STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL096038	A. BUILDING: _____ B. WING _____	03/15/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MORNING GLORY FAMILY CARE	112 SOUTH CHURCH STREET EUREKA, NC 27830

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an Annual and Follow Up Survey on 03/15/23.	C 000		
C 105	10A NCAC 13G .0317(d) Building Service Equipment 10A NCAC 13G .0317 Building Service Equipment (d) The hot water tank shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, and laundry. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). This Rule is not met as evidenced by: TYPE A2 VIOLATION Based on observations, interviews, and record reviews the facility failed to ensure that hot water temperatures were maintained at 100° to 116° degrees Fahrenheit (F) for 4 of 5 fixtures in a common entry/exit area common, common residents' private bathroom, and one resident's private bathroom with temperatures of 132° degrees F to 138.5° degrees F. The findings are: Observation of the sink fixture in the common entrance/exit area bathroom on 03/15/23 at 10:42am revealed: -The hot water temperature at the sink fixture was 137.2°F. -There was visible steam coming from the running hot water. Observation of the common residents' bathroom	C 105	1) Hot water heater was checked and adjusted on 3/16/2023 to meet water temperatures between 100° to 116° degrees. When checked the hot water temperature at the kitchen sink was 104.3 at 12:36pm, the hot water temperature at resident main bathroom the sink temperature was 103.6 at 12:48pm and shower temperature was 103.2 at 12:48pm. The temperature at private bathroom sink was 103.4 at 12:54pm and the temperature in the shower was 103.4 at 1:01pm. The temperature at the wash room sink was 104.9 at 1:10pm. I will double check water temperature once a week to make sure they are in the range of 100° to 116 degrees.	3/16/23

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Nola Dixon

TITLE: Administrator

(X6) DATE: 4/14/2023

Reviewed and Acknowledged - Nola Dixon 04/24/23

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C 105	Continued From page 1 on 03/15/23 at 10:49am revealed: -The hot water temperature at the sink fixture was 138.5°F. -The hot water temperature at the shower fixture was 132.0°F. -There was visible steam coming from the running hot water. Observation of a resident's private bathroom on 03/15/23 at 10:58am revealed: -The hot water temperature at the sink fixture was 134.4°F. -There was visible steam coming from the running hot water. Interview with a resident on 03/15/23 at 10:45am revealed: -The hot water had gotten "piping hot" at times. -The hot water had burned his hands but did not cause a blister. -He checked the shower hot water by putting his hand under the shower fixture. -He had last used the water hot on the morning of 03/15/23. -He did report the water being too hot to the staff. Interview with a second resident on 03/15/23 at 10:53am revealed: -The hot water burned his hands. -The hot water was always too hot. -He taught he had reported the hot water burning his hands to staff but did not remember when he had reported to the staff. Interview with a third resident on 03/15/23 at 10:54am revealed: -The hot water was "too hot" at times. -The hot water had burned her hands. -She did could remember reporting the hot water had burned her hands to staff.	C 105		

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C 105	Continued From page 2 Review of the facility's weekly water temperature log revealed: -There were not any water temperatures documented for March 2023. -The last documented water temperature was on 02/27/23 for 4 fixtures with temperatures of 110.7°F to 115.2°F. -The fixtures that were checked were not specified on the water temperature log. Observation of the calibration of the Supervisor in Charge (SIC) and the surveyor's thermometers at 4:34pm on 03/15/23 revealed: -The SIC's thermometer calibrated at 32.2°F. -The surveyor's thermometer calibrated at 32.5°F. Observations of re-check of water temperatures with the SIC and surveyor on 03/15/23 at 4:34pm revealed: -At 4:45pm, "Do not use. Hot Water" sign were placed on the wall at the sink in the entry/exit common area. -The hot water temperature taken by the SIC at the sink was 96.2°F. -The hot water temperature taken by the Surveyor at the sink was 95.0°F. Observations of re-check of water temperatures with the SIC and Surveyor on 03/15/23 at 4:47pm revealed: -"Do not use. Hot Water" sign were placed on the mirror at the sink in the residents' common bathroom. -The hot water temperature taken by the SIC at the sink was 93.9°F. -The hot water temperature taken by the Surveyor at the sink was 92.4°F. -The hot water temperature taken by the SIC at the shower was 75.7°F. -The hot water temperature taken by the	C 105		

