

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL078113	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 01/19/2023
NAME OF PROVIDER OR SUPPLIER DIAL'S FAMILY CARE HOME #6		STREET ADDRESS, CITY, STATE, ZIP CODE 1685 CANAL ROAD PEMBROKE, NC 28372		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on January 18 - 19, 2023.	C 000		
C 342	10A NCAC 13G .1004(j) Medication Administration 10A NCAC 13G .1004 Medication Administration (j) The resident's medication administration record (MAR) shall be accurate and include the following: (1) resident's name; (2) name of the medication or treatment order; (3) strength and dosage or quantity of medication administered; (4) instructions for administering the medication or treatment; (5) reason or justification for the administration of medications or treatments as needed (PRN) and documenting the resulting effect on the resident; (6) date and time of administration; (7) documentation of any omission of medications or treatments and the reason for the omission, including refusals; and (8) name or initials of the person administering the medication or treatment. If initials are used, a signature equivalent to those initials is to be documented and maintained with the medication administration record (MAR). This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to ensure the accuracy of medication administration records for 3 of 3 sampled residents (#1, #2 and #3) including duplicate entries for medications administered. The findings are: 1. Review of Resident #1's current FL-2 dated	C 342		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 342	Continued From page 1 01/17/23 revealed: -Diagnoses included hypertension, hyperlipidemia, diabetes mellitus type 2, epilepsy, cerebrovascular accident, traumatic brain injury, gastro-esophageal reflux disease. -There was an order for Basaglar Insulin (used to treat diabetes mellitus) inject 20 units every morning with breakfast. -There was an order for Pioglitazone (used to lower blood sugar levels) 45mg tablet daily. -There was an order for Aspirin (used to treat pain and as a blood thinner) 81mg tablet daily. -There was an order for Multivitamin tablet (a dietary supplement) daily. -There was an order for Pantoprazole (used to treat high cholesterol) 40mg tablet daily. -There was an order for Ramipril (used to treat high blood pressure) 5mg tablet daily. -There was an order for Metformin (used to lower high blood sugars) 1000mg tablet with breakfast. -There was an order for Metformin (used to lower high blood sugars) 1000mg tablet take ½ tablet with dinner. -There was an order for Gabapentin (used to treat pain) 600mg tablet every night. -There was an order for Phenytoin (used to treat seizures) 100mg take two (2) capsules every day before bedtime. -There was an order for Glyburide (used to lower high blood sugars) 5mg take two (2) tablets every morning. -There was an order for Glyburide (used to lower high blood sugars) 5mg tablet with supper. -There was an order for Phenobarbital (used to treat seizures) 97.2mg tablet every day at 8:00pm. -There was an order for Ezetimibe (used to treat high cholesterol) 10mg tablet every night. -There was an order for Trazadone (used to treat depression and insomnia) 150mg tablet at	C 342		

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C 342	Continued From page 2 bedtime. Review of a previous FL-2 for Resident #1 dated 12/28/21 revealed: -There was an order for Basaglar Insulin inject 20 units every morning with breakfast. -There was an order for Pioglitazone 45mg tablet daily. -There was an order for Aspirin 81mg tablet daily. -There was an order for Multivitamin tablet daily. -There was an order for Pantoprazole 40mg tablet daily. -There was an order for Ramipril 5mg tablet daily. -There was an order for Metformin 1000mg tablet with breakfast. -There was an order for Metformin 1000mg tablet take ½ tablet with dinner. -There was an order for Gabapentin 600mg tablet every night. -There was an order for Phenytoin 100mg take two (2) capsules every day before bedtime. -There was an order for Glyburide 5mg take two (2) tablets every morning. -There was an order for Glyburide 5mg tablet with supper. -There was an order for Phenobarbital 97.2mg tablet every day at 8:00pm. -There was an order for Ezetimibe 10mg tablet every night. -There was an order for Trazadone 50mg tablet take 1 ½ tablet at bedtime. Continued review of physician's order dated 04/19/22 for Resident #1 revealed there was an order to discontinue the Trazodone 75mg daily at bedtime and start 150mg at bedtime. Review of physician's orders for Resident #1 revealed: -There was a physician's order dated 07/25/22 for	C 342		

