

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL017024	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/31/2023
NAME OF PROVIDER OR SUPPLIER D & H FAMILY CARE HOME #2		STREET ADDRESS, CITY, STATE, ZIP CODE 1143 YARBOROUGH ROAD MILTON, NC 27305		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey on 03/31/23.	C 000		
C 249	10A NCAC 13G .0902(c)(3)(4) Health Care 10A NCAC 13G .0902 Health Care (c) The facility shall assure documentation of the following in the resident's record: (3) written procedures, treatments or orders from a physician or other licensed health professional; and (4) implementation of procedures, treatments or orders specified in Subparagraph (c)(3) of this Rule. This Rule is not met as evidenced by: Based on record reviews, and interviews, the facility failed to ensure the implementation of physician's orders for procedures and treatments for 1 of 3 sampled residents (Resident #1) for weekly weights. The findings are: Review of Resident #1's current FL2 dated 08/31/22 revealed diagnose included hypertension, encephalopathy toxic, hyperglycemia, hyperlipidemia, and hypertriglyceridemia. Review of Resident #1's primary care provider's (PCP) after visit summary dated 12/19/22 revealed Resident #1's weight was 196.2 pounds. Review of Resident #1's primary care provider's (PCP) after visit summary dated 01/17/23 revealed: -Resident #1's weight was 188.4 pounds and he	C 249		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 249	Continued From page 1 had an 8-pound weight loss since 12/19/22. -There was an order to weigh Resident #1 weekly. Review of Resident #1's primary care provider's (PCP) after visit summary dated 02/15/23 revealed Resident #1's weight was 185.9 pounds. Review of Resident #1's January, February, and March 2023 medication administration record (MAR) revealed there was no entry for weekly weights and no documentation of weights on the MARs. Review of a document provided by the Administrator on 03/31/23 revealed: -The month of March, and Resident #1's name were documented at the top of a piece of notebook paper. -There was no documentation of the year. -The numbers 184, 186, and 183 were documented on the paper, but there were no dates with the numbers. -There was no documentation the numbers indicated Resident #1's weights. Interview with Resident #1 on 03/31/23 at 1:34pm revealed: -Staff weighed him, but he did not know how often he was weighed. -He thought he currently weighed about 180 pounds. Telephone interview with the Supervisor-in-Charge (SIC) on 03/31/23 at 1:21pm revealed: -She and the Administrator were responsible for reviewing Resident #1's PCP after visit summaries for new orders. -She was not sure she remembered seeing the	C 249		

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C 249	Continued From page 2 order for weekly weights for Resident #1. -She had weighed Resident #1 before, but she did not remember weighing him weekly. -She did not know if the Administrator had weighed him weekly. Interview with Resident #1's PCP on 03/31/23 at 12:53pm revealed: -Resident #1 had an 8-pound weight loss and that was concerning. -She did not know staff were not weighing Resident #1 weekly as ordered. -Staff had not reported any significant weight loss. -When she wrote an order for weekly weights, she also ordered that staff report any weight loss greater than 3 pounds; she was not sure without looking at Resident #1's record whether or not she ordered staff to report a 3 pound or greater weight loss. -She had not observed any significant weight loss with subsequent visits. -She expected staff to weigh Resident #1 weekly as ordered. Interview with the Administrator on 03/31/23 at 1:17pm revealed: -The SIC was responsible for reviewing the PCPs after visit summaries for new orders. -She was responsible for ensuring weights were taken for residents with physician's orders for weights. -She did not know Resident #1 had an order for weekly weights until the end of February 2023. -She weighed Resident #1 three times in March 2023 and documented the weights, but she did not know why she did not document the date when the weights were obtained.	C 249		