STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL083018	A. BUILDING: _____ B. WING _____	09/28/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PRESTWICK VILLAGE	1000 JOHNS ROAD LAURINBURG, NC 28352

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on 09/27/22- 09/28/22.	D 000		
D 310	10A NCAC 13F .0904(e)(4) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (e) Therapeutic Diets in Adult Care Homes: (4) All therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by the resident's physician. This Rule is not met as evidenced by: TYPE B VIOLATION Based on observations, interviews and record reviews the facility failed to serve a therapeutic diet as ordered by the Primary Care Provider (PCP) for 1 out of 1 resident with a mechanical soft diet. The findings are: Review of Resident #1's current FL-2 dated 07/12/22 revealed diagnoses included traumatic subdural hemorrhage, heart failure, hypertension, hyperlipidemia and Parkinson's. Review of Resident #1's diet order dated 07/12/22 revealed: -She was on a regular diet with a mechanical soft texture. (A mechanical soft diet is a textured-modified diet that restricts foods that are difficult to chew or swallow).	D 310		

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D 310	Continued From page 1 -She was ordered nectar thickened liquids. Review of the facility's weekly menu for lunch on 09/27/22 revealed fettuccine in savory meat sauce, zucchini tomato salad, green salad and garlic bread. Review of the facility's recipe book for the lunch meal served on 09/27/22 revealed: -The special diet instructions for modified diets were located at the bottom page of each individual food recipe. -The toss salad was to be replaced with boiled or steamed, soft well cooked vegetables of choice for a mechanical soft diet. Observation of the lunch meal on 09/27/22 revealed: -Resident #1 received a toss salad. -The resident ate the toss salad, with no signs of coughing or aspiration. (Aspiration is when a person accidentally inhales food or liquids into their windpipe or lungs. This can lead to coughing, difficulty breathing, discomfort, pneumonia and sometimes choking). Interview with the Dietary Manager (DM) on 09/27/22 at 11:15am and 4:10pm revealed: -She had been in her new role as DM for 2 to 3 weeks. -She cooked and served the same food for all the residents in the facility. -She chopped the food for the modified, mechanical soft diets. -She was not shown the modified, mechanical soft diets in the recipe book. -She did not use the recipes to determine what to serve a resident with a modified, mechanical soft diet. -She was trained on 09/27/22 by the foodservice	D 310		

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D 310	Continued From page 2	D 310		

company which provided the menus.
-The training she received with the foodservice company consisted of showing her how to print the facility's weekly menus.
-She did not know the diet instructions for a modified, mechanical soft diet were at the bottom page of the recipe.

Review of the facility's weekly menu for breakfast on 09/28/22 revealed egg of choice, home fried potatoes, bacon and fresh fruit.

Review of the facility's recipe book for the breakfast meal served on 09/28/22 revealed the bacon was to be omitted and replaced with ground sausage patty or link.

Observation of the breakfast meal on 09/28/22 revealed
-The personal care aide (PCA) placed Resident #1's plate in front of her.
-Resident #1 was served chopped bacon.
-Resident #1 picked up a spoon and placed it in her plate, to pick up some food.
-The surveyor prompted the PCA and she removed Resident #1's plate.

Interview with the cook on 09/28/22 at 8:03am and 11:05am revealed:
-She followed the diet order list for Resident #1 posted on the wall in the kitchen.
-She chopped the bacon because she did not want Resident #1 to choke.
-When bacon was offered on the menu, she always served it to Resident #1.
-She did not know the special diet instructions for a modified, mechanical soft diet were listed on the recipes, but she knew the recipe book was in the kitchen.

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D 310	Continued From page 3 Interview with the Primary Care Provider (PCP) on 09/27/22 at 12:22pm revealed: -Resident #1 had a diagnosis of dysphagia. -She expected the facility to follow the diet instructions for a modified, mechanical soft diet for Resident #1. -Resident #1 was at risk for aspiration if she were not served the food items for a modified, mechanical soft diet. Interview with the Interim Administrator on 09/28/22 at 8:25am revealed: -The dietary manager was new. -The facility was responsible for ensuring the dietary manager was trained by an experience dietary manager. -She expected the cooks to ensure the residents in the facility were receiving the diet ordered. -Serving Resident #1 the incorrect diet placed her at risk for aspirating. _____ The failure of the facility to ensure the dietary staff was trained on what foods to serve a resident with a modified diet, mechanical soft order placed the resident at risk for aspiration which was detrimental to the health of the resident and constitutes for a Type B violation. _____ The facility provided a plan of protection in accordance with G.S. 131D-34 on 09/28/22. CORRECTION DATE FOR THE TYPE B VIOLATION SHALL NOT EXCEED 11/12/22.	D 310		
D912	G.S. 131D-21(2) Declaration of Residents' Rights G.S. 131D-21 Declaration of Residents' Rights Every resident shall have the following rights:	D912		

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D912	Continued From page 4 2. To receive care and services which are adequate, appropriate, and in compliance with relevant federal and state laws and rules and regulations. This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to ensure residents received care and services which were adequate, appropriate and in compliance with relevant federal and state laws and rules and regulations related to Nutrition and Food Service. The findings are: 1. Based on observations, interviews and record reviews the facility failed to serve a therapeutic diet as ordered by the Primary Care Provider (PCP) for 1 out of 1 resident with a mechanical soft diet. [Refer to Tag 310, 10A NCAC 13F .0904(e)(4) Nutrition and Food Service (Type B Violation)].	D912		