

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL090025	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/27/2023
NAME OF PROVIDER OR SUPPLIER WOODRIDGE ASSISTED LIVING FACILITY		STREET ADDRESS, CITY, STATE, ZIP CODE 2515 FOWLER SECREST ROAD MONROE, NC 28110		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and Union County Department of Social Services conducted an annual survey on July 26 - 27, 2023.	D 000		
D 276	10A NCAC 13F .0902(c)(3-4) Health Care 10A NCAC 13F .0902 Health Care (c) The facility shall assure documentation of the following in the resident's record: (3) written procedures, treatments or orders from a physician or other licensed health professional; and (4) implementation of procedures, treatments or orders specified in Subparagraph (c)(3) of this Rule. This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to implement physician's orders for 1 of 5 sampled residents for daily weight checks prior to the administration of an as needed (PRN) medication for weight gain parameters set by the resident's provider (Resident #3). The findings are: Review of Resident #3's current FL2 dated 05/26/23 revealed diagnoses included Alzheimer's disease, anemia, chronic kidney disease, congestive heart failure, coronary arteriosclerosis, essential hypertension, mixed hyperlipidemia, and type 2 diabetes mellitus. Review of Resident #3's physician's orders revealed there was an order for torsemide (a medication used to treat fluid retention) dated 03/28/23 "Take torsemide daily; obtain daily weights in the morning. If greater than 2 pound weight gain overnight, give an additional 20mg of	D 276		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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D 276	Continued From page 1 torsemide then resume regular dose of torsemide 20mg daily." Review of Resident #3's May 2023 electronic medication administration record (eMAR) revealed: -There was an entry for the resident's weight to be checked weekly. -There was no entry for the resident's weight to be checked daily. -There was documentation that the resident's weight was checked each Monday at 6:00am. -There was an entry for torsemide 20mg daily and a separate entry for torsemide 20mg every day as needed. Review of Resident #3's June 2023 eMAR revealed: -There was an entry for the resident's weight to be checked weekly. -There was no entry for the resident's weight to be checked daily. -There was documentation that the resident's weight was checked each Monday at 6:00am. -There was an entry for torsemide 20mg daily and a separate entry for torsemide 20mg every day as needed. Review of Resident's #3's July eMAR from 07/01/23-07/26/23 revealed: -There was an entry for the resident's weight to be checked weekly. -There was no entry for the resident's weight to be checked daily. -There was documentation that the resident's weight was checked each Monday at 6:00am. -There was an entry for torsemide 20mg daily and a separate entry for torsemide 20mg every day as needed.	D 276		

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D 276	Continued From page 2 Interview with the second shift medication aide (MA) on 07/26/23 at 3:30pm revealed: -When the MA received an order, the order was faxed to the pharmacy. -The pharmacy entered the new order on the eMAR and the Resident Care Coordinator (RCC), or Memory Care Coordinator (MCC) approved the orders. -The orders must be approved before the MA could see the medication order on the eMAR for administration. Interview with the RCC on 07/27/23 at 8:20am revealed: -The MAs faxed new orders to the pharmacy. -A member of the management team (RCC, MCC, or Administrator) approved new orders in the eMAR system. -Each month, the physician's orders from the eMAR were printed and a medication cart audit was performed to ensure that medications were available for administration. -If an order was not entered or entered incorrectly, it would be incorrect on the copies of the physician's order sheets used for the cart audits. -There was no system in place to ensure that orders were entered on the eMAR correctly at the end of the month. -There was no system in place to ensure all orders in the resident's record were entered into the eMAR at the end of the month. -If an order was not entered or entered incorrectly, the eMAR would continue to be incorrect the next month. Interview with the first shift MA on 07/27/23 at 9:50am revealed: -Resident #3 had a supply of PRN Torsemide available on the medication cart.	D 276			

Division of Health Service Regulation

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D 276	Continued From page 3 -When new medication orders were received, the MA faxed the order to the pharmacy and the pharmacy added the new order to the eMAR. -The RCC approved the new orders. -The RCC and MCC audited the medication carts monthly and the pharmacy audited them quarterly. Telephone interview with the pharmacist at the facility's contracted pharmacy on 07/27/23 at 8:50am revealed: -The process of entering orders began with a phone call or fax from the facility. -The pharmacist verified the order for accuracy after orders were entered. -After an order was entered into the system, the medication was filled and shipped to the facility. Interview with the Administrator 7/27/23 at 11:05am revealed: -When a new order was received, the MAs, RCC, or MCC faxed the order to the pharmacy. -Either the RCC or MCC approved the orders that the pharmacy entered in the eMAR system to ensure that the orders were correct on the eMAR. -There was no system currently other than the approval process by the RCC or MCC to ensure orders were entered correctly. -She was unsure how this order for Resident #3 was not added to the eMAR. -She understood that the resident would need to have daily weights to determine if medication was needed for weight gain. Interview with Resident #3 on 07/26/23 at 3:15pm revealed: -He did not have any shortness of breath when he walked or when he was sitting. -He had shortness of breath in the past, but not recently.	D 276		

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D 276	Continued From page 4 -He did not have any swelling in his lower extremities. Attempted interview with Resident #3's Primary Care Physician on 07/27/23 at 7:56am was unsuccessful.	D 276		