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C 342	Continued From page 3 Phenytoin Ext 200mg capsule every day before bedtime. (Phenytoin Ext is generic for Dilantin and is used to treat epilepsy (seizures).) -There was a physician's order dated 12/20/22 for Phenytoin Sodium Extended 100mg capsule take three (3) capsules at bedtime. -There was a physician's order on the current FL-2 dated 01/17/23 for Phenytoin 100mg capsule take three (3) capsules at bedtime. Review of Resident #1's November 2022 medication administration records (MARs) revealed: -There was a printed entry for Pioglitazone 45mg tablet daily. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Aspirin 81mg tablet daily. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Multivitamin tablet daily. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Pantoprazole 40mg tablet daily. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. There was a printed entry for Ramipril 5mg tablet daily. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Metformin 1000mg tablet with breakfast. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Metformin 1000mg tablet take ½ tablet with dinner. There was no documentation of administration on 11/19/22,	C 342		

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C 342	Continued From page 4 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Gabapentin 600mg tablet every night. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Phenytoin 100mg take two (2) capsules every day before bedtime. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Glyburide 5mg take two (2) tablets every morning. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Glyburide 5mg tablet with supper. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Phenobarbital 97.2mg tablet every day at 8:00pm. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Ezetimibe 10mg tablet every night. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Trazadone 150mg tablet at bedtime. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. Review of Resident #1's December 2022 MARs revealed: a. -There was a printed entry for Pioglitazone 45mg tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Aspirin 81mg tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and	C 342		

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C 342	Continued From page 5 12/27/22. -There was a printed entry for Multivitamin tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Pantoprazole 40mg tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. There was a printed entry for Ramipril 5mg tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Metformin 1000mg tablet with breakfast. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Metformin 1000mg tablet take ½ tablet with dinner. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Gabapentin 600mg tablet every night. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Glyburide 5mg take two (2) tablets every morning. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Glyburide 5mg tablet with supper. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Phenobarbital 97.2mg tablet every day at 8:00pm. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Ezetimibe 10mg tablet every night. There was no documentation of administration on 12/24/22, 12/25/22, and	C 342		

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C 342	Continued From page 6 12/27/22. -There was a printed entry for Trazadone 150mg tablet at bedtime. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. b. -There was a printed entry for Phenytoin 100mg take two (2) capsules every day before bedtime. -The number "3" was handwritten over the printed "2" in the instructions for administration of the Phenytoin 100mg capsules. -There was a handwritten notation of "change of order" written above the area for documenting the administration of the Phenytoin. -There were no initials, signature, or date for the "change of order" entry on the MAR. -There was no documentation for administration of Phenytoin on 12/24/22, 12/25/22, and 12/27/22. Interview with the Office Manager (OM) on 01/19/23 at 10:49am revealed: -The Lead Medication Aide (MA) was responsible to document instructions for any changes in medication orders on the MARs. -The lead MA should have documented the date on the MAR when the Phenytoin order changed for Resident #1. -She was not able to tell when the Phenytoin order changed or how much had been administered to Resident #1 by looking at the documentation on the MAR. Interview with a MA on 01/19/23 at 10:55am revealed: -Resident #1 was prescribed and administered "now" Phenytoin 100mg three capsules at bedtime. -The Phenytoin order was changed from two	C 342		

