

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>HAL026068</b>                  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____                                                | (X3) DATE SURVEY<br>COMPLETED<br><br><b>08/01/2023</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>THE ADDISON OF FAYETTEVILLE</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1164 71ST SCHOOL ROAD<br/>CUMBERLAND, NC 28331</b> |                                                                                                                          |                                                        |
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| C 000                                                                  | Initial Comments<br><br>Report of a Construction Section Biennial Survey<br>by Suzanna Fay conducted on August 1, 2023.<br><br>Records indicate this facility was first licensed on<br>June 10, 2008. The facility is currently licensed<br>for 96 Beds including a 36 Bed Special Care Unit.<br>Therefore, the facility was surveyed for<br>conformance with the 2005 Rules for Licensing of<br>Adult Care Homes of Seven or More Beds in<br>effect at the time of initial licensure and applicable<br>portions of the 2006 Edition of the North Carolina<br>Building Code(s), Institutional Occupancy; Group<br>I-2.<br><br>Deficiencies were cited that require a Plan of<br>Correction. | C 000                                                                                          |                                                                                                                          |                                                        |
| C 135                                                                  | Bathrooms-Not to Be Utilized for Storage<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL<br>ENVIRONMENT<br>(e) The requirements for bathrooms and toilet<br>rooms are:<br>(10) Resident toilet rooms and bathrooms shall<br>not be utilized for storage or purposes other than<br>those indicated in Item (4) of this Rule;<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that one of the two<br>corridor (spa) bathrooms is being utilized for<br>purposes other than those indicated in this rule.<br><br>Findings on August 1, 2023:<br>a. C Hall - the spa has been converted to office<br>space.                                       | C 135                                                                                          |                                                                                                                          |                                                        |

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

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| C 150                                                                  | Continued From page 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | C 150                                                                                          |                                                                                                                          |                                                        |
| C 150                                                                  | Corridors-Free of equipment and Obstructions<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL<br>ENVIRONMENT<br>(g) The requirements for corridors are:<br>(4) Corridors shall be free of all equipment and<br>other obstructions.<br><br>This Rule is not met as evidenced by:<br>1. Based on observation there is a failure to<br>maintain the corridors free of all equipment and<br>other obstructions. This could delay or<br>hinder evacuation of the occupants from the<br>facility in the event of an emergency.<br><br>Findings on August 1, 2023:<br>a. C Hall - there are chairs and a PTAC unit<br>obstructing the short corridor to Room B-5. Note:<br>Room B-5 is currently not occupied. | C 150                                                                                          |                                                                                                                          |                                                        |
| C 160                                                                  | Outside Premises-Clean, Safe<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL<br>ENVIRONMENT<br>(m) The requirements for outside premises are:<br>(1) The outside grounds of new and existing<br>facilities shall be maintained in a clean and safe<br>condition;<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the outside<br>grounds were not maintained in a clean and safe<br>condition.<br><br>Findings on August 1, 2023:<br>a. Dining Patio - there is a raised planter box                                                                                                                                                                                      | C 160                                                                                          |                                                                                                                          |                                                        |

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| C 160                                                                  | Continued From page 2<br><br>approximately 4' x 6' that is beginning to<br>deteriorate and is no longer stable.<br>b. A 8' section of the gutter outside of the exterior<br>electrical room is sagging and pulling away from<br>the building.<br>c. A vent grille adjacent to the damaged gutter is<br>pulling loose from the exterior soffit.<br>d. A section of the gable siding has fallen off<br>outside of the D Hall exit.<br>e. SCU Courtyard - the fence around the<br>courtyard is buckling in some areas and leaning<br>in some areas.                                                                                                                                                                                                                                                                                                                                                                                  | C 160                                                                                          |                                                                                                                          |                                                        |
| C 164                                                                  | Housekeeping and Furnishings-Clean, Repaired<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND<br>FURNISHINGS<br>(a) Adult care homes shall:<br>(1) have walls, ceilings, and floors or floor<br>coverings kept clean and in good repair;<br>(2) have no chronic unpleasant odors;<br>(3) have furniture clean and in good repair;<br>(e) This Rule shall apply to new and existing<br>facilities.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the ceilings and<br>floors were not kept clean and in good repair.<br><br>Findings on August 1, 2023:<br>a. Corridor outside of Dining - the carpet behind<br>the Dining Room doors is worn and damaged<br>along the wall from a leak in the kitchen.<br>b. There is a pattern of dirty exhaust fans<br>throughout the facility.<br>c. C Hall Dining - one of the thresholds at the<br>door to Dining has fallen off. | C 164                                                                                          |                                                                                                                          |                                                        |

