STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL043006	A. BUILDING: _____ B. WING _____	03/29/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SENIOR CITIZENS VILLAGE	504 WEST CANAL DRIVE DUNN, NC 28334

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on March 28 - 29, 2023.	D 000		
D 310	10A NCAC 13F .0904(e)(4) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (e) Therapeutic Diets in Adult Care Homes: (4) All therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by the resident's physician. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews the facility failed to serve a therapeutic diet as ordered by the primary care provider (PCP) for 1 of 5 sampled residents (#4) with a chopped diet. The findings are: Review of Resident #4's current FL-2 dated 03/10/23 revealed diagnoses included Huntington's Disease, anxiety disorder and hypertension. Review of Resident #4's diet order dated 03/10/23 revealed an order for a no added salt and a mechanical soft chopped diet.	D 310		

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D 310	Continued From page 1 a. Review of the facility's posted menu for lunch on 03/28/23 revealed it included salmon cake, carrots, diced potatoes, roll, tea, water, and milk. Review of the facility's assisted living diet chart on 03/28/23 revealed Resident #4 should be served a no added salt and a mechanical soft chopped diet. Review of the facility's diet extensions therapeutic diet menu for lunch dated 03/28/23 revealed there was a listing for no added salt and chopped diet which included: salmon cake chopped, sliced carrots, diced potatoes and the roll soaked until soaked through entire thickness. Observation of Resident #4's during meal service on 03/28/23 from 12:00pm-12:37pm: -A dietary aide (DA) served the resident a salmon cake, sliced carrots, diced potatoes, a roll, water, milk, and tea. -The salmon cake she was served was not chopped and the roll was not soaked. -A personal care aide (PCA) cut up the resident's salmon cake after the DA served the resident her lunch. -Resident #4 coughed two times after she took one bite of the roll. -The surveyor requested staff to remove the roll from the resident's plate because it was not soaked. -Resident #4's salmon cake should have been chopped into bite sized portions and her roll should have been soaked. Interview with a PCA on 03/28/23 at 12:02pm revealed: -She cut up Resident #4's salmon cake because she moved a lot when eating due to her diagnosis.	D 310		

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D 310	Continued From page 2	D 310		

-The PCAs usually cut up her meats to assist her with eating and because her diet was a chopped diet.
-She knew what type of diet the resident was to be served by referring to the therapeutic diet list posted in the kitchen.
-When a resident had a change in their diet order there would also be a note at the nursing station to inform staff of the change.

Interview with the DA on 03/28/23 at 12:25pm revealed:
-She or the PCA pulled Resident #4's roll apart.
-She was not aware that the resident's roll should have been served soaked.
-She or the PCA usually added butter and jelly on Resident #4's roll.

Interview with the dietary manager (DM) on 03/28/23 at 12:29pm revealed:
-The resident had to be reminded to slow down and not eat too fast to prevent choking.
-She knew which residents required a mechanical soft chopped diet because she had worked at the facility for 23 years.
-She had been allowing the PCAs to chop Resident #4's meat for most meals.
-When she served chicken, ham, or roast she would chop the resident's meats in the kitchen.
-She was not aware that the resident's roll should have been served soaked per the therapeutic diet order directions.
-Resident #4 would usually pull her roll apart herself or pick it up to eat.
-The PCAs were expected to put butter and jelly on the resident's roll after the meal was served by the DA.
-She had not referred to the therapeutic diet instructions on how to prepare the resident's meal.

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D 310	Continued From page 3 -She should have followed the therapeutic diet instructions to prepare the resident's meal as ordered. b. Review of the facility's posted menu for breakfast on 03/29/23 revealed it included scrambled eggs, bacon, cereal, toast, coffee, juice, water, and milk. Review of the facility's diet extensions therapeutic diet menu for breakfast dated 03/29/23 revealed there was a listing for no added salt and chopped diet which included: scrambled eggs, replace bacon with ground sausage or links that were diced into ½ inch pieces, bread should not be toasted and should be moistened with butter or jelly and cut into bite sized pieces, and cereal should be well moistened with milk. -The cook should not have prepared Resident #4's meal with bacon or toast. -The bacon should have been replaced with ground sausage or links that were diced into ½ inch pieces and bread moistened with butter or jelly and cut into bite sized pieces. Observation of Resident #4 during the breakfast meal service on 03/29/23 from 8:02am-8:30am revealed: -A dietary aide (DA) served the resident scrambled eggs, link sausage diced into ½ inch pieces, cereal moistened well with milk, bread with butter and jelly cut into bite sized pieces, coffee, juice, water, and milk. -Resident #4 did not cough during her meal and ate 75% of her meal. Interview with the cook on 03/29/23 at 8:40am revealed: -She was aware that Resident #4 had problems with eating too fast.	D 310		

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-She should have followed the facility's diet extensions therapeutic diet menu when she prepared the resident's breakfast.
-It was important for her to follow the diet order for Resident #4 to prevent the resident from aspirating or choking.

Interview with the Resident Care Coordinator (RCC) on 03/29/23 at 1:50pm revealed:
-She expected the DM and cook to follow the facility's' therapeutic diet menu and PCP diet orders for residents.
-The DM and cook should not assume they know how to prepare the resident's diet order; they should refer to the therapeutic diet menu for each meal.
-Resident #4 was placed at an increased risk of choking when her meal was not prepared per the PCP orders.

Interview with the Administrator on 03/29/23 at 2:08pm revealed:
-He expected the DM and cook to follow the facility's therapeutic diet menu and PCP diet orders for residents.
-The facility had implemented a new therapeutic diet menu system to ensure dietary staff prepared all therapeutic diets per the PCP orders.
-Resident #4 had an increased risk of choking when the dietary staff did not prepare her meal per the PCP order.

Interview with the PCP on 03/29/23 at 2:13pm revealed:
-Resident #4 was ordered a mechanical soft chopped diet.
-She expected dietary staff to prepare the residents meal as ordered.
-Resident #4 was not able to cut up meat and bread independently.

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D 310	Continued From page 5 -Resident #4 was at an increased risk of choking due to her diagnosis and should be served the therapeutic diet as ordered to prevent aspiration and choking.	D 310		