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C 342	Continued From page 7 capsules to three capsules. -He could not provide a date when the Phenytoin changed from 200mg at bedtime to 300mg at bedtime. -When there was a change to an order, a new entry for the new order was supposed to be written on the MAR. -He could not tell when the Phenytoin 200mg was stopped and the Phenytoin 300mg was started by looking at the MAR. -He should have caught that a new entry for the Phenytoin 300mg had not been entered on the MAR. Interview with the lead MA on 01/19/23 at 12:43pm revealed: -Her duties included entering medication orders on the MARs. -When there was a medication change, she discontinued the old order by "go to MAR, put d/c[discontinue] order, usually put date d/c'ed, then write the new order". -She tried to put the date the order was changed or discontinued so she could remember the change date. -She was not sure of the date the Phenytoin changed from Phenytoin 200mg to 300mg by looking at the MAR. -She did not write the date of the Phenytoin change on the MAR. -Resident #1 was administered Phenytoin 200mg from 12/01/22 until the order changed which had to be close to between 12/15/22 to 12/22/22. Interview with Resident #1 on 01/18/23 at 8:30am revealed: -He had not yet been administered medication today (01/18/23). -He was prescribed medications for seizures, blood pressure, and Neurontin, and believed that	C 342		

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C 342	Continued From page 8 was all he was prescribed. -Staff checked his blood sugar every morning and evening. Refer to interview with the Office Manager (OM) on 01/19/23 at 10:50am. Refer to the interview with the medication aide (MA) on 01/19/23 at 3:37pm. Refer to interview with the Administrator on 01/19/23 at 2:29pm. 2. Review of Resident #2's current FL-2 dated 10/28/22 revealed: -Diagnoses included chronic paranoid schizophrenia, hypertension, dyslipidemia, and weight loss. -There was an order for Divalproex Extended Release (used to treat behaviors) 500mg tablet daily. -There was an order for Divalproex 500mg take two tablets every night. -There was an order for Januvia (used to treat diabetes) 50mg tablet daily. -There was an order for Ferrous Sulfate (a dietary supplement) 325mg tablet daily. -There was an order for Loratadine (used to treat allergies) 10mg tablet daily. -There was an order for Aspirin (used to treat pain and as a blood thinner) 81mg tablet daily. -There was an order for Omeprazole (used to treat high cholesterol) 20mg capsule two time a day. -There was an order for Haloperidol (used to treat psychiatric disorders) 10mg tablet twice a day. -There was an order for Haloperidol 5mg tablet at 12noon. -There was an order for Benztropine (used to treat symptoms such as involuntary movement	C 342		

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C 342	Continued From page 9 related to side effects of medications used to treat psychiatric disorders) 0.5mg tablet twice a day. -There was an order for Verapamil Extended Release (used to treat heart disorders and hypertension) 180mg tablet every night. -There was an order for Trazadone (used to treat depression and insomnia) 100mg tablet at bedtime. -There was an order for Lorazepam (used to treat behaviors) 1mg tablet every other day at 7:00am. -There was an order for Olanzapine (used to treat psychiatric disorders) 15mg tablet every night. Continued review of physician orders for Resident #2 revealed the Olanzapine order for 15mg every night was discontinued on 10/21/22 and 20mg was started. -There was an order for Metformin (used to treat high blood sugar) 500mg tablet twice a day. Review of Resident #2's November 2022 medication administration records (MARs) revealed: -There was a printed entry order for Divalproex Extended Release 500mg tablet daily. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Divalproex 500mg take two tablets every night. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Januvia 50mg tablet daily. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Ferrous Sulfate 325mg tablet daily. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Loratadine 10mg	C 342		

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C 342	Continued From page 10 tablet daily. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Aspirin 81mg tablet daily. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Omeprazole 20mg capsule two time a day. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Haloperidol 10mg tablet twice a day. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Haloperidol 5mg tablet at 12noon. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Benztropine 0.5mg tablet twice a day. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Verapamil Extended Release 180mg tablet every night. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Trazadone 100mg tablet at bedtime. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Lorazepam 1mg tablet every other day at 7:00am. There was no documentation of administration on 11/19/22, 11/23/22, 11/25/22. There was documentation for administration of the Lorazepam 1mg tablet at 7am on 11/22/22, 11/26/22 through 11/30/22. -There was a printed entry for Olanzapine 15mg tablet every night.	C 342		

