

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL032001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 12/14/2022
NAME OF PROVIDER OR SUPPLIER ENO POINTE ASSISTED LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 5600 N ROXBORO ROAD DURHAM, NC 27712		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{D 000}	Initial Comments The Adult Care Licensure Section conducted a follow-up survey on December 13, 2022 to December 14, 2022.	{D 000}		
{D 310}	10A NCAC 13F .0904(e)(4) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (e) Therapeutic Diets in Adult Care Homes: (4) All therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by the resident's physician.	{D 310}	See attached	
	This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to ensure 1 of 5 sampled residents (#4) who had an order for nectar thickened liquids was served nectar thickened liquids with medication administration. The findings are: Review of Resident #4's current FL2 dated 07/07/22 revealed: -Diagnoses included diabetes mellitus type 2, hypertension, and muscle weakness. -There was a physician's order for honey thickened liquids. Review of Resident #4's physician's orders dated 10/20/22 revealed an order for nectar thickened liquids. Review of the facility's therapeutic diet list			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*Sarah Mae**Administrator**12/29/22*

STATE FORM

6899

HBYX12

If continuation sheet 1 of 4

Reviewed and acknowledged 12/30/22.

Catherine Prater

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{D 310}	Continued From page 1 revealed Resident #4 was to be served nectar thickened liquids. Interview with a cook on 12/13/22 at 10:27am revealed: -There was one resident in the facility with an order for nectar thickened liquids. -The dietary staff prepared the nectar thickened beverages for Resident #4's meals and as requested by the MAs. Observation of the kitchen on 12/14/22 at 2:56pm revealed there was a container of powdered thickener and a container of liquid thickener available. Observation of the meal service on 12/13/22 between 11:50am and 12:30pm revealed: -Resident #4 was served chili beans, fried okra, muffin, fruit and nectar thickened tea. -There was also a blue medication cup on the table by Resident #4's thickened tea and the blue cup contained regular thin water. -A second observation of the blue cup at Resident #4's place setting revealed Resident #4 drank the remaining water from the cup. Interview with the medication aide (MA) on 12/13/22 at 12:00pm revealed: -She gave Resident #4 regular thin water when she administered his medication. -She gave Resident #4 regular thin water because he preferred to drink regular thin water with his medication. -She did not know if Resident #4's physician had been notified of him drinking regular water with his medication. Observation of the medication cart on 12/14/22 at 10:54am revealed:	{D 310}			

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{D 310}	Continued From page 2 -There was a pitcher of water on the medication cart. -There was not any thickener on the medication cart or pre-thickened beverages. A second interview with the MA on 12/14/22 at 10:55am revealed: -She had never been told Resident #4 needed thickened water to take his medication. -There was no thickener or thickened water on the medication cart. -Resident #4 had never choked when she administered his medication with regular thin water. Interview with Resident #4 on 12/14/22 at 10:04am revealed: -The MA gave him regular water when he took his medication. -He had thickened beverages with his meals and snacks. -He did not get choked when he took his medications. Interview with the Resident Care Coordinator (RCC) on 12/14/22 at 12:28pm revealed: -Resident #4 had a physician's order for nectar thickened liquids. -The MAs usually administered Resident #4's medications with his meal and he usually drank the thickened beverage provided by the kitchen when taking his medications. -There was no thickener on the medication cart to thicken the water used for medication administration. -The dietary staff was responsible for thickening Resident #4's beverages and the medication aides went to the kitchen to get thickened water when they administered medication to Resident #4.	{D 310}			

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{D 310}	Continued From page 3 -When Resident #4 had medication to be administered after the dietary staff left, the MAs would go to the kitchen to prepare the thickened water themselves. -She did not know if the MAs had been trained on how to prepare a thickened beverage. Interview with the Administrator on 12/14/22 at 12:15pm revealed: -Resident #4 was the only resident in the facility with physician's orders for thickened liquids. -She did not know Resident #4 was being served regular thin water with his medication administration. -She did not know if it was "okay" for Resident #4 to have regular water with his medications and she would need to seek clarification from the speech therapist. -Resident #4 had a history of being noncompliant related to taking other residents' regular beverages and drinking them and she had notified the speech therapist of this. -Resident #4 had not had any choking episodes. Attempted telephone interview with Resident #4's Primary Care Provider on 12/14/22 at 11:34am was unsuccessful.	{D 310}	

Eno Pointe Assisted Living

HAL-032-001

Plan of Correction for Follow-up Survey (from Annual) completed 12/14/22

Response to Statement of Deficiencies

10A NCAC 13F .0904(e)(4) Nutrition and Food Service

D 310

Med Techs were trained and their competency validated on 12/14/22 by the Administrator. Protocol was reviewed that Dietary personnel primarily prepare thickened liquids. For emergency back-up ensuring constant availability, individual pre-thickened water was ordered on 12/14/22 to remain on the med cart. On 12/20/22, our Registered Dietician re-trained Med Techs and Food Service personnel on Thickeners/Modified Diets. On 12/22/22, resident's PCP ordered a diet evaluation by Speech Therapy, as resident has been intermittently non-compliant with ordered thickened liquids and taking thin beverages from other residents at meals with no coughing nor swallowing difficulties (PCP previously notified). To ensure on-going compliance, Resident Care Coordinator or designee, Food Service Manager, or Quality Assurance Assistant, will monitor med pass at least weekly.

Completion Date: 12/14/2022

A handwritten signature in black ink, appearing to be "S. M.", is located below the completion date.