

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL033004	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 09/25/2023
NAME OF PROVIDER OR SUPPLIER WE CARE FAMILY CARE HOME #2		STREET ADDRESS, CITY, STATE, ZIP CODE 1101 HILL STREET ROCKY MOUNT, NC 27801		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on September 25, 2023 from 9:35AM to 10:55 AM at the above reference facility. DHSR records indicate the home was first licensed on September, 3, 1996 as a Family Care Home for Five (5) Ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1992 Rules for Family Care Homes 10 NCAC 42C, applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes, and the 1996 (1997 revision) of the North Carolina State Building Code - Section 419.2 - Residential Care Homes. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be	C 149		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 149	Continued From page 1 provided with handrails and guardrails. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there was no handrail on the right side of the rear steps from the staff bedroom. This is not compliant with the rule. Take the necessary steps to add a handrail to the steps.	C 149		
C 172	Fire Safety-Four Rehearsals SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (e) There shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the evacuation times were not noted on the fire drills. This is not compliant with the rule. Take the necessary steps to note the evacuation times on the fire drills. 2. At the time of the survey it was observed that the fire drills were not being performed on all shifts at different times of the day. This is not compliant with the rule. Take the necessary steps to perform the drills on all shifts to evaluate the ability of the residents to evacuate under various conditions.	C 172		

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C 174	Continued From page 2	C 174		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the handle on the front storm door was broken. This is not compliant with the rule. Take the necessary steps to replace the storm door handle. 2. At the time of the survey it was observed that the wall in the sitting room next to the kitchen was damaged under the window. This is not compliant with the rule. Take the necessary steps to repair the wall. 3. At the time of the survey it was observed that there was wood paneling being used as wall covering in parts of the house. This paneling does not provide the minimum Class C finish required by the building code. This is not compliant with the rule. Take the necessary steps to treat the paneling with a fire retardant material capable of achieving a minimum of a Class C finish. 4. At the time of the survey it was observed that there was a chirping smoke detector indicating a low battery. This could cause the smoke detector not to function in the event of a power outage. This is not compliant with the rule. Take the necessary steps to replace the battery so the	C 174		

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C 174	Continued From page 3 detector will function properly in the event of a power outage. 5. At the time of the survey it was observed that the filter for the air return was dirty and the wrong size preventing the air flow from properly being filtered through the HVAC unit. This is not compliant with the rule. Take the necessary steps to replace the air filter and change them out on regular intervals so the HVAC unit can function properly. 6. At the time of the survey it was observed that the additional smoke detectors in the left side rear bedroom and the hallway were not working properly when they were tested. This is not compliant with the rule. Take the necessary steps to repair or remove the detectors. 7. At the time of the survey it was observed that the water temperature was measuring at 127 degrees causing a possibility of burns to the clients. This is not compliant with the rule. Take the necessary steps to adjust the temperature so that it is maintained between 100-116 degrees. 8. At the time of the survey it was observed that the soap holder in the hallway bathroom was loose and there was a suction cup handgrip being used in the bathtub. This is not compliant with the rule. Take the necessary steps to secure the soap holder and remove the suction cup grip. 9. At the time of the survey it was observed that there were items being stored in the rear egress path which may impede the residents egress in an emergency situation. This is not compliant with the rule. Take the necessary steps to remove these items and keep the egress path clear.	C 174		

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C 174	Continued From page 4 10. At the time of the survey it was observed that the attic pull down door was loose causing a possible fall hazard. This is not compliant with the rule. Take the necessary steps to secure the attic door. 11. At the time of the survey it was observed that the vents for the bathroom exhaust fans did not vent to the exterior of the attic causing a possible moisture buildup in the attic. This is not compliant with the rule. Take the necessary steps to vent the fan exhausts to the exterior of the attic. 12. At the time of the survey it was observed that the trim at the front and rear door as well as the window sills on the front windows were deteriorated causing possible water infiltration. This is not compliant with the rule. Take the necessary steps to replace the deteriorated wood. 13. At the time of the survey it was observed that there was chipping paint all around the exterior of the house causing possible deterioration to the uncovered wood. This is not compliant with the rule. Take the necessary steps to scrape the paint and reapply to all unpainted areas. 14. At the time of the survey it was observed that a piece of the corner trim at the front right and left side of the house were missing causing water infiltration. This is not compliant with the rule. Take the necessary steps to replace the trim pieces. 15. At the time of the survey it was observed that the floor boards on the front ramp were warped and sagging. causing a fall or trip hazard. This is not compliant with the rule. Take the necessary steps to replace the warped boards.	C 174			

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C 174	Continued From page 5 16. At the time of the survey it was observed that there were holes in the right side yard causing a fall hazard and there was vegetation growing on the right side of the house. This is not compliant with the rule. Take the necessary steps to fill in the holes and cut back the vegetation. 17. At the time of the survey it was observed that the crawlspace door was deteriorated. This is not compliant with the rule. Take the necessary steps to replace the door. 18. At the time of the survey it was observed that the exterior exhaust vent for the dryer was damaged causing the dryer not to vent properly and also creating a possible fire ignition hazard. This is not compliant with the rule. Take the necessary steps to replace the dryer exhaust so the dryer will work properly and the ignition hazard is reduced. 19. At the time of the survey it was observed that the wall at the right side of the house was loose and shaky which could cause a collapse and possible injury. This is not compliant with the rule. Take the necessary steps to secure or remove the wall. 20. At the time of the survey it was observed that the light fixtures at the rear door were damaged. This is not compliant with the rule. Take the necessary steps to replace the light fixtures.	C 174		