STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL011383	A. BUILDING: **01** B. WING _____	**08/31/2023**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SOUNDVIEW II # I	**36 SMITH GRAVEYARD ROAD ASHEVILLE, NC 28806**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on August 31, 2023 from 12:10 PM to 12:45 PM at the above referenced facility. DHSR records indicate the home was first licensed on September 23, 1996 as a Family Care Home for six (6) Residents with up to three (3) of whom may be non-ambulatory (Who are un-able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1992 "Rules for Family Care Homes Minimum and Desired Standards and Regulations", the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes, and the applicable portions of the 1996 North Carolina State Building Code - Section 419.3 Small Residential Care Facilities. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed.	C 000		
C 152	Floors 10A NCAC 13G .0314 FLOORS (a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable.	C 152		

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C 152	Continued From page 1 (b) Scatter or throw rugs shall not be used. (c) All floors shall be kept in good repair. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there was a scatter rug in the front middle bedroom. This is not compliant with the rule. Take the necessary steps to remove the rug.	C 152		
C 172	Fire Safety-Four Rehearsals SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (e) There shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that some of the residents did not respond and evacuate, without staff prompting, at the time the alarms were sounded. Per your licensed capacity of 3 ambulatory and up to 3 non ambulatory, the residents need to be trained so that at least three are able to respond and evacuate without prompting or assistance.	C 172		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT	C 174		

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C 174	Continued From page 2 (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the fire alarm was showing that the alarm was silenced. * The alarm was rest to normal at the time of the survey. Take the necessary steps to ensure that the alarm is always reset properly. 2. At the time of the survey it was observed that the light for the range hood was not working and the exhaust fan for the hood was not working. This is not compliant with the rule. Take the necessary steps to repair or replace the range hood. 3. At the time of the survey it was observed that the night lights in the hallway were not working. This is not compliant with the rule. Take the necessary steps to repair or replace the night lights. 4. At the time of the survey it was observed that the exhaust fans in the hallway bathrooms were not working preventing the air in the bathroom from being exhausted efficiently. This is not compliant with the rule. Take the necessary steps to replace the fans so the fans can exhaust air properly. 5. At the time of the survey it was observed that there were multiple egress windows in the home were blocked with furniture or fans and air conditioning units. This is not compliant with the	C 174		

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C 174	Continued From page 3 rule. Take the necessary steps to remove these items and keep the egress windows in the bedrooms clear. 6. At the time of the survey it was observed that there was a space heater being used in the rear middle bedroom. This is not compliant with the rule. Take the necessary steps to remove the space heater from the home. 7. At the time of the survey it was observed that the relief valves for the water heaters were discharging into the crawlspace. This is not compliant with the rule. Take the necessary steps to extend the pipes to the exterior of the crawlspace. 8. At the time of the survey it was observed that the waterproof covers for the exterior GFCI receptacles were missing. This is not compliant with the rule. Take the necessary steps to replace the covers. 9. At the time of the survey it was observed that the gutters were clogged with leaves. This is not compliant with the rule. Take the necessary steps to clean out the gutters. 10. At the time of the survey it was observed that the exterior siding was dirty, mildewed and had an abundance of cobwebs. This is not compliant with the rule. Take the necessary steps to power wash the siding.	C 174		
C 101	Construction-Meet Building Code at Initial T10: 42C .2102 CONSTRUCTION (a) The home must meet applicable	C 101		

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C 101	Continued From page 4 requirements of Volume I and I-B of the North Carolina State Building Code in force at the time of initial licensure. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the building was not in compliance with Section 419.3.1 of the North Carolina State Building Code. The building does not have the proper radiation dampers for the air ducts which is compromising the one-hour construction rating. The building is sprinklered but does not have the proper coverage due to most of the closets in the resident rooms and the staff bathroom do not have sprinkler heads installed. This is not compliant with the rule. Take the necessary steps to add the proper radiation dampers in the air duct penetrations to maintain the one hour construction rating or add the additional sprinkler heads needed in the unprotected areas. Note: NCSBC Section 419.3.1: The building shall be of one-hour construction or sprinklered in accordance with NFPA 13R. Sprinklers, if provided, shall be installed in all areas except attics, crawl spaces, and floor/ceiling spaces, but including staff toilets and clothes and linen closets . The extinguishing system shall be electrically connected directly to an approved central station facility.	C 101		