STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL080026	A. BUILDING: _____ B. WING _____	01/25/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE MEADOWS OF ROCKWELL RETIREMENT CENTI	612 HIGHWAY 152 EAST ROCKWELL, NC 28138

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Seciton conducted an annual survey on January 24, 2023 and January 25, 2023.	D 000		
D 312	10A NCAC 13F .0904(f)(2) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (f) Individual Feeding Assistance in Adult Care Homes: (2) Residents needing help in eating shall be assisted upon receipt of the meal and the assistance shall be unhurried and in a manner that maintains or enhances each resident's dignity and respect. This Rule is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to provide feeding assistance with dignity and respect for 2 of 2 sampled residents (#5 and #6) related to staff standing while feeding residents. The findings are: 1. Review of Resident #5's current FL-2 dated 11/10/22 revealed diagnosis included spastic diplegia cerebral, muscle weakness, unsteadiness on feet, epilepsy, other idiopathic peripheral and hypertension. Review of Resident #5's Licensed Health Professional Support (LHPS) report dated 10/05/22 revealed Resident #5 required techniques for residents with swallowing problems and staff assisted with eating. Review of Resident #5's Occupational Therapy report dated 12/08/22 revealed:	D 312		

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D 312	Continued From page 1 -Staff were currently feeding the resident. -Resident #5's goal was to self-feed for fifty percent of her meal. Review of Resident #5's diet order dated 11/08/22 revealed Resident #5 was ordered a mechanical soft diet. Observation of the lunch meal on 01/24/23 at 11:40am revealed: -Resident #5 was sitting in a wheelchair with her legs under the table. -Resident #5 was served a plate of mechanical soft food. -Staff was standing while providing feeding assistance to Resident #5. Observation of the breakfast meal on 01/25/23 at 8:02am revealed: -Resident #5 was seated at the table with a mechanical soft meal. -She was being feed by a personal care aide (PCA); the PCA was standing while providing feeding assistance to Resident #5. Based on observations, record reviews and interviews it was determined Resident #5 was not interviewable. Refer to interview with the PCA on 01/24/23 at 11:46am. Refer to a second interview with the PCA on 01/25/23 at 8:29am. Refer to interview with a medication aide (MA) on 01/25/23 at 8:42am. Refer to interview with the Resident Care Coordinator (RCC) on 01/25/23 at 9:54am.	D 312		

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D 312	Continued From page 2 Refer to interview with the Administrator on 01/25/23 at 10:13am. 2. Review of Resident #6's current FL-2 dated 02/16/22 revealed diagnosis included Down Syndrome, pain in knees, and diabetes. Review of Resident #6's diet order dated 11/14/22 revealed Resident #6 was ordered a mechanical soft diet. Review of Resident #6's Care Plan dated 02/10/22 revealed the resident required limited assistance with eating. Observation of the lunch meal on 01/24/23 at 11:40am revealed: -Resident #6 was sitting in a wheelchair with her legs under the table. -Resident #6 was served a plate of mechanical soft food. -Staff was standing while providing feeding assistance to Resident #5. Observation of the breakfast meal on 01/25/23 at 8:05am revealed: -Resident #6 was seated at the table with a mechanical soft meal. -She was provided feeding assistance by a PCA; the PCA was standing while feeding Resident #6. Based on observations, record reviews and interviews it was determined Resident #6 was not interviewable. Refer to interview with the PCA on 01/24/23 at 11:46am. Refer to a second interview with the PCA on	D 312		

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D 312	Continued From page 3 01/25/23 at 8:29am. Refer to interview with a medication aide (MA) on 01/25/23 at 8:42am. Refer to interview with the Resident Care Coordinator (RCC) on 01/25/23 at 9:54am. Refer to interview with the Administrator on 01/25/23 at 10:13am. _____ Interview with the personal care aide (PCA) on 01/24/23 at 11:46am revealed: -The staff always stood while feeding residents. -The staff were trained to stand while providing feeding assistance to residents. Second interview with the PCA on 01/25/23 at 8:29am revealed: -She was trained by another PCA on feeding techniques. -She also trained other PCAs on feeding techniques. -She was trained to stand while providing feeding assistance to residence. -She was trained to stand so they would be ready to provide assistance to other residents if they were needed. Interview with a medication aide (MA) on 01/25/23 at 8:42am revealed: -MAs and PCAs were trained to provide feeding assistance. -New PCAs were trained by current PCAs on feeding assistance for residents. -Staff were trained to stand while providing feeding assistance because they would be ready to react faster if another resident was choking or needed assistance. -She had been trained to stand while feeding	D 312		

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D 312	Continued From page 4	D 312		

when she started to work at the facility.
-She did not know she should sit while providing feeding assistance to residents.

Interview with the Resident Care Coordinator (RCC) on 01/25/23 at 9:54am revealed:
-The PCA or the MT provided training to new staff, including feeding techniques.
-Staff were trained to sit while providing feeding assistance so they were eye to eye with the resident.
-Staff were trained to provide a non-rushed environment for the resident; if staff stood while feeding residents, they would make the resident feel they were being force fed or hurried.
-She thought staff were sitting while feeding.
-She had not noticed staff were standing while providing feeding assistance.
-She observed the dining room during meal times about once to twice a week and had not observed the staff standing to feed residents; the staff were always seated.

Interview with the Administrator on 01/25/23 at 10:13am revealed:
-Staff trained each other on feeding techniques when they first started to work at the facility.
-She observed one meal a day in the dining room.
-She had not observed staff standing while providing feeding assistance to residents.
-Staff were trained to sit beside the resident while providing feeding assistance.
-Staff were to sit with the resident so the staff could make eye contact, speak to and que the resident and because it provided one on one assistance.
-It was considered treating the resident with dignity and respect to sit while providing the feeding assistance with the resident.

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