STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL079105	A. BUILDING: _____ B. WING _____	R 11/21/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MOYER'S AGAPE ASSISTED LIVING	5767 HWY 135 STONEVILLE, NC 27048

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D 000	Initial Comments The Adult Care Licensure Section conducted a follow-up survey on 11/21/22.	D 000		
D 315	10A NCAC 13F .0905 (a & b) Activities Program 10A NCAC 13F .0905 Activities Program (a) Each adult care home shall develop a program of activities designed to promote the residents' active involvement with each other, their families, and the community. (b) The program shall be designed to promote active involvement by all residents but is not to require any individual to participate in any activity against his or her will. If there is a question about a resident's ability to participate in an activity, the resident's physician shall be consulted to obtain a statement regarding the resident's capabilities. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to develop a program of activities designed to promote the residents' active involvement for 12 residents residing in the facility. The findings are: Observation during the initial tour of the facility on 11/21/22 revealed: -The activity calendar posted in the facility was labeled as October. -For the 1st, there were no activities listed. -For the 2nd through the 8th: church, current events, bible study, game day, bible study, bingo, and movie/popcorn were scheduled with no	D 315		

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beginning or end times.
-For the 9th through the 15th: church, jazzercise, arts and crafts, leisure day, monopoly, bingo, and movie/popcorn were scheduled with no beginning or end times.
-For the 16th through the 22nd: church, current events, clean day, pizza party, leisure day, bingo, and movie/popcorn with no beginning or end times.
-For the 23rd through the 29th: church, girl talk, bible study, grooming for guys and girls, game day, bingo, and movie/popcorn were scheduled with no beginning or end times.
-For the 30th through the 31st: church and current events were scheduled with no beginning or end times.
-A range of 1.5-2 hours was written beside each activity.

Observations of the facility at various times on 11/21/22 between 8:00am and 3:00pm revealed:
-No activities were offered to residents.
-Residents sat in the family room and watched television.
-Residents were in their rooms asleep or watching television.
-A resident was sitting outside listening to the radio.

Observation of the living room on 11/21/22 at 12:20pm revealed there was a bookcase with books, games, crayons, and puzzle books.

Interviews with eight residents on 11/21/22 between 10:10am-1:05pm revealed:
-They did not have activities at the facility.
-They used to have bible study, but they had not had bible study for a few weeks.
-Staff did not offer activities.
-They enjoyed bible study and bingo.

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-They spend most of their time watching television or laying in their beds.
-Two residents stated they would like to play cards.
-One resident would like musical activities.
-Staff had not asked them what they would like to do.

Interview with the Owner on 11/21/22 at 1:13pm revealed:
-She was responsible for ensuring at least 14 hours of activities was carried out for residents each week.
-The staff offered activities to the residents every day, but the residents refused.
-She did not know why the residents would say there were no activities; some of the residents did not remember.
-She had seen the staff doing activities with the residents.
-Two weeks ago, she saw residents watching a movie and eating popcorn.
-She was at the facility every day or at least every other day.
-Sometimes activities were not offered because of staffing issues, but she was actively recruiting more staff.

Interview with the cook on 11/21/22 at 1:32pm revealed:
-She was responsible for the activities at the facility.
-The residents had bible study a couple of weeks ago.
-Bingo had not been offered because they did not have any prizes.
-The last time she had offered bingo was about a week ago and only one resident wanted to play.
-She did not know the activities calendar should have a start and stop time.

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D 315	Continued From page 3 -She had not assigned a time for activities because other things might come up, so she would offer the activity scheduled when she had time. Telephone interview with the Administrator on 11/21/22 at 1:55pm revealed: -She had not been able to oversee the activities program as she had planned due to a medical leave of absence. -In her absence, the Owner's top priority had been working on the needs related to resident medical needs, and then she was going to focus on the activities. -Her goal was to try to engage the residents more. -She had planned on enrolling the staff in activity classes.	D 315		
D 358	10A NCAC 13F .1004(a) Medication Administration 10A NCAC 13F .1004 Medication Administration (a) An adult care home shall assure that the preparation and administration of medications, prescription and non-prescription, and treatments by staff are in accordance with: (1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and (2) rules in this Section and the facility's policies and procedures. This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to administer medications as ordered for 1 of 3 sampled residents (#1) for record review including an error with a medication used for tremors and stiffness (#1).	D 358		

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D 358	Continued From page 4 The findings are: Review of Resident #1's current FL-2 dated 08/9/22 revealed diagnosis included Parkinson's disease. Review of Resident #1's signed six-month physician orders dated 10/31/22 revealed an order for carbidopa levodopa (used to manage tremors and stiffness) 25/100mg twice daily. Review of Resident #1's physician's visit noted dated 11/15/22 revealed an order for carbidopa levodopa 25/100mg three times daily. Review of Resident #1's November 2022 electronic medication administration record (eMAR) from 11/01/22 to 11/21/22 revealed: -There was an entry for carbidopa levodopa 25/100mg twice daily with a scheduled administration time of 8:00am and 12:00pm. -There was documentation carbidopa levodopa was administered twice daily from 11/01/22 to 11/20/22 and at 8:00am on 11/21/22. -There was no entry for carbidopa levodopa 25/100mg three times daily. -There was no documentation carbidopa levodopa was administered three times daily. Telephone interview with the Pharmacist at the facility's contracted pharmacy on 11/21/22 at 1:23pm revealed: -The pharmacy had an order for Resident #1 for carbidopa levodopa 25/100mg twice daily; the original order was faxed to the pharmacy on 1/11/22. -The pharmacy received electronic orders from the physician's office or faxed orders from the facility.	D 358		

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-The pharmacy did not receive an order for Resident #1 for carbidopa levodopa 25/100mg three times daily.

Interview with Resident #1 on 11/21/22 at 1:50pm revealed:
-He had an appointment with the neurologist last week on 11/15/22.
-The neurologist sent orders to the facility.
-He did not know the order was to change his medication.

Interview with a medication aide (MA) on 11/21/22 at 2:14pm revealed:
-Resident #1 had an appointment last week with a neurologist.
-He did not know Resident #1 returned to the facility with an order to change a medication.
-The MA should have faxed the order to the pharmacy to ensure the change of frequency was updated on the eMAR.

Interview with the owner on 11/21/22 at 2:20pm revealed:
-The physician's electronically sent medication orders to the pharmacy.
-When the MA received an order from a physician, they should call the pharmacy to confirm if the order was sent electronically.
-The MAs should fax orders to the pharmacy if the order was not electronically sent.
-She thought the MA who received the order called the pharmacy and faxed the order to the pharmacy.

Interview with the Administrator on 11/21/22 at 2:39pm revealed:
-The order should have been faxed to the pharmacy the day the order was brought into the facility.

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D 358	Continued From page 6 -The pharmacy would make the changes on the eMAR, fill the prescription and dispense the medication. -The MA was responsible for faxing new medication orders to the pharmacy. -She expected the MAs to fax new medications to the pharmacy.	D 358		