

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL051066	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/07/2023
NAME OF PROVIDER OR SUPPLIER THE VILLAS AT BENSON 3		STREET ADDRESS, CITY, STATE, ZIP CODE 606 E MORRIS AVENUE BENSON, NC 27504		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on 07/07/23.	C 000		
C 288	10A NCAC 13G .0905(a) Activities Program 10A NCAC 13G .0905 Activities Program (a) Each family care home shall develop a program of activities designed to promote the residents' active involvement with each other, their families, and the community. This Rule is not met as evidenced by: Based on observations, interviews, and record review, the facility failed to implement an activity program that promoted active involvement by the residents. The findings are: Review of the facility's resident list provided by the facility on 07/07/23 revealed there were currently 6 residents residing in the facility. Interview with a resident on 07/07/23 at 9:23am revealed: -There were no activities at the facility. -He got bored a lot. -He would like to have activities such as checkers or bingo. -He usually just laid down in his bed because there was nothing else to do. Interview with a second resident on 07/07/23 at 9:48am revealed: -There were no activities at the facility. -He was sometimes bored and mostly watched television. -He would not mind doing activities sometimes.	C 288		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 288	Continued From page 1 Interview with a third resident on 07/07/23 at 9:54am revealed: -The residents used to go to church but that stopped sometime last year and he did not know why. -He usually watched television, but he would participate in activities if they were offered. Interview with a fourth resident on 07/07/23 at 10:00am revealed: -There were no activities at the facility. -He got bored and there was nothing to do but watch television. Observation of the facility on 07/07/23 at 10:18am revealed: -There was an activity calendar posted on a bulletin board propped against a wall behind the dining room table. -The activity calendar was dated July 2023 with activities listed on 07/01/23 - 07/15/23. -The blocks for 07/16/23 - 07/31/23 were blank with no activities listed. -The activities listed for today, 07/07/23, included: 9:00am - 10:00am Moving to the Music; 10:00am - 12:00pm Board Games; and 4:00pm - 5:00pm Bowling. Observations of the residents and staff on 07/07/23 throughout the survey from 9:00am - 5:00pm revealed: -No group activities were offered to the residents from 9:00am - 1:14pm. -At 10:15am, the live-in Supervisor-in-Charge (SIC) sat down in the living room with a cell phone while the television was on. -At 10:15am, one resident was outside and 5 residents were in their rooms. -Three of the 5 residents in their rooms were in bed sleeping, one resident was sitting on the side	C 288		

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C 288	Continued From page 2 of the bed, and one resident was watching television. -At 10:54am, the live-in SIC removed the activities calendar from the bulletin board and went into the kitchen with the Assistant Resident Care Coordinator (RCC). -At 10:55am, the live-in SIC returned the activities calendar to the bulletin board; no changes had been made to the calendar. -At 11:20am, the live-in SIC was sitting at the dining room table looking at a cell phone. -At 11:20am, one resident was watching television in the living room and the other 5 residents were in their rooms. -At 12:42pm, residents finished eating lunch and no activities were offered. -At 1:15pm, the Assistant RCC came into the dining room with activity supplies including a game board for checkers/chess, coloring books, and colored pencils. -From 1:15pm - 1:45pm, the Assistant RCC played chess with two residents then one of the two residents started coloring. -No other activities were offered to the residents from 1:45pm - 5:00pm on 07/07/23. Interview with the Assistant RCC on 07/07/23 at 1:15pm revealed one of the two residents at the dining room table was going to teach her and the other resident how to play chess. Interview with a fifth resident on 07/07/23 at 3:28pm revealed: -He usually got bored at the facility because they did not usually have any activities. -Today, 07/07/23, was the first time an activity had been offered at the facility since he was admitted. -He enjoyed playing chess today, 07/07/23. -He would participate in activities if they were	C 288		

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C 288	Continued From page 3 offered. Second interview with the second resident on 07/07/23 at 3:33pm revealed: -Today, 07/07/23, was the first time they ever had an activity at the facility. -He did not like playing chess but he loved coloring today. -He would like to have activities more often. Interview with the live-in SIC on 07/07/23 at 4:10pm revealed: -Each SIC was responsible for conducting activities in the facility. -The RCC was responsible for doing the activities calendar each month. -The July 2023 activities calendar was incomplete because the RCC was on leave. -She did not conduct any activities with the residents earlier today, 07/07/23, because a lot of the residents went back to bed after breakfast. -They usually had some activity supplies in the facility, but the Assistant RCC had to bring supplies from the main office this afternoon. -The RCC sometimes took residents on outings, but she was not sure the last time they went on an outing. Telephone interview with the Administrator on 07/07/23 at 4:29pm revealed: -The facility's RCC was responsible for activities at the facility. -The RCC had been on leave since last week and was unavailable for interview. -The RCC would be back at the facility on Monday, 07/10/23. -The RCC was responsible for making the activities calendar. -The July 2023 activities calendar was incomplete because the RCC was on leave and she would	C 288		

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C 288	Continued From page 4 finish the activities calendar when she returned on 07/10/23. -When the RCC was not at the facility, the Assistant RCC or the live-in SIC were responsible for carrying out activities.	C 288		