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C 342	Continued From page 11 -Continued review of physician orders for Resident #2 revealed the Olanzapine order for 15mg every night was discontinued on 10/21/22 and 20mg was started. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Metformin 500mg tablet twice a day. There was no documentation of administration on 11/19/22, 11/20/22, 11/23/22, 11/24/22, and 11/25/22. Review of Resident #2's December 2022 medication administration records (MARs) revealed: -There was a printed entry order for Divalproex Extended Release 500mg tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Divalproex 500mg take two tablets every night. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Januvia 50mg tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Ferrous Sulfate 325mg tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Loratadine 10mg tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Aspirin 81mg tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Omeprazole 20mg capsule two time a day. There was no	C 342		

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C 342	Continued From page 12 documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Haloperidol 10mg tablet twice a day. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Haloperidol 5mg tablet at 12noon. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Benztropine 0.5mg tablet twice a day. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Verapamil Extended Release 180mg tablet every night. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Trazadone 100mg tablet at bedtime. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Lorazepam 1mg tablet every other day at 7:00am. There was no documentation of administration on 12/25/22. -There was a printed entry for Olanzapine 20mg tablet every night. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Metformin 500mg tablet twice a day. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. Interview with Resident #2 on 01/19/22 at 8:44am revealed: -He was administered medications in the morning and at night. -He did not know the names of his medications.	C 342		

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C 342	Continued From page 13 Second interview with Resident #2 on 01/19/22 at 9:45am revealed: -He had been administered medications on the morning of 01/19/22 by the MA. -He took whatever medications were administered to him by the MAs. -There were two staff that administered medications to him. Refer to interview with the Office Manager (OM) on 01/19/23 at 10:50am. Refer to the interview with the medication aide (MA) on 01/19/23 at 3:37pm. Refer to interview with the Administrator on 01/19/23 at 2:29pm. 3. Review of Resident #3's current FL-2 dated 10/12/22 revealed diagnoses included chronic obstructive pulmonary disease, pleural effusion, status post methicillin resistant staphylococcus aureus, and pneumonia. Review of physician orders for Resident #3 dated 10/12/22 revealed: a. There was an order for Spironolactone (used to treat swelling and high blood pressure) 50mg tablet daily. -There was an order for Morphine 30mg twice daily (to treat severe pain). -There was an order for Clonazepam 1mg three times daily (to treat panic attacks and anxiety). -There was an order for Spiriva 2.5mcg inhale 1 puff every day (to treat asthma and COPD). Review of Resident #3's November 2022 MARs revealed: -There was a printed entry for Spironolactone 50mg tablet daily. There was no documentation	C 342		