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| C 164                                                                  | Continued From page 3<br><br>d. D Hall Laundry - there is a large amount of lint<br>on the floor behind the washer and dryer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | C 164                                                                                          |                                                                                                                          |                                                        |
| C 166                                                                  | Housekeeping-Maintained Free of Hazards<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND<br>FURNISHINGS<br>(a) Adult care homes shall:<br>(5) be maintained in an uncluttered, clean and<br>orderly manner, free of all obstructions and<br>hazards;<br>(e) This Rule shall apply to new and existing<br>facilities.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the facility was not<br>maintained in an uncluttered, clean and orderly<br>manner, free of all obstructions and hazards.<br><br>Findings on August 1, 2023:<br>a. Room B-6 - there is an excessive amount of<br>furniture, paint and miscellaneous items stored in<br>the room making it a fall hazard and a fire hazard. | C 166                                                                                          |                                                                                                                          |                                                        |
| C 188                                                                  | Electrical Outlets in Wet Locations<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0310 ELECTRICAL OUTLETS<br>All adult care home electrical outlets in wet<br>locations at sinks, bathrooms and outside of<br>building shall have ground fault interrupters.<br><br>This Rule is not met as evidenced by:<br>1. Based on observation the home did not have<br>all electrical outlets in wet locations at sinks,<br>bathrooms and outside of building equipped with                                                                                                                                                                                                                                                                              | C 188                                                                                          |                                                                                                                          |                                                        |

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| C 188                                                                  | Continued From page 4<br><br>ground fault interrupters.<br><br>Findings on August 1, 2023:<br>a. Room D 9 Bath - the GFCI at the sink does<br>not have power and cannot be reset.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | C 188                                                                                          |                                                                                                                          |                                                        |
| C 189                                                                  | Building Equipment Maintained Safe, Operating<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(a) The building and all fire safety, electrical,<br>mechanical, and plumbing equipment in an adult<br>care home shall be maintained in a safe and<br>operating condition.<br>(k) This Rule shall apply to new and existing<br>facilities with the exception of Paragraph (e)<br>which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on observation and testing there is<br>failure to maintain the facility's emergency fire<br>alarm system devices and equipment in a safe<br>operating condition. All the occupants of the<br>facility could be effected if the equipment failed to<br>alert the occupants in case of a fire.<br><br>Findings on August 1, 2023:<br>a. The fire alarm panel is showing a trouble<br>signal. Interview with staff revealed that two of<br>the duct detectors are bad and he is working to<br>locate those for replacement.<br><br>2. Based on observation there is a failure to<br>maintain the facility's fire safety equipment in a<br>safe operating condition. The occupants in the<br>smoke compartment could be effected if doors do<br>not completely close and latch to help limit the | C 189                                                                                          |                                                                                                                          |                                                        |

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| C 189                                                                  | <p>Continued From page 5</p> <p>spread of smoke or fire to the area of origin.</p> <p>Findings on August 1, 2023:</p> <p>a. D Hall - the left door of the cross corridor doors did not latch when released by the fire alarm.</p> <p>3. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths and exits were not illuminated during a power outage.</p> <p>Findings on August 1, 2023:</p> <p>a. Dining - the emergency light outside of the kitchen is missing from the base.</p> <p>b. The emergency light outside of the Dining Room is dangling from its wires.</p> <p>c. The emergency light outside of A 18 is missing from the base.</p> <p>d. The emergency light outside of B 11 is missing from the base.</p> <p>e. The emergency light outside of B 1 did not illuminate on test.</p> <p>f. C Hall - the emergency light at the back exit did not illuminate on test.</p> <p>g. C Hall - the emergency light outside of Dining did not illuminate on test.</p> <p>4. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. Occupants of the facility could be effected if the signs indicating exit paths could not be seen in the event of an emergency evacuation.</p> <p>Findings on August 1, 2023:</p> <p>a. C Hall - the exit sign by Room C 8 did not illuminate on test.</p> | C 189                                                                                          |                                                                                                                          |                                                        |

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| C 189                                                                  | <p>Continued From page 6</p> <p>5. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings or walls could allow fire and smoke to spread beyond the area of origin.</p> <p>Findings on August 1, 2023:</p> <p>a. Entry Vestibule - maintenance is in the process of replacing the recessed light in the ceiling of the vestibule leaving a large hole in the ceiling at the time of survey.</p> <p>b. Kitchen - there are two holes approximately 1" in diameter in the wall over the icemaker.</p> <p>c. C Hall Linen Closet - the fire caulk around the cable penetration in the ceiling has fallen out leaving an opening in the fire resistant rated ceiling.</p> <p>d. C Hall Electrical Closet - there is an unsealed cable penetration over the Altronix panel.</p> <p>e. Room C 6 Closet - the escutcheon ring is missing from the sprinkler head leaving a gap in the fire resistant rated ceiling.</p> <p>f. C Hall - there is a small hole in the ceiling outside of Utility where a camera was relocated.</p> <p>g. D Hall - there is a small unsealed cable penetration over the exit sign by Room D 11.</p> <p>6. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin.</p> <p>Findings on August 1, 2023:</p> <p>a. Kitchen - the left door is dragging requiring the user to lift the door in order to close it. The finish on both of the kitchen doors is dirty and flaking</p> | C 189                                                                                          |                                                                                                                          |                                                        |

