STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL025037	A. BUILDING: **01** B. WING _____	**09/06/2023**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CROATAN VILLAGE	**4522 OLD CHERRY POINT ROAD NEW BERN, NC 28560**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Follow-Up survey was conducted by Ryan Meyer September 6, 2023. This facility was licensed on 08/22/1997 as a HA and is currently licensed for 72 Beds including a 18 Bed Special Care Unit. Therefore, this facility was surveyed for conformance with the applicable portions of the Minimum Standards and Regulations for the 1996 Rules for the Homes for the Aged, 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds, and applicable portions of the 1996 (1997 Revision) Edition, of the North Carolina State Building Code(s), Institutional Occupancy. Deficiencies have been cited. A Plan of Correction is required.	C 000		
C 101	Existing Licensed Fac- No less than '71 Rules SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;	C 101		

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C 101	Continued From page 1 This Rule is not met as evidenced by: 1. Based on observation the facilty is not maintaining the emergency exit doors. In a SCU there is a requirement to have a master override switch to release the emergency exit doors. Findings on September 6, 2023: a. The master override switch in the SCU does not release the emergency exit doors in the unit.	C 101		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility is not maintaining its floor in a safe manner. Findings on September 6, 2023: a. The floor in main nurses station has become worn beyond repair.	C 164		
C 188	Electrical Outlets in Wet Locations SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0310 ELECTRICAL OUTLETS All adult care home electrical outlets in wet	C 188		

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C 188	Continued From page 2 locations at sinks, bathrooms and outside of building shall have ground fault interrupters. This Rule is not met as evidenced by: 1. Based on observation, the facility is not maintaining the electrical components located near a water source in a safe manner. Findings on September 6, 2023: a. The outlets surrounding the laundry room washer machines are not GFCI protected.	C 188		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation, this facility has failed to maintain the fire safety components in a safe and operating condition. This could allow a fire to spread at a faster rate. Findings on September 6, 2023: a. The exterior sprinkler escutcheons throughout the facility are rusted/pitting and beginning to show evidence of holes. 2. Based on observation there is a failure to	C 189		

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C 189	Continued From page 3 maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations shall be sealed with proper material capable of preventing fire and smoke from spreading beyond the area of origin. Findings on September 6, 2023: a. At each of the exit doors there are multiple holes in the walls/ceiling where the old key pads were removed and have not been sealed with the proper fire rated material. b. There is a large hole in the boiler room above the hot water tank. c. There is a stain on the ceiling around a recessed light in the dining room diminishing the fire rating of the ceiling. 3. Based on observation, this facility has failed to maintain the fire safety components in a safe and operating condition. Findings on September 6, 2023: a. The left leaf of the fire door closest to the main nurses station drags on the floor not allowing it to close properly. 4. Based on observation the fire alarm system is not controlling the emergency exit doors as required. Findings on September 6, 2023: a.. When the fire alarm was tested none of the emergency exit doors released as required. 5. Based on observation the facility does not meet the code requirements in effect at the time of construction or alteration. The 2012 NCSBC Section 1010.1 requires means of egress for doors. Section 407.11, 1 through 5. Doors that are not in compliance with the building code may	C 189		

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C 189	Continued From page 4 prevent exiting in an emergency. Findings on September 6, 2023: a. The emergency Egress exit doors are not tied into the fire alarm system and not able to be opened with one handed motion.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. The facility is not keeping its exhaust fan in operable condition. Rule 10A NCAC 13F .0311 states exhaust fans are required to be in laundry rooms, restrooms, soiled linen, soiled utility, and housekeeping closets. Findings on September 6, 2023: a. The exhaust fans in the 100 and 300 hall do not work.	C 199		