

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL011369	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 01/19/2023
NAME OF PROVIDER OR SUPPLIER CANDLER LIVING CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 136 ROBINSON COVE ROAD CANDLER, NC 28715			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted an annual and a follow up survey on 01/18/23 - 01/19/23.	D 000			
D 447	10A NCAC 13F .1210 Record Of Staff Qualifications 10A NCAC 13F .1210 Record Of Staff Qualifications An adult care home shall maintain records of staff qualifications required by the rules in Section .0400 of this Subchapter in the facility. When there is an approved cluster of licensed facilities, these records may be kept in one location among the clustered facilities. This Rule is not met as evidenced by: The facility failed to maintain staff qualification records in the facility for 3 of 3 sampled staff (Staff A, B, and C) whose personnel records were kept in a sister facility. The findings are: On 01/18/23 at 2:36pm initial request for personnel records for Staff A, B, and C revealed the personnel records were not in the facility. Interview with the Clinical Director on 01/18/23 at 3:37pm revealed: -Personnel records for all staff were kept in an office at a sister facility. -The Administrator had an office at the sister facility and the personnel records were kept there.	D 447	Facility is working to Create a Secure Storage area to keep staff personnel records. In the interim facility will look the records in a filing drawer inside the facility. Operations manager will ensure that Personnel records are on sight and Secured at Candler living The operations manager will ensure that records are monitored monthly or Upon new hire. The records will be on sight by Mar 15. 2023		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

Reviewed and acknowledged

02/17/23 *Renee Pickens*

NVR11

If continuation sheet 1 of 2

16 Feb 2023 *dw*

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D 447	Continued From page 1 -She did not know the personnel records should be kept in the facility. -A staff member was bringing the personnel records for Staff A, B, and C to the facility from the sister facility. Interview with the Operations Manager on 01/19/23 at 8:40am revealed: -There was little office space in the facility to store the personnel records. -She was concerned about the privacy of the personnel records if they were stored in the facility. -The personnel records were kept in an office at a sister facility. Observation on 01/18/23 at 3:45pm revealed the Operations Manager gave Staff A, B, and C's personnel records to a surveyor.	D 447			