DHSR LIMITED USE STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	PROVIDER IDENTIFICATION NUMBER: **HAL005015**	MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	DATE SURVEY COMPLETED: 10/12/2022

NAME OF PROVIDER	STREET ADDRESS, CITY, STATE, ZIP CODE
FOREST RIDGE	**151 VILLAGE PARK DRIVE WEST JEFFERSON, NC 28694**

ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted a follow-up survey on October 11-12, 2022.			
D378	10A NCAC 13F .1006(b) Medication Storage 10A NCAC 13F. 1006(b) Medication Storage Based on observations, record reviews and interviews the facility failed to ensure the medication cart on the Special Care Unit was properly secured. The findings are: Observation on the Special Care Unit (SCU) on 10/11/22 at 10:20am revealed: -There were 17 residents in the SCU. -A male resident that walked up to the medication cart where was no SCU staff present. -The resident picked up a pair of reading glasses that were lying on top of the medication cart and tried them on. -He looked at the screen of the medication cart laptop, then removed the reading glasses, placed them down on the cart and walked away. -No SCU staff observed the male resident during the time he had access to the medication cart.			

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D378	Observation of the Special Care Unit (SCU) medication cart on 10/11/22 at 2:50pm revealed: -The medication cart was in front of the nurse's station on the SCU while the surveyor checked medications on hand for a resident. -After the medications on hand were checked, the MA pushed in the primary locking mechanism on the medication cart, and immediately the lock popped out of position approximately half-way. -The MA pushed the lock back in again, and it remained in place, and she stated, "They are supposed to be replacing these things [the medication carts]." -Before leaving the medication cart, the surveyor tried to open the second drawer on the medication cart to verify that it was locked correctly, and after 2 attempts, the drawer to the medication cart came open without the MA unlocking the cart. Interview with the SCU MA on 10/11/22 at 3:26pm revealed: -She stated the lock on the medication cart, "had been acting up for a while". -The facility was getting new medication carts due to the current cart being older but not because it was not locking properly.			

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D378	-She thought the medication carts had been ordered. Interview with the Resident Care Coordinator (RCC) on 11/12/22 at 12:00pm revealed: -Staff had reported to her several months ago that the medication cart had not been locking properly. -She had checked the lock on the medication cart herself and did not have any issues with it locking properly. -She stated that the new medication carts had been ordered. Interview with the facility's contracted pharmacy's medication cart technician on 10/12/22 at 1:02pm revealed there had been no notification or reporting of any issues with the facilities medication carts prior to 10/11/22. Review of email provided by the administrator on 10/11/22 at 3:53pm revealed: -There was an email dated 10/11/22 at 3:07pm where the administrator requested a medication cart technician come to the facility to fix the medication cart lock.			

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D378	-Email stated, "the lock popped back out and would not lock when state was watching. It has been harder to push in but has been locking with pushing it in". -The Administrator stated a medication cart technician would be there the afternoon of 10/11/22 to bring a new lock if needed. Interview with Administrator on 10/11/22 at 3:53pm revealed: -She did not know the SCU medication cart had not been locking properly. -No one had reported any issues with the medication cart to her. -She was able to lock the SCU medication cart herself. -She stated the medication cart did not lock properly due to human error and not due to lock error. -She placed the medication cart in the locked SCU medication room. -The only person that had access to the locked SCU medication room was the MA. -She provided an email dated 09/27/22 where new medications carts were ordered.			

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D378	-She had requested that a medication cart technician come to the facility today to look at cart. -The medication cart technician would arrive this afternoon, on 10/11/22 to bring a new lock if needed.			

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