STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL011151	A. BUILDING: _____ B. WING _____	C 03/22/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HEATHER GLEN AT ARDENWOODS	103 APPLACHIAN BLVD ARDEN, NC 28704

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted an annual survey on 03/21/23-03/22/23.	D 000		
D 225	10A NCAC 13F .0702(a) Discharge Of Residents 10A NCAC 13F .0702 Discharge Of Residents (a) The discharge of a resident initiated by the facility shall be according to conditions and procedures specified in Paragraphs (a) through (g) of this Rule. The discharge of a resident initiated by the facility involves the termination of residency by the facility resulting in the resident's move to another location and the facility not holding the bed for the resident based on the facility's bed hold policy. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to ensure 8 of 8 sampled residents (Residents #3, #5, #6, #7, #8, #9, #10, and #11) were provided notice of discharge due to an incidence of flooding in the facility. The findings are: 1. Review of Resident #5's current FL2 dated 01/24/23 revealed: -Diagnoses included end stage renal disease or dialysis, hypertension, diabetes mellitus type 2, chronic hypoxemia, and sleep apnea. -The level of care was assisted living facility. Observation of Resident #5's lunch meal delivery on 03/21/22 at 12:44pm revealed she resided in an independent living apartment about 1/3 mile from the facility.	D 225		

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D 225	Continued From page 1 Review of Resident #5's record revealed there was no notice of discharge. Attempted telephone interview with Resident #5's Power of Attorney (POA) on 03/22/23 at 12:30pm was unsuccessful. Refer to the interview with the Administrator on 03/22/23 at 1:10pm. 2. Review of Resident #8's current FL2 dated 04/12/22 revealed: -Diagnoses included dementia, celiac disease, and osteoarthritis. -The level of care was assisted living facility. Review of Resident #8's record revealed there was no notice of discharge. Telephone interview with Resident #8's Power of Attorney (POA) on 03/22/23 at 12:37pm revealed: -She was aware Resident #8 had been moved to independent living temporarily due to flooding. -She had not received notice that Resident #8 was discharged from the facility. Refer to the interview with the Administrator on 03/22/23 at 1:10pm. 3. Review of Resident #9's current FL2 dated 06/29/22 revealed: -Diagnoses included chronic kidney disease stage 3, declining short term memory, type 2 diabetes with neuropathy, osteoporosis, and moderate cognitive impairment. -The level of care was assisted living facility. Review of Resident #9's record revealed there was no notice of discharge.	D 225		

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D 225	Continued From page 2 Telephone interview with Resident #9's Power of Attorney (POA) on 03/22/23 at 12:37pm revealed: -She was notified on 12/26/22 of a flood event which occurred in the facility. -She took Resident #9 to her house to stay until arrangements could be made for relocating the resident. -On 12/30/22, Resident #9 was relocated into an independent living apartment behind the facility. -She had not received notice that Resident #9 was discharged from the facility. Refer to the interview with the Administrator on 03/22/23 at 1:10pm. 4. Review of Resident #10's current FL2 dated 10/18/22 revealed: -Diagnoses included dementia, asthma, hypertension, coronary artery disease, peripheral artery disease, and insomnia. -The level of care was assisted living facility. Review of Resident #10's record revealed there was no notice of discharge. Telephone interview with Resident #10's Power of Attorney (POA) on 03/22/23 at 12:47pm revealed: -She was notified on 12/26/22 of a flood event in the facility. -Resident #10 was relocated to an independent living apartment. -She had not received notice that Resident #10 was discharged from the facility. Refer to the interview with the Administrator on 03/22/23 at 1:10pm. 5. Review of Resident #11's current FL2 dated 08/09/22 revealed:	D 225		

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D 225	Continued From page 3 -Diagnoses included dementia, recurrent falls, hypertension, chronic obstructive pulmonary disease, osteoarthritis, congestive heart failure, and atrial flutter. -The level of care was assisted living facility. Review of Resident #11's record revealed there was no notice of discharge. Telephone interview with Resident #11's Power of Attorney (POA) on 03/22/23 at 12:51pm revealed: -She was aware Resident #11 had been moved to independent living because of damage due to flooding. -She had not received notice that Resident #11 was discharged from the facility. Refer to the interview with the Administrator on 03/22/23 at 1:10pm. 6. Review of Resident #3's current FL2 dated 09/20/22 revealed: -Diagnoses included dementia, diabetes, heart failure, mood disorder, and history of falls. -Level of care was Assisted Living Facility. Review of Resident #3's record revealed there was not a discharge notice. Telephone interview with Resident #3's family member on 03/22/23 at 12:38pm revealed: -The facility had a flood on 12/26/22 and an entire wing of the facility had to be evacuated. -Resident #3 had been immediately moved to an Independent Living facility because there was no other room at the facility for him. -The family member was not given any other option except the Independent Living facility. -The family member was not given a discharge notice from the facility.	D 225		

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D 225	Continued From page 4 Refer to the interview with the Administrator on 03/22/23 at 1:10pm. 7. Review of Resident #6's current FL2 dated 09/09/22 revealed: -Diagnoses included left sided paralysis and history of cardiovascular accident. -Level of care was Assisted Living Facility. Review of Resident #6's record revealed there was not a discharge notice. Telephone interview with Resident #6's Power of Attorney (POA) on 03/22/23 at 12:48pm revealed: -The facility had a flood. -The facility had informed the POA that Resident #6 would be moved to the Independent Living facility. -There was no other option but to move him to the Independent Living facility. -She had not received notice that Resident #6 was discharged from the facility. Refer to the interview with the Administrator on 03/22/23 at 1:10pm. 8. Review of Resident #7's current FL2 dated 06/28/22 revealed: -There was a diagnosis of pneumonia. -Level of care was Assisted Living Facility. Review of Resident #7's record revealed there was not a discharge notice. Telephone interview with Resident #7's Power of Attorney (POA) on 03/22/23 at 12:44pm revealed: -The facility had a "water break". -Some of the residents had to move out during the reconstruction.	D 225		

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D 225	Continued From page 5 -Resident #7 was moved to the Independent Living facility. -He did not know if Resident #7 had been discharged from the facility or if he had received a discharge notice. Refer to the interview with the Administrator on 03/22/23 at 1:10pm. _____ Interview with the Administrator on 03/22/23 at 1:10 pm revealed: -A water pipe burst in the facility on 12/26/22, flooding a wing of the facility with 2-3 inches of water, making it unsafe for residents to live in. -All resident families and responsible persons were notified about the flooding by 12/27/22. -The facility was unable to find placement within the facility for eight displaced residents. -A local assisted living facility was contacted for placement of the eight residents, but the facility did not have available beds. -Two of the eight displaced residents were relocated to independent living apartments 1/3 mile from the facility on 12/26/22. -Later the remaining six residents were relocated to independent living apartments 1/3 mile from the facility. -She did not initiate discharges for the residents who were relocated to the independent living apartments, because assisted living staff from the facility continued to administer medications, provide assistance with activities of daily living, and provide meal assistance to the relocated residents.	D 225		