Telephone interview with the Administrator on 10/12/21 at 12:42pm revealed: -The CDC recommended staff continue to wear facemasks while among residents in the facility. -She told the SIC she was supposed to wear a facemask while she was in the facility. -She expected staff to wear a facemask at all times while in the facility.	C 612		