

Rec'd via
email 11/16/22
RP

PRINTED: 10/12/2022
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL045113	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/11/2022
NAME OF PROVIDER OR SUPPLIER HENDERSON'S ASSISTED LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 602 BROOKSIDE CAMP ROAD HENDERSONVILLE, NC 28792	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)
D 000	Initial Comments The Adult Care Licensure Section and the Henderson County Department of Social Services conducted an annual survey on 10/11/22.	D 000	
D 298	10A NCAC 13F .0904(d)(2) Nutrition And Food Service 10A NCAC 13F .0904 Nutrition And Food Service (d) Food Requirements in Adult Care Homes: (2) Foods and beverages that are appropriate to residents' diets shall be offered or made available to all residents as snacks between each meal for a total of three snacks per day and shown on the menu as snacks. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure snacks were served three times daily to all residents. The findings are: Interview with a resident on 10/11/22 at 8:41am revealed: -Snack were offered at 3:00pm and 7:00pm. -The snacks were usually peanut butter crackers and Kool-aid. Interview with a second resident on 10/11/22 at 8:45am with revealed: -Snacks were given out most days at 3:00pm and 7:00pm. -They get Kool aide and crackers, but she also kept snacks in her room in case she gets hungry.	D 298	A staff meeting was held on 10-12-2022. We went over with all staff that snacks are to be served three times a day. At 10AM 2pm and 8pm. A sign was also posted Out Side Kitchen door with snack times on it so everyone can see.

Division of Health Service Regulation

LABORATORY DIRECTOR'S AND PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X5) DATE

STATE FORM

6879

MGDF 11

If continuation sheet 1 of 2

Reviewed & acknowledged
11/16/22 RP

Director

11-15-22

Division of Health Service Regulation

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D 293	Continued From page 1 Interview with a third resident on 10/11/22 at 9.00am revealed snacks were offered two times daily. Interview with a fourth resident on 10/11/22 at 9.02am revealed: -Staff would give out snacks twice daily. -She would get a cookie or crackers and something to drink. Observation on 10/11/22 at 9:09am of the facility dry goods pantry revealed a box of vanilla wafers, 2 and a half boxes of peanut butter crackers and 4 boxes of chocolate peanut butter wafers. Observation of the facility on 10/11/22 from 8:30am to 12:00pm revealed snacks were not offered to the residents. Interview with the personal care aide (PCA) on 10/11/22 at 11:15am revealed: -Snacks were offered to the residents at 2:00pm and 7:00pm daily. -The Resident Care Coordinator (RCC) had trained her when to offer snacks to the residents. Interview with the Director on 10/11/22 at 1:00pm revealed: -She did not know why morning snacks were not offered. -She knew snacks were to be offered three times daily. -The personal care aide (PCA) had recently started working first shift and maybe the PCA was not aware that snacks were to be offered at 10:00am.	D 298	Resident meeting was held on 10-14-22 we went over snack times. RCC and director will oversee that snacks are being served at correct times.	