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C 105	Continued From page 3 Surveyor at the shower was 85.6°F. Observations of re-check of water temperatures with the SIC and Surveyor on 03/15/23 at 4:50pm revealed: -"Do not use. Hot Water" sign were placed on the mirror at the sink in the private residents' bathroom. -The hot water temperature taken by the SIC at the sink was 85.9°F. -The hot water temperature taken by the Surveyor at the sink was 82.3°F. Interview with the SIC on at 11:14am on 03/15/23 revealed: -There was a new hot water heater installed about a month ago (do not give date). -She did a hot water temperature check when the new hot water heater was installed, and the temperature was 120°F and she turned down the hot water valve to adjust the temperature. -She knew the required hot water temperature was between 110°F to 116°F. -She "usually" completed hot water temperature checks weekly, and the hot water temperature was within required water temperature. -She did not remember the last date of the hot water temperature check or the temperature readings. -She placed "Do not use. Hot Water" signs at the fixtures where the hot water temperature was over 116°F on the morning of 03/15/23. -She would adjust the hot water temperature valve. -The SIC was responsible for checking the hot water temperature once weekly and documenting on the facility's water temperature log. Interview with the Owner at 11:14am on 03/15/23 revealed:	C 105		

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C 105	Continued From page 4 -A new hot water heater was installed on 03/01/23. -She thought the required hot water temperature range was from 113°F° to 120°F. -The hot water temperature was checked weekly and documented by the SIC. -She had not reviewed the water temperature log weekly to see if the hot water temperature was within the required temperature. -She had not agreed to placing the "Do not use. Hot Water" signs at the fixtures because the residents would not understand to not use the fixtures. -The SIC was responsible for completing weekly water temperature checks and documenting on the facility's water temperature log. The facility failed to assure hot water temperatures were maintained between 100° to 116° degrees Fahrenheit (F) which resulted in hot water temperatures of 132° degrees F to 138.5° degrees F for 4 of 5 fixtures used by residents who reported being burned by the hot water from the fixtures. Failure to maintain hot water temperatures between 100° to 116° degrees Fahrenheit (F) resulted in substantial risk of serious injury to the residents and constitutes a Type A2 Violation. The facility provided a plan of protection in accordance with G.S. 131D-34 on 03/15/23 for this violation. CORRECTION DATE FOR THE TYPE A2 VIOLATION SHALL NOT EXCEED APRIL 14, 2023.	C 105		

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C 335	Continued From page 5	C 335		
C 335	10A NCAC 13G .1004 (f) (1-4) Medication Administration 10A NCAC 13G .1004 Medication Administration (f) If medications are prepared for administration in advance, the following procedures shall be implemented to keep the drugs identified up to the point of administration and protect them from contamination and spillage: (1) Medications are dispensed in a sealed package such as unit dose and multi-paks that is labeled with the name of each medication and strength in the sealed package. The labeled package of medications is to remain unopened and kept enclosed in a capped or sealed container that is labeled with the resident's name, until the medications are administered to the resident. If the multi-pak is also labeled with the resident's name, it does not have to be enclosed in a capped or sealed container; (2) Medications not dispensed in a sealed and labeled package as specified in Subparagraph (1) of this Paragraph are kept enclosed in a sealed container that identifies the name and strength of each medication prepared and the resident's name; (3) A separate container is used for each resident and each planned administration of the medications and labeled according to Subparagraph (1) or (2) of this Paragraph; and (4) All containers are placed together on a separate tray or other device that is labeled with the planned time for administration and stored in a locked area which is only accessible to staff as specified in Rule .1006(d) of this Section. This Rule is not met as evidenced by:	C 335	An unannounced check on medication was performed on 04/03/23 to make sure medication was not prepared early. I will make unannounced medication checks once a month to make sure medication is not being prepared early.	04/03/23