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C 342	Continued From page 14 of administration on 11/16/22 through 11/20/22, and 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Spiriva 2.5mcg inhale 1 puff every day. There was no documentation of administration on 11/16/22 through 11/20/22, and 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Morphine Sulfate Extend Release 30mg tablet twice daily. There was no documentation of administration on 11/16/22 through 11/20/22, and 11/23/22, 11/24/22, and 11/25/22. -There was a printed entry for Clonazepam 1mg three times daily. There was no documentation of administration on 11/16/22 through 11/20/22, and 11/23/22, 11/24/22, and 11/25/22. Review of Resident #3's December 2022 MARs revealed: -There was a printed entry for Spironolactone 50mg tablet daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Spiriva 2.5mcg inhale 1 puff every day. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Morphine Sulfate Extend Release 30mg tablet twice daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. -There was a printed entry for Clonazepam 1mg three times daily. There was no documentation of administration on 12/24/22, 12/25/22, and 12/27/22. b. -There was an order for Prednisone 5mg once daily (to treat inflammation). Continued review of	C 342		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL078113	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 01/19/2023
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C 342	Continued From page 15 physician orders revealed a subsequent order dated 12/22/22 for Prednisone 20mg tablet daily. Review of Resident #3's November 2022 MARs revealed: -There was a printed entry for Prednisone 5mg once daily. There was no documentation of administration on 11/16/22 through 11/20/22, and 11/23/22, 11/24/22, and 11/25/22. Review of Resident #3's December 2022 MARs revealed: -There was a printed entry for Prednisone 5mg tablet once daily. -The number 20 was handwritten over the printed number of 5. -It could not be determined when the Prednisone 5mg tablet daily ended or when the Prednisone 20mg tablet began. -There was no documentation of administration of Prednisone on 12/24/22, 12/25/22, and 12/27/22. c. -There was an order for Budesonide (used to treat breathing disorders) 1mg/2ml vial inhale 1 vial per nebulizer twice daily. -There was a subsequent order dated 12/22/22 discontinuing the Budesonide. Review of Resident #3's November 2022 MARs revealed: -There was a printed entry for Budesonide 1mg/2ml vial inhale 1 vial per nebulizer twice daily. There was no documentation of administration on 11/16/22 through 11/20/22, and 11/23/22, 11/24/22, and 11/25/22. Review of Resident #3's December 2022 MARs revealed: -There was a printed entry for Budesonide 1mg/2ml vial inhale 1 vial per nebulizer twice	C 342		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL078113	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 01/19/2023
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C 342	Continued From page 16 daily. -The date "11-9-22" was handwritten in the blank area above the documentation for administration of the Budesonide. -There was documentation for administration of the Budesonide twice daily at 7:00am and 7:00pm except for 12/24/22, 12/25/22, and 12/27/22. d. There was an order for Acetaminophen (Tylenol) PM Extra Strength (used to control pain) one tablet at bedtime. -There was a subsequent order dated 11/16/22 discontinuing the Tylenol PM. Review of Resident #3's November 2022 MARs revealed: -There was a printed entry for Acetaminophen PM Extra Strength one tablet at bedtime. There was documentation for administration of the Tylenol PM at 7:00pm on 11/01/22 through 11/15/22, 11/21/22, 11/22/22, and 11/26/22 through 11/30/22. -There was another printed entry for Tylenol PM extra Strength caplet take one tablet at bedtime as needed with documentation of administration on 11/01/22 through 11/15/22. There was no time entered for the as needed administration of Tylenol PM caplets. There was no physicians order in Resident #3's record for Tylenol PM to be administered as needed. Review of Resident #3's December 2022 MARs revealed: -There was a printed entry for Tylenol PM extra Strength caplet take one tablet at bedtime. -There were handwritten frequency instructions of "PRN" documented over the printed scheduled time of 7:00pm. -There was documentation of administration for	C 342		

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C 342	Continued From page 17 the Tylenol PM caplet on 12/15/22, 12/21/22, 12/26/22, and 12/28/22. -There were no times entered for the administration of Tylenol PM caplets. -There was no physicians order in Resident #3's record for Tylenol PM to be administered as needed. Interview with Resident #3 on 01/19/23 at 9:39am revealed: -He was administered medication this morning (01/19/23). -He was prescribed Klonopin and Morphine two times a day. -He was prescribed Ativan as needed. -He did not know the names of all medication he was prescribed. -He was "old" and his "short term memory" was "gone". Refer to interview with the Office Manager (OM) on 01/19/23 at 10:50am. Refer to the interview with the medication aide (MA) on 01/19/23 at 3:37pm. Refer to interview with the Administrator on 01/19/23 at 2:29pm. Interview with the Office Manager (OM) on 01/19/23 at 10:50am revealed: -The MA who was responsible for not documenting on the MARs accurately was no longer employed at the facility. -She tried to get that MA to make corrections to the MARs when she came back to the facility. -The MA would not make the corrections to the MARs. -The inaccurate documentation of medication administration had been a problem with the	C 342		

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C 342	Continued From page 18 previous MA. -The residents were administered the medications. Interview with the medication aide (MA) on 01/19/23 at 3:37pm revealed: -He was trained to document medication administration immediately after administering the medication to the resident. -He documented administration of medications for each resident after administering the resident the medication by initialing the MARs. Interview with the Administrator on 01/19/23 at 2:29pm revealed she expected documentation of medication administration to be completed accurately.	C 342		