STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL078038	A. BUILDING: _____ B. WING _____	07/21/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COVENANT CARE	600 MT. MORIAH ROAD LUMBERTON, NC 28360

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on July 20, 2022 through July 21, 2022.	D 000		
D 206	10A NCAC 13F .0604 (2--b) Personal Care And Other Staffing 10A NCAC 13F .0604 Personal Care And Other Staff The following describes the nature of the aide's duties, including allowances and limitations: (B) Any housekeeping performed by an aide between the hours of 7 a.m. and 9 p.m. shall be limited to occasional, non-routine tasks, such as wiping up a water spill to prevent an accident, attending to an individual resident's soiling of his bed, or helping a resident make his bed. Routine bed-making is a permissible aide duty. This Rule is not met as evidenced by: Based on observations, interviews and record review, the facility failed to assure housekeeping and laundry performed by personal care aides working in the facility between 7:00am and 9:00pm were limited to occasional, non-routine tasks. The findings are: Interview with the Supervisor-in-Charge/Medication Aide (SIC/MA) on 07/20/22 at 8:30am revealed the facility census was 18. Review of the staffing schedule for 07/20/22 and 07/21/22 revealed:	D 206		

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D 206	Continued From page 1 -One medication aide and 2 personal care aides were scheduled to work on first shift on 07/20/22 and 07/21/22, -One medication aide and 2 personal care aides were scheduled to work on second shift on 07/20/22. -One medication aide and 1 personal care aide was scheduled to work on second shift on 07/21/22, -There was no staff designated for housekeeping and laundry duties. Observation of a Personal Care Aide (PCA) on 07/20/22 at 11:55am revealed the PCA entered room10 and retrieved a basket of dirty clothes. The PCA informed the resident she was taking the clothes to the laundry room for washing. Observations of PCAs on 07/20/22 at 2:12pm revealed the PCAs were standing at a housekeeping cart that contained cleaning supplies, entered a common bathroom, and began cleaning the sink countertop. Observations of a PCA on 07/21/22 at 9:42am revealed: -The PCA exited bathroom 5 with a bag of trash. -The PCA removed two cleaning agent containers from a housekeeping cart, returned in the bathroom, sprayed the inside of the toilet bowl with the cleaning agents, used a toilet bowl cleaner brush and cleaned the inside of the toilet bowl. -A call light sounded and the PCA continued to clean until prompted by the surveyor to attend to the call light. -The PCA attended the call light, returned to bathroom 5 and proceeded to clean the bathroom sink.	D 206		

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D 206	Continued From page 2 Confidential interviews with staff revealed: -The staff had five resident rooms to clean during the day. -The staff cleaned the bathrooms. The staff swept and mopped the floors and dusted the rooms. -Residents were assigned different days for laundry. -On the residents assigned laundry day, the PCAs were responsible for doing these resident's laundry. -First shift did laundry on Monday and second shift completed the laundry if first shift was unable to finish it. -The staff was responsible for doing residents' laundry. -The staff did laundry and housekeeping tasks when working the 7:00am - 3:00pm shift and 11:00am - 7:00pm shift. -During the weekend, there was only a medication aide and one PCA scheduled to work from 7:00am - 11:00pm and duties included laundry and sweeping and mopping the facility. -There were no housekeeping staff. Review of a Laundry Day/Sheet Schedule for the medication aides and personal care aides revealed: -The medication aide on first shift ("MT1") was assigned a resident laundry on Monday, Tuesday, Thursday, and Friday. -The medication aide ("MT2") on second shift was assigned a resident laundry on Monday, Tuesday, Wednesday, Friday, and Saturday. -The personal care aide on second shift ("PC2") was assigned a resident laundry on Monday, Tuesday, Thursday, and Friday. Interview with the Administrator on 07/21/22 at	D 206		