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| C 189                                                                  | <p>Continued From page 7</p> <p>off.</p> <p>b. Room A 14 - the door does not latch when closed.</p> <p>c. Room A 12 - the lockset is missing and the latch is engaged and cannot be retracted which prevents the door from closing.</p> <p>d. Room A 4 - the latch is jammed and the door does not latch when closed.</p> <p>e. Room C 12 - the door hardware is loose.</p> <p>7. Observations revealed that the plumbing equipment was not maintained in a safe and operating condition.</p> <p>Findings on August 1, 2023:</p> <p>a. C Hall Laundry - the valve box has standing water and the box is rusty from a prior leak.</p> <p>8. Based on observation the facility's fire safety equipment is not maintained in operating condition. Failure to maintain 18" clearance below the sprinkler heads creates an obstruction which limits the ability of the sprinkler system to suppress a fire.</p> <p>Findings on August 1, 2023:</p> <p>a. C Hall Storage - the adult diapers are stored to within 18" of the ceiling.</p> <p>9. Observations revealed that the electrical equipment is not maintained in a safe and operating condition.</p> <p>Findings on August 1, 2023:</p> <p>a. The screamer box for the override switch at the door by C-13 to the Courtyard did not alarm when opened.</p> <p>b. The screamer box for the override switch at the Courtyard gate did not alarm when opened.</p> | C 189                                                                                          |                                                                                                                          |                                                        |

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| C 193                                                                  | Continued From page 8                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | C 193                                                                                          |                                                                                                                          |                                                        |
| C 193                                                                  | Ovens, Ranges in Activity or Res. Rooms<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(4) Ovens, ranges and cook tops located in<br>resident activity or recreational areas shall not be<br>used except under facility staff supervision. The<br>degree of staff supervision shall be based on the<br>facility's assessment of the capabilities of each<br>resident. The operation of the equipment shall<br>have a locking feature provided, that shall be<br>controlled by staff.<br>(5) Ovens, ranges and cook tops located in<br>resident rooms shall have a locking feature<br>provided, controlled by staff, to limit the use of the<br>equipment by residents who have been assessed<br>by the facility to be incapable of operating the<br>equipment in a safe manner.<br>(k) This Rule shall apply to new and existing<br>facilities with the exception of Paragraph (e)<br>which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that ovens, ranges and<br>cook tops located in resident activity or<br>recreational areas were not maintained for<br>operation under facility staff supervision.<br><br>Findings on August 1, 2023:<br>a. Country Kitchen - the oven was operational<br>and there was no staff supervision.<br>b. D Hall Craft Room - the oven was operational<br>and there was no staff supervision. | C 193                                                                                          |                                                                                                                          |                                                        |
| C 195                                                                  | Hot Water System<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | C 195                                                                                          |                                                                                                                          |                                                        |

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| C 195                                                                  | Continued From page 9<br><br><b>REQUIREMENTS</b><br>(d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C).<br>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soiled utility rooms are not maintained at a minimum of 100 degrees F to a maximum of 116 degrees F.<br><br>Findings on August 1, 2023:<br>a. A Hall - water temperatures are ranging from 88 degrees F to 104 degrees F. Interview with staff revealed that they are replacing the recirculating pump for the water heater on that hall. | C 195                                                                                          |                                                                                                                          |                                                        |
| C 199                                                                  | Exhaust Ventilation<br><br><b>SECTION .0300 - PHYSICAL PLANT</b><br><b>10A NCAC 13F .0311 OTHER</b><br><b>REQUIREMENTS</b><br>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | C 199                                                                                          |                                                                                                                          |                                                        |

Division of Health Service Regulation

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| C 199                                                                  | <p>Continued From page 10</p> <p>(1) soiled linen storage;<br/>(2) soil utility room;<br/>(3) bathrooms and toilet rooms;<br/>(4) housekeeping closets; and<br/>(5) laundry area.<br/>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:<br/>1. Observations revealed that the facility did not maintain exhaust ventilation in specified spaces. Lack of ventilation allows for the build up humidity that can cause mildew and slick areas and prevents the dissipation of odors.</p> <p>Findings on August 1, 2023:<br/>a. Laundry - the exhaust fans do not appear to be working in the Laundry Room nor in the Soiled Linen Room.<br/>b. B Hall Spa - the exhaust fan is not working.<br/>c. D Hall Guest Toilets - the exhaust fans are not working.</p> | C 199                                                                                          |                                                                                                                          |                                                        |