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C 335	Continued From page 6 Based on observations, interviews, and record reviews, the facility failed to ensure medications prepared for administration in advance was kept in a sealed container that identified the name and strength of each medication prepared, identified up to the point of administration, and protected from contamination and spillage for 1 of 1 residents (Resident #1). The findings are: Observation of the Supervsior in Charge (SIC) on 03/15/23 at 2:50pm revealed: -The SIC removed a small clear cup of pills from an unlocked kitchen cabinet. -The small clear cup was not labeled with Resident's #3's name or the name of each tablet. -The clear cup with the seven tablets was not covered to protect from spillage or contamination. -The SIC placed the cup with seven tablets on top of the cup with the three tablets. Review of Resident #3's current FL2 dated 09/19/22 revealed: -Diagnoses included schizoaffective disorder, alcohol use disorder in remission and cannabis use disorder in remission. -There was an order for Cogentin (a medication used to treat side effects for movement problems from other medications) 1mg 1 tablet twice a day. -There was an order for Ingrezza 80 mg (a medication used to treat involuntary movement) one capsule once a day. -There was an order for Klonopin 0.5mg (a medication used to treat anxiety) one tablet once a day. -There was an order for Risperdal 1mg (a medication used to schizophrenia) one tablet a night. -There was an order for Vitamin D3 1,000 unit (a	C 335		

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C 335	Continued From page 7 medication to treat vitamin D deficiency) one tablet once every other day. -There was an order for Lexapro 10mg (a medication used to treat depression) one tablet a day. -There was an order for Vraylar 3mg (a medication used to treat major depression) one tablet a day. Review of a physician order dated 01/31/23 revealed there was an order for metformin 500mg (a medication use to treat diabetes) one tablet twice a day. Observation of the medication on hand with the SIC on 03/15/23 at 2:45pm revealed, there was a 60 tablets bubble pack of Klonopin 0.5mg with one tablet left in the bubble pack. Review of Resident #3's control log for Klonopin 0.5mg on 03/15/23 at 2:46pm revealed there was a count of 3 tablets available for administration. Observation of the medication storage area on 03/15/23 at 2:47pm revealed: -The medication was stored in a small portable locked medication cart kept alongside in the dining and kitchen area. -The top drawer had a circular pan labeled with each residents' initials in each individual circle. -Resident #3's circle was labeled with his initials. -There was a small clear cup placed in Resident's #3 assigned circle that contained three tablets. -The clear cup was not labeled with Resident's #3 name or the name of the three tablets. -The clear cup with the tablets was not covered to protect from spillage or contamination. Interview with the SIC on 03/15/23 at 2:51pm revealed:	C 335		

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C 335	Continued From page 8 -She had prepared Resident #3's evening and upcoming morning medications in two different small clear cups. -The cup with the four tablets for the evening medications were Klonopin 0.5mg, Cogentin 1mg, Risperdal 1mg and Metformin 500mg were to be administered in the evening on 03/15/23. -The cup with the seven tablets were Klonopin 0.5mg, Cogentin 1mg, Ingrezza 80mg, Vitamin D3, Lexapro 10mg, Metformin 500mg and Vraylar 3mg were to be administered for morning medication on 03/16/23. -She had not removed the evening pre-poured medication from the locked medication cart. -She had only labeled the circle pan with Resident's #3 initials with the two small cups were the medication were placed. Interview with the Owner on 03/15/23 at 3:36pm revealed: -She had taken Resident #3's morning pre-poured medication and placed it in the kitchen cabinet. -She hid the medication to keep it out of sight out of mind from the Surveyor. -The SIC would prepare the pre-poured medication and keep the medications in the locked medication cart.	C 335		