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D 206	Continued From page 3 10:47am revealed: -All the PCAs were responsible for "tidying" the rooms and "spot sweep and mop". -The staff scheduled to work the 11:00am -7:00pm did much of the cleaning. -The bathrooms were cleaned during the day all day long. -Resident sheets were changed on the residents assigned laundry day. -Each MA and PCA had assigned rooms for which they were responsible for taking off the bed sheets, sweeping and mopping, emptying trash, and making the beds. -She did not have laundry staff or housekeeping staff employed at the facility. -She was not aware of the rule that personal care staff were only to perform occasional non-routine housekeeping task from 7:00am - 9:00pm.	D 206		
D 358	10A NCAC 13F .1004(a) Medication Administration 10A NCAC 13F .1004 Medication Administration (a) An adult care home shall assure that the preparation and administration of medications, prescription and non-prescription, and treatments by staff are in accordance with: (1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and (2) rules in this Section and the facility's policies and procedures. This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to administer medications as ordered for 1 of 3 sampled residents (#1) related to administration of medication used to treat high blood pressure	D 358		

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D 358	Continued From page 4 The findings are: Review of Resident #1's current FL-2 dated 01/24/22 revealed diagnoses included lower extremities edema, schizoaffective disorder, chronic obstructive pulmonary disease, hypertension, and history of angio edema. Review of a physician's order for Resident #1 dated 07/11/22 revealed an order for chlorthalidone (used to treat high blood pressure) 25mg tablet daily. Review of Resident #1's July 2022 medication administration records (MARs) revealed: -There was a handwritten entry for chlorthalidone 25mg tablet daily scheduled for administration at 7:30am. -There was documentation of administration daily beginning 07/12/22 through 07/21/22. Observation of Resident #1's medication on hand on 07/21/22 at 10:31am revealed there was no chlorthalidone medication in any strength on hand. Interview with the Medication Aide (MA) on 07/21/22 at 10:28am revealed the Administrator and Resident Care Coordinator received new orders and faxed the orders to the pharmacy. Interview with the MA on 07/21/22 at 12:10pm revealed: -He administered Resident #1's morning medication on 07/21/22. -He thought he administered the chlorthalidone 25mg tablet to Resident #1 on 07/21/22 with other morning medications. -The chlorthalidone had to be in the medication	D 358		

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for administering to Resident #1.
-He documented administering the chlorthalidone on 07/21/22 at 7:30am.
-He had not looked at the medications as he was trained to do when administering medications.
-He was supposed to compare medications to the MAR before administering the medication and sign the MAR after administering the medication.

Interview with the Administrator on 07/21/22 at 12:17pm revealed:
-She expected the MA's to administer medications as ordered.
-She did not know why the MA documented administering the chlorthalidone 25mg tablet if the medication was not available for administration.

Interview with the Patient Health Care Coordinator on 07/21/22 at 12:49pm revealed:
-She remembered ordering the chlorthalidone and remembered the medication being delivered to the facility.
-The Administrator told her that she remembered administering the chlorthalidone last week.

Telephone interview with a Pharmacy Technician at the provider consulting pharmacy on 07/21/22 at 1:00pm revealed:
-The pharmacy dispensed 28 tablets of chlorthalidone 25mg to the facility on 07/11/22, which was a 28-day supply.
-The chlorthalidone 25mg tablets were received by a facility staff according to a medication receipt.

Interview with Resident #1 on 07/21/22 at 1:14pm revealed:
-She needed to sit down for a while.
-She complained of a headache.
-She was a smoker.

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D 358	Continued From page 6 -She was prescribed medication for blood pressure. -She did not know the name of her blood pressure medication. -She thought she was administered the blood pressure medication on 07/21/22 in the morning. Observation of the MA on 07/21/22 at 1:17pm revealed he obtained a blood pressure reading for Resident #1 of 116/69. Attempted telephone interview with Resident #1's Primary Care Provider on 07/21/22 at 1:22pm was unsuccessful.	D 358		