STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL026048	A. BUILDING: _____ B. WING _____	R 04/26/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PINE VALLEY ADULT CARE HOME	3522 CAMDEN ROAD FAYETTEVILLE, NC 28306

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{D 000}	Initial Comments The Adult Care Licensure Section conducted a follow- up on 04/26/23.	{D 000}		
{D 338}	10A NCAC 13F .0909 Resident Rights 10A NCAC 13F .0909 Resident Rights An adult care home shall assure that the rights of all residents guaranteed under G.S. 131D-21, Declaration of Residents' Rights, are maintained and may be exercised without hindrance. This Rule is not met as evidenced by: FOLLOW- UP TO TYPE B VIOLATION. The Type B Violation was abated. Non-compliance continues. Based on observations and interviews, the facility failed to ensure the rights of all residents were maintained related to the residents' ability to access toilet paper and paper towels in the common residents' bathroom. The findings are: Observation of the nurses' station on 04/26/23 at 8:30am revealed there were no toilet tissue and paper towels. Observation of the men's bathroom on 04/26/23 at 8:44am revealed there were no paper towels and toilet tissue. Interview with a resident on 04/26/23 at 9:50 am revealed: -The residents in the facility had to get toilet tissue and paper towels from the nurses' station or purchased their own. -The facility staff did not keep tissue and paper	{D 338}		

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{D 338}	Continued From page 1 towels in the bathrooms because some residents used too much. -She would prefer the toilet tissue and paper towels were kept in the bathroom. Interview with a second Resident on 04/26/23 at 10:20am revealed: -Residents would go to the nurses' station if there was no toilet paper in the bathrooms. -The facility did not keep paper towels in the bathrooms. Interview with a third Resident on 04/26/23 at 10:30am revealed the facility did not keep paper towels in the bathrooms. Interview with the Maintenance Director on 04/26/23 at 8:53am revealed the facility kept toilet tissue and paper towels for the residents at the nurses' station to prevent the residents from clogging the toilets. Interview with the Administrator on 04/26/23 at 12:04pm revealed: -He was not aware the toilet tissue and paper towels were not in the bathrooms. -He expected the Maintenance Director to ensure toilet tissue and paper towels were in the bathrooms daily.	